Sage X3 Support Update

Richard Walsh – 3rd June 2026

Sage

Latest Announcements and Alerts

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Sage X3 Community Hub

The Sage X3 Community Hub is where we release Product News, Alerts and Blogs relating to Sage X3

UK, South Africa, North America

https://communityhub.sage.com/gb/sage-x3

https://communityhub.sage.com/us/sage_x3

https://communityhub.sage.com/za/sage-x3

https://communityhub.sage.com/gb/sage-x3/sage-x3-support---uki-partner-group

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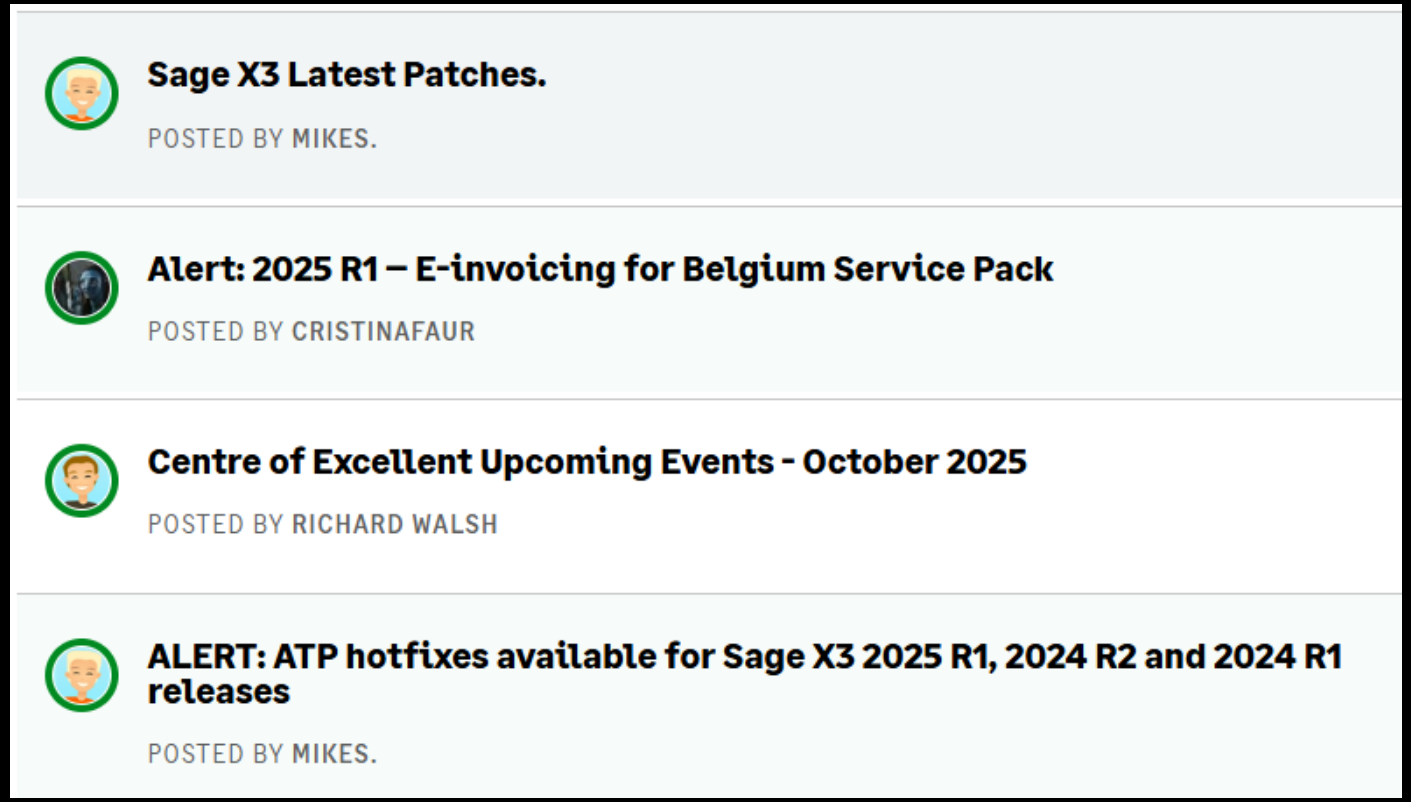
Sage X3 UK Community Hub

Announcements - News and Alerts

Includes information on new version releases, hotfixes, COE Events etc.



https://communityhub.sage.com/gb/sage-x3/f/announcements

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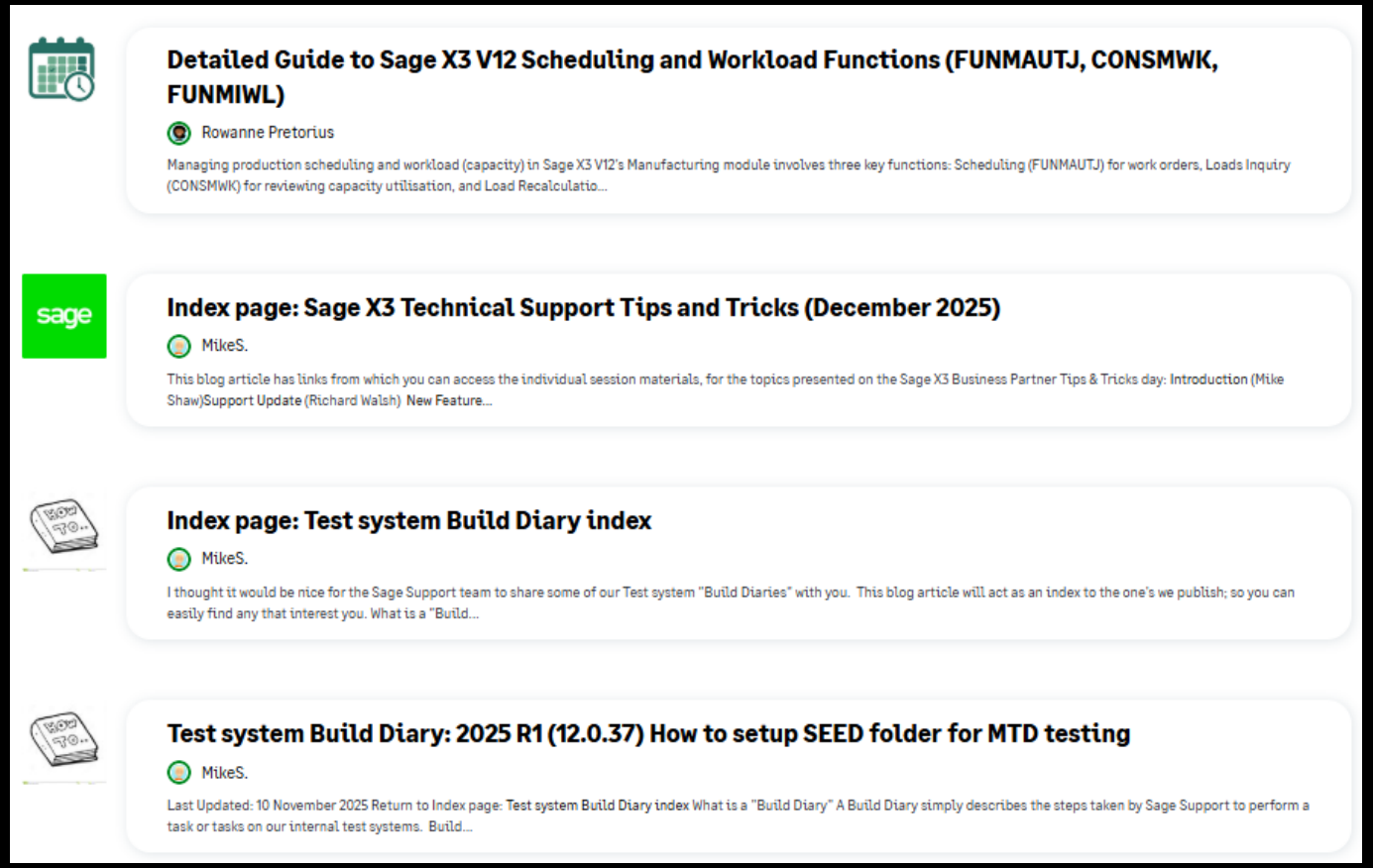
Sage X3 Community Hub

Blogs

Includes Product Explanations, Test System Build Diaries, How To Guides etc.



https://communityhub.sage.com/us/sage_x3/b/sageerp_x3_product_support_blog

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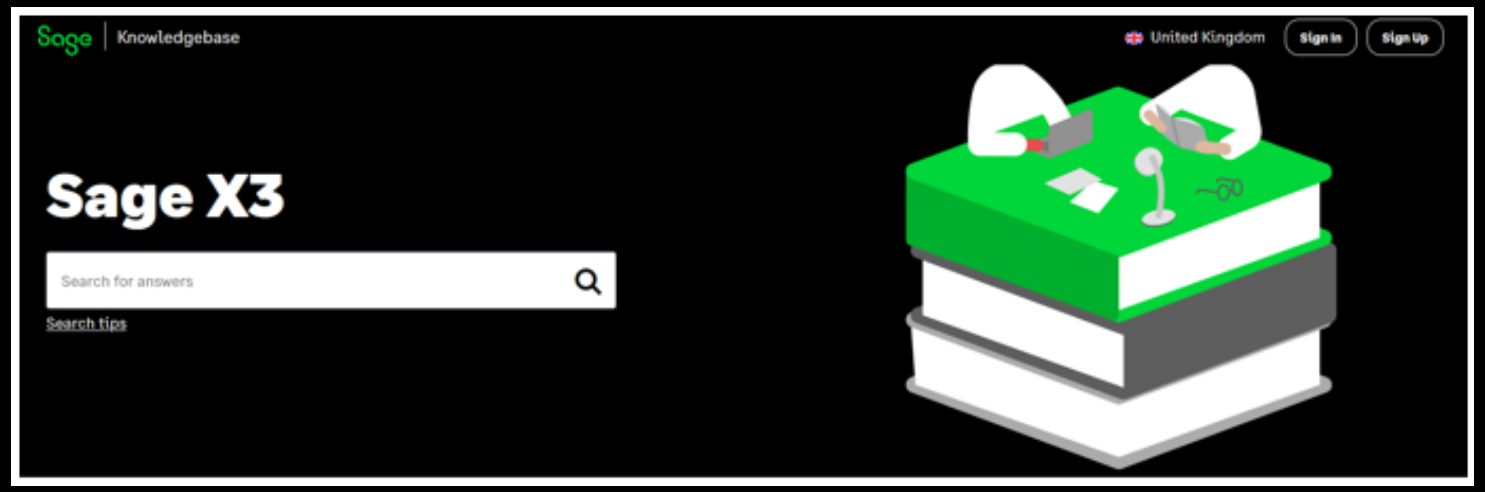
Sage X3 Knowledgebase



Access to Knowledgebase published by the UK Support Team and other regions.

https://gb-kb.sage.com

North America specific Knowledgebase can be accessed using the following URL:

https://us-kb.sage.com

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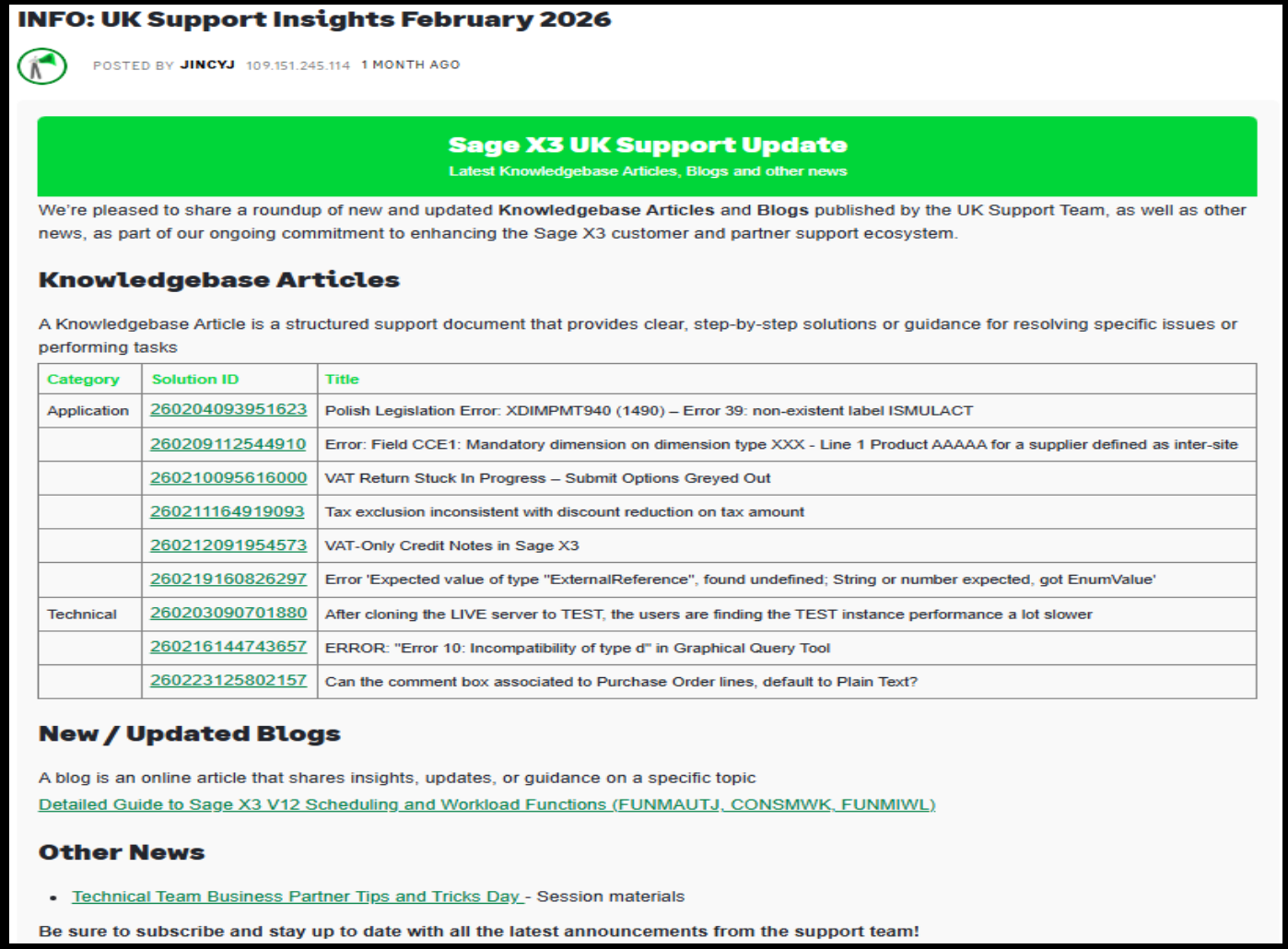
Sage X3 UK Support Insights

This is a monthly roundup of the latest Knowledgebase Articles, Blogs and News published by the UK Support Team.



INFO: UK Support Insights February 2026

POSTED BY **JINCYJ** 109.151.245.114 1 MONTH AGO

Sage X3 UK Support Update

Latest Knowledgebase Articles, Blogs and other news

We're pleased to share a roundup of new and updated **Knowledgebase Articles** and **Blogs** published by the UK Support Team, as well as other news, as part of our ongoing commitment to enhancing the Sage X3 customer and partner support ecosystem.

Knowledgebase Articles

A Knowledgebase Article is a structured support document that provides clear, step-by-step solutions or guidance for resolving specific issues or performing tasks

Category	Solution ID	Title
Application	260204093951623	Polish Legislation Error: XDIMPMT940 (1490) – Error 39: non-existent label ISMULACT
	260209112544910	Error: Field CCE1: Mandatory dimension on dimension type XXX - Line 1 Product AAAAA for a supplier defined as inter-site
	260210095616000	VAT Return Stuck In Progress – Submit Options Greyed Out
	260211164919093	Tax exclusion inconsistent with discount reduction on tax amount
	260212091954573	VAT-Only Credit Notes in Sage X3
	260219160826297	Error 'Expected value of type "ExternalReference", found undefined; String or number expected, got EnumValue'
Technical	260203090701880	After cloning the LIVE server to TEST, the users are finding the TEST instance performance a lot slower
	260216144743657	ERROR: "Error 10: Incompatibility of type d" in Graphical Query Tool
	260223125802157	Can the comment box associated to Purchase Order lines, default to Plain Text?

New / Updated Blogs

A blog is an online article that shares insights, updates, or guidance on a specific topic

Detailed Guide to Sage X3 V12 Scheduling and Workload Functions (FUNMAUTJ, CONSMWK, FUNMIWL)

Other News

- Technical Team Business Partner Tips and Tricks Day - Session materials

Be sure to subscribe and stay up to date with all the latest announcements from the support team!

https://communityhub.sage.com/gb/sage-x3/f/announcements/tags/Monthly%2bupdate

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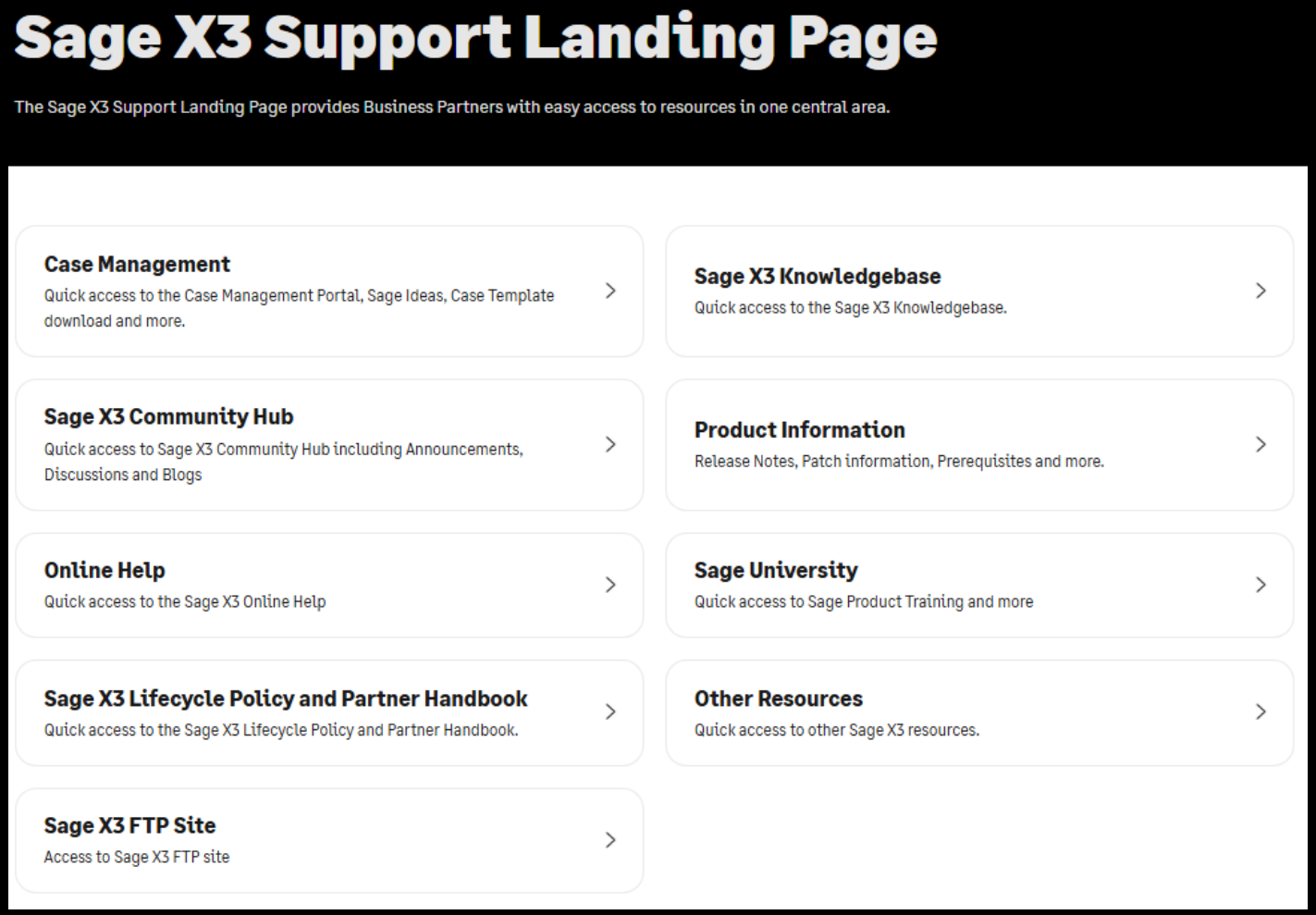
Sage X3 Support Landing Page

Provides support consultants with a user-friendly way of accessing the valuable X3 resources that will assist them in their role.



https://my.sage.co.uk/public/help.aspx#/customer/support/x3/category

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Sage University

Regularly review Sage University for the latest offerings - **https://sageu.com/**

Sage X3 Partner Courses **https://sageu.com/sageX3/schedule/partner.html**

Apart from the standard courses available, this audience may be particularly interested in the advanced training by the Centre Of Excellence (COEX) team. Search for:

Expert Workshops - typically one day or more

Power Hours - normally one hour

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Latest Software Versions

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Latest Software Versions

Sage X3 Latest Patch Versions

Latest technology components for the different patch levels within the current Lifecycle Policy

For more details on the Lifecycle Policy see our KB Article

Patch level	Runtime AND AdxAdmin	Console	Print Server	X3 Services *See note [9]*	X3 Builder Developer Studio	Web Scheduler *See note [7]*	Syracuse *See notes [5],[9]*	MongoDB See note [8]	Elastic Search *See note [4]*	VTWeb Server	Android Mobile Automation (APK)	ATP
2026R1 12.0.39 **CURRENT**	96.4.206	2.63.0	3.3.0	64.0.75	64.0.75	2025.1.4	12.24.0	8.2.5	8.x	3.2.0	TBC	5.0.0
2025 R2 12.0.38 **STANDARD**	96.4.201	2.63.0	3.3.0	60.0.60	60.0.60	2025.1.4	12.23.7.15	8.0.17.4	8.x	3.2.0	TBC	4.1.2
2025 R1 12.0.37 **STANDARD**	96.3.141	2.63.0	3.3.0	54.0.68	54.0.68	2024.2.1	12.22.12.16	7.0.28.2	8.x	3.2.0	2.0.2	4.0.4
2024 R2 12.0.36 **EXTENDED**	96.2.104	2.63.0	3.3.0	48.0.78	48.0.78	2024.1.6	12.21.16.2	7.0.28.2	8.x	3.2.0	2.0.2	3.3.4

(+) Sage X3 Version 12 (Updated: 23 April 2026) - Announcements - Sage X3 UK - Community Hub

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Latest Software Versions

2026 R1 Release Notes
- What's New?
- Application and Platform Fixes

https://online-help.sagex3.com/x3-release-notes/index.html#/release/en-US/2026-r1-39

2026 R1 Patch Finder
- Search for fixes

https://ukienterprisedownloads.sage.co.uk/Support/SageX3/X3V12/Patches/12.0.39/ x3-patch-documents-12.0.39.zip

2026 R1 Patch Documents
- Patch installation details
- Manual Actions

https://ukienterprisedownloads.sage.co.uk/Support/SageX3/X3V12/Patches/12.0.36/1616.x3-patch-documents-12.0.36.zip

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Latest Software Versions

Sage X3 V12 Prerequisites

Detailed look at the Prerequisites for each of the Sage X3 software components.

https://online-help.sagex3.com/erp/12/en-us/Content/V7DEV/prerequisites_last-version.html

Prerequisites Overview

An overview of the pre-requisites that need to be installed for the different versions of Sage X3.

https://online-help.sagex3.com/erp/12/en-us/Content/V7DEV/prerequisites_overview.html

Sage X3 no longer supports:
- Microsoft SQL Server 2016
- Microsoft Windows Server 2016
- Oracle 12

Sage X3 now supports:
- Crystal Reports 2025. For developers to create and modify reports.

To use Crystal Reports 2025, the Print Server version must be ≥ 2.28.

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Thank you

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