Sage Intelligence Reporting for Sage 50 US: Frequently Asked Questions

- Q. Why is Sage Intelligence being sunset?
- A: Sage Intelligence is a desktop product and is not designed to fully leverage M365 Excel in the cloud. Sage is investing in our cloud strategy and will discontinue investing in Sage Intelligence.
- Q: When will Sage Intelligence support end?
- A: Sage will retire and no longer support Sage Intelligence Reporting for Sage 50 US Edition after September 30th, 2022. When users upgrade to the 2023 version of Sage 50, Sage Intelligence Reporting will no longer be available in Sage 50.
- Q: Will I still be able to access Sage Intelligence reports (either the standard ones or custom reports I use?)
- A: After September 30th, 2022, customers who have existing SI reports will still be able to generate them from Sage 50 2022 and earlier versions, but no support or updates will be available.
- Q: Will Sage provide an alternative to Sage Intelligence?
- A: Sage has partnered with Logicim to create a version of their popular XLGL application customized specifically for Sage 50cloud. Customers of Sage 50 in Canada have been using a customized version of XLGL for the last year and give it high marks for ease of use as well as powerful features.
- Q: How does XLGL compare to Sage Intelligence?
- A: The customized version of XLGL includes all the standard reports currently found in Sage Intelligence. The biggest difference is that where the Sage Intelligence interface is within in the Sage 50 application (requiring a login) and "pushes" the data to Excel, the XLGL interface is within Microsoft Excel itself and "pulls' the data directly from the Sage 50 company data. This provides a more powerful interface, allowing users to adjust date ranges or make changes in the company and simply select refresh in Excel to see the updates.

For details on the differences, please see this short video that provides several side by side comparisons.

Introduction to XLGL for Sage Intelligence Users

- Q: How do I find out more about XLGL and can I test it before purchasing?
- A: Customers can register on the exclusive Sage 50/XLGL web page. Once you are registered, you can download a 30 day free trial. Registered users will also be eligible for a 20% discount on XLGL licenses. Here is the link to register.

https://www.logicimtech.com/promosage50us

Q: How is XLGL priced and is it more expensive than Sage Intelligence?

A: Although the initial licensing for XLGL is priced higher than Sage Intelligence, it is a perpetual license, meaning you can use the software you purchased forever at no additional cost. Registered Sage 50 customers are eligible for a 20% discount and quantity discounts are available.

Q: Can I create custom reports in XLGL?

A: Yes, customer reports can be created from scratch or can be created based on the standard reports included. Because XLGL is Excel based, you can pull data in from other sources in addition to your Sage 50 company. Logicim also provides report customization services. Costs are based on specific needs. A consultant will be able to guide you on this subject in your first free consultation. A simple report can be created in less than an hour, while complex reports can take weeks to prepare. Most reports take an average of 3-4 hours.

Q: Is training available for XLGL?

A: A library of video training sessions is available from Logicim that will walk you through all the major functions of the program. These can be accessed from this link.

XLGL and Sage 50 Training and Demo Videos