



Sage 50c Pastel Accounting Newsflash - July 2020

Sage Knowledge Base

Q&A Live - an alternative to telephonic, email and chat support.

**Q&A Live has been running for 4 months now and it is a support
alternative to telephonic, email and chat support.**

The purpose of Q&A Live is to get you the help you need as quickly as possible.

You will be muted on entry and will need to make use of the question icon. You find this icon on the right hand side of your screen. It should have a small red dot on it.

Ensure that your PC sound is turned on, the panelist will first answer questions verbally and then by text.

Depending on the question you may also receive a live demo. Remember if the sound cuts out or the image freezes please let the panelist know via the question icon or email.

[Join a session today](#)

Digital Support Channels available.

Below are a list of our digital support offerings to ensure you are supported during this difficult time.

- [Sage City](#) - is a community forum available 24/7
- [Sage Knowledge Base](#) - access a virtual library of step by step guides and product information 24/7
- [Live Chat](#) - chat to a support agent between 8am and 5pm, Monday to Friday
- [Q&A Live](#) - an alternative to telephonic, chat and email support.

NOTE: Support will be closed at 12pm on the 17th of July 2020

Latest version of Sage 50cloud Pastel Accounting available.

19.3.1 is the latest version available.

[Click Here](#) to download the latest version

[Click Here](#) to view the History of changes

If you upgrade to Sage 50c Pastel Accounting from an old version i.e. 14,17,18 you WILL require a NEW serial number starting with an O.

Each version i.e. 14,17,18 has its own unique serial number and cannot be used to register other versions of Sage Pastel Accounting.

[For more information](#)



Getting started

Install, upgrade and register your software.

Everything you need to know about getting started.

[Find out more](#)



Currently Trending Infographic

Keep up to date with the latest news and solutions to currently trending issues.

[Find out more](#)



[Unsubscribe](#) | [Manage Preferences](#) | [Privacy Policy](#)

Sage South Africa (Pty) Ltd. 6th Floor Gateway West, 22 Magwa Cres, Waterval 5-Ir, Midrand, 2066, South Africa.

© 2020 The Sage Group plc or its licensors. All rights reserved.