

[View this email in your browser](#)The Sage logo is displayed in a bright green, lowercase, sans-serif font.

Sage 50c Pastel Accounting Newsflash - November 2020

[Visit the Support Page](#)

Latest Software Release

Sage 50c Pastel Accounting 19.3.2 is available for download on the Download Manager.

In this build we now have password retrieval enhancement for users that forget password. The user will be prompted to enter an email address (if there isn't one) upon logging in and it needs to be unique per user. Forgot password screen now uses email address instead of username. This email address can be used to retrieve forgotten password.

[Click here](#) to download Sage 50c Pastel Accounting Build 19.3.2.

Important - Each new software update is accompanied by detailed Release Notes. It is imperative that you familiarise yourselves with the content within each new release.

[Release Notes for Build 19.3.2](#)

Installation Center

Did you know that the Sage 50cloud Pastel Accounting home page on Sage Knowledgebase has the Installation Center available?

Installation Center content includes information to assist with installing a product such as system requirements, installation instructions, upgrade instructions and articles that link to or provide download content. You can also find articles to assist with troubleshooting installation issues.

[Visit the Installation Center](#)

Sage Online Tools will now become My Webspace

Sage will stop supporting Sage Online Tools effective 30 June 2021. By then we will have migrated all Sage Online Tools customers over to the My Webspace platform in a phased approach starting immediately. My Webspace is moving retail eCommerce stores over to WooCommerce and B2B stores to their proprietary platform.

[Read more](#)

Sage Knowledgebase

Sage Knowledgebase is a great resource available 24/7 for Sage users, home to articles written by Sage support analysts. Sage Knowledgebase has new content added regularly and gives you quick access to the same content our experts use so you can find answers fast.

[How to use Sage KB](#)

Currently Trending Issues

Keep up to date with the latest issues, solutions and frequently asked questions.

[Find out more](#)

Sage University SA goes green with eBooks

Sage University training courses help you and your organisation in many ways.

Sage University courseware material is now digitally available for all Sage products. By offering digital course material, we're contributing to a paperless environment.

[Read more](#)

SAGE 50C REGISTRATION

Everything you need to know about registering your software!



**New
Customer**

First Time
Registration



**Existing
Customer**

Re-Register or
Upgrading your
software



**Things you
need to
know**

Additional
Information



**Common
Errors**

FAQ

Registering your software

You can register your software online anytime. You will need your base serial number to access this page.

[Register Online now](#)



[Unsubscribe](#) | [Manage Preferences](#) | [Privacy Policy](#)

Sage South Africa (Pty) Ltd. 6th Floor Gateway West, 22 Magwa Cres, Waterval 5-Ir, Midrand, 2066, South Africa.

© 2021 The Sage Group plc or its licensors. All rights reserved.