

[View this email in your browser](#)The Sage logo is displayed in a bright green, lowercase, sans-serif font.

Sage 50cloud Pastel Accounting Newsflash - October 2020

[Previous Newsflashes](#)

Introducing build 19.3.2

Build 19.3.2 is the latest build of Sage 50cloud Pastel Accounting. In this build you will be forced to enter a unique email address per user. This is to facilitate the Forgot Password function.

[Click Here](#) to download and install build 19.3.2

[Click Here](#) for the history of changes

Each version of Sage Pastel Accounting has a unique serial number. If you are upgrading from a different version to Sage 50cloud Pastel Accounting you will need to obtain your unique Sage 50cloud Pastel Accounting serial number beginning with an O.

Should you not have this serial number you will need to get hold of support to obtain your unique serial number for you BEFORE you register the software.

[For more information](#)

Need to register your software?

Documents:

- [Single User](#)
- [Server](#)
- [Workstation](#)
- [FAQ](#)
- [Server is not registered or registration code has expired](#)

Videos:

- [Single User](#)
- [Server](#)
- [Workstation](#)

[For more information](#)

Solutions to the top 10 currently trending errors.

Find tips, tricks and solutions to the top 10 currently trending errors and FAQ's.

Top 10 currently trending errors:

- [Error Code 20](#)
- [Pervasive Error Code 94](#)
- [Status 161](#)
- [Status 116](#)
- [Incorrect Region and Language](#)
- [Windows is configuring message](#)
- [Bank Manager - Missing Components](#)
- [Bank Manager- Invalid Format](#)
- [Auto connection failed when running Sage Intelligence](#)
- [Runtime Error 70 & 75](#)

[Full interactive guide](#)

Video Guides available through YouTube.

Sage has an amazing YouTube channel full of informative and instructional video's available for you to use.

Recently added video's:

- [How do I resolve Status 161, Pervasive Error 161?](#)
- [How do I process without using a Good's Received Note \(GRN\)?](#)
- [How can I design my own document layouts, forms?](#)
- [Tips and Tricks to minimize errors](#)
- [How to correct the error 'Incorrect paper size/paper style](#)

[Sign up to our channel](#)

Q&A Live an alternative to telephonic, email and chat support.

Get help in minutes if not seconds.

What is Q&A Live?

- Interactive support sessions
- Available Monday to Friday 8am to 4pm
- Ask questions and get answers from Sage 50cloud Pastel Accounting experts
- Request a demo to a feature you would like to know about
- Learn from the questions of others

All attendees are muted on entry. To ask a question you will need to use the question icon on the right of the screen.

Ensure your system sound is on to hear the demo's.

[How do I join a Q&A Live session?](#)

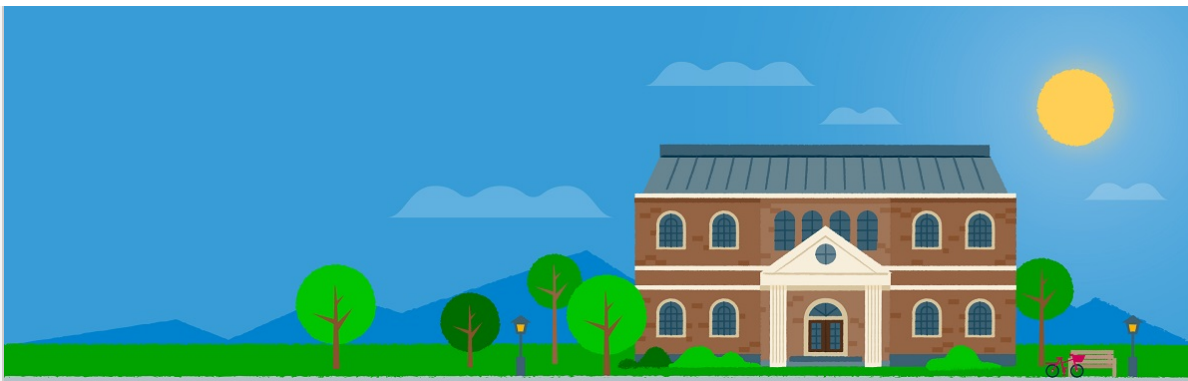
[Join a session today](#)

What is the difference between Sage 50Cloud Pastel Accounting and Sage Business Cloud Accounting?

Looking at a native cloud solution> Unsure what the best option for your business is?

We have created the following informative infographic to assist you in making the best choice for your business.

[Interactive Guide](#)



Sage Knowledge Base.

Have a question? Need help immediately?

Why not visit the Sage knowledge base today, available 24/7.

- Visit www.sagekb.com
- Select your product i.e. Sage 50cloud Pastel Accounting
- Use the Search for Answers box on the top right to browse for a solution to your query
- Ensure you sign up or sign in to view the FULL solution

The Sage Knowledge Base is full of articles providing information, solutions and guidance.

Search for solutions to your queries today!!



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