

Before Installing

Before installing Sage Pastel Accounting, there are a few things that needs to be checked in order to ensure that Sage Pastel Accounting installs correctly.

Checklist

- System Requirements
- Windows Administrator
- User Account Control Settings turned off
- Windows Updates
- Microsoft .NET Framework 4 installed
- Microsoft SQL Server Compact 3.5 SP 2
- Disabling Anti-Virus and Disabling Firewall

System requirements

	Workstation	Server
HARDWARE		
Minimum	Single Core 1 GHz	Single Core 2 GHz
Recommended	Dual Core 2 GHz or higher	Dual Core 2 GHz or higher
DVD Drive	Required if installing from a disk. Internet connection required for a software download install or software update	
RAM		
Minimum	2GB	4GB
Recommended	2GB or higher	128MB per simultaneous user who accesses the system
SCREEN RESOLUTION		
Minimum	1024 x 768	1024 x 768
OPERATING SYSTEM		
Supported Operating Systems	Windows 7, Windows 8 and Windows 10	Windows 7, Windows 8, Windows 10, Windows Server 2008 r2, Windows Server 2012 +

Windows Administrator

Please ensure the Windows users is logged in as the local Administrator.

There are certain files that will not install or will not install correctly if you are not logged in as the machines local Administrator.

To check if the user is a local Windows Administrator

Windows 7

- Select Start > Control Panel > User Accounts > Manage User Accounts

Windows 8 and Windows 10

- Right-click in the bottom left corner of your screen, select Control Panel > User Account > Manage User Accounts
- The user has to belong to and Administrator Group. If the user is not, please contact your IT Administrator

User Account Control

Before installing Sage Pastel Accounting please ensure that the User Account Control or UAC is turned off as some of the features for Sage Pastel Accounting do not function properly if the User Account Control is on.

Windows Vista

- Select Start > Control Panel > User Accounts
- Select **Turn User Account Control (UAC) on or off**
- Deselect the following option **User Account Control (UAC) to help protect your computer**

Windows 7

- Select Start > Control Panel > User Accounts
- Select **Change User Account Control Settings**, ensure the slider is at the bottom on **Never notify**

Windows 8 and Windows 10

- Select Start button > Search for UAC
- Select the option **Change User Account Control settings**
- The **User Account Control Settings** screen will display, ensure the slider is at the bottom on **Never notify**

Windows Updates

Please ensure all Windows updates have been completed.

- Open the Control Panel > Windows Update/Windows Update settings
- You should see a message advising you **Windows is up to date** or similar depending on the version of Windows you are running.

Microsoft .NET Framework 4 installed

- Open the Control Panel
- Select Programs and Features, look for Microsoft.NET Framework 4 or higher
 - If Microsoft.NET Framework is not installed you will be prompt that it is not installed during the installation process.
 - Should you receive any errors with regards to the Microsoft.NET Framework you will need to manually upgrade or install Microsoft.NET Framework 4 or higher. If you are unsure how to do this please contact your IT Technician for assistance.

Microsoft SQL Server Compact 3.5 SP 2

- Open the Control Panel > Select Programs and Features, look for SQL Server Compact and ensure it is 3.5 SP 2 that is installed
 - If you do not have SQL Server Compact 3.5 SP2 or higher installed you can manually install SQL Server Compact 3.5 SP2 or higher, you will be prompt that it is not installed during the installation process.
 - Should you receive any errors with regards to the SQL Server Compact you will need to manually upgrade or SQL Server Compact 3.5 SP2 or higher. If you are unsure how to do this please contact your IT Technician for assistance.

Disabling Anti-Virus and Disabling Firewall

Should you receive errors during the installation please turn off you anti-virus and Windows Firewall, these programs could be blocking files that needs to be installed during the installation process and turning them off should allow the necessary access to complete the installation.

Please ensure you contact your IT consultant or Network Administrator before you turn these features off.

Please ensure after the installation you re-enable the anti-virus and Windows Firewall.