

Pervasive V13 Workgroup Installation guide

Pervasive is the database engine that the Sage Pastel Accounting software runs on, if Pervasive is not installed or registered correctly you will have continuous problems with your Sage Pastel Accounting software.

In a multi - user environment you need to ensure that the correct version of Pervasive is installed on all the computers and the registration is correctly applied on all the computers.

Follow the steps below to ensure Workgroup is correctly installed and registered.

Disclaimer: Installing new software onto your Windows operating system makes adds specific registry keys and program files necessary for running the new software, please ensure that you have a backup of your Windows system before you install any new software.

Before installing V13 please ensure that your computer meets the minimum [system requirements](#).

In addition to the system requirements above, please ensure that **Windows Updates** are up to date and that **Microsoft .NET Framework 3.5 is enabled**.

How to Update Windows:

To stay up to date, select the **Start**  button| **Settings**| **Update & Security**| **Windows Update**, and then select **Check for updates**.

Install the .NET Framework 3.5 on Windows 10, Windows 8.1, and Windows 8
<https://docs.microsoft.com/en-us/dotnet/framework/install/dotnet-35-windows-10>

Install the .NET Framework 3.5 on Windows Server Operating Systems
<https://social.technet.microsoft.com/wiki/contents/articles/50892.windows-server-2012-r2-troubleshooting-net-framework-3-5-installation-failure-offlineonlinegpo.aspx>

Installing Pervasive V13

You must have **administrator rights** to install **Pervasive Version 13 Workgroup for Windows**.

Before installing a new version of Pervasive you will need to ensure the **previous version is uninstalled**, [click here](#) for instructions.

- Select the link to download [Pervasive V13 Workgroup](#)

Not secure | pastelupdate.sagesouthafrica.co.za

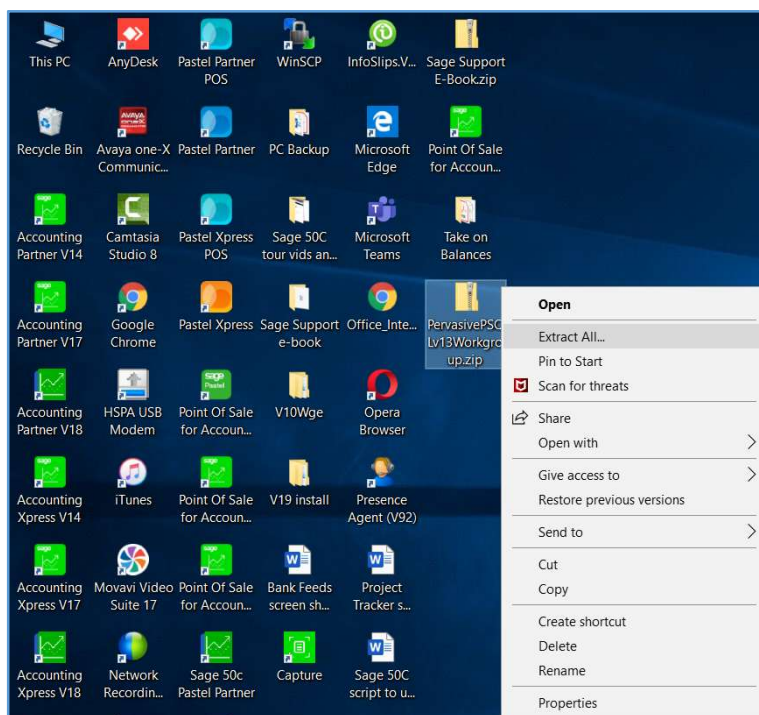
sage

Application Downloads Additional Downloads **Pervasive PSQL** Accounting Cross Sell Products VAT Update

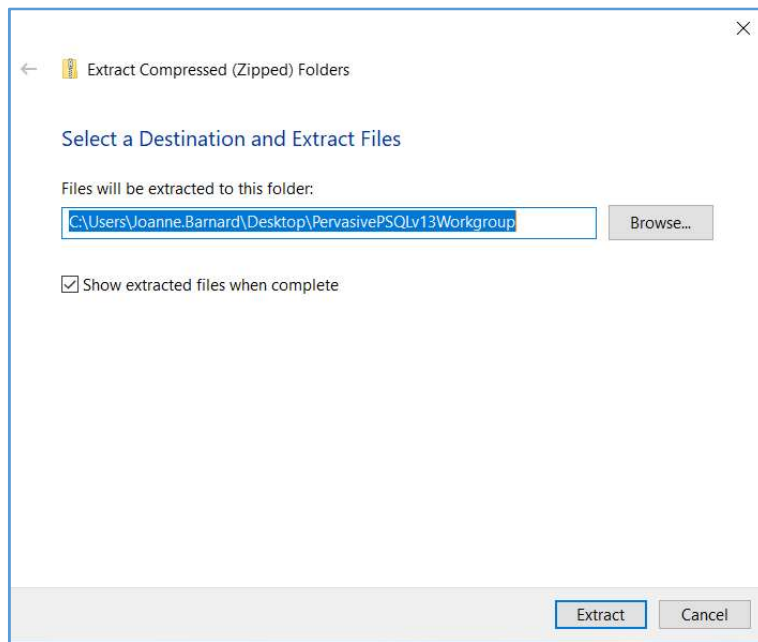
Name	Description	Size	Actions
Pervasive PSQL V13 Workgroup	Pervasive PSQL V13 Workgroup for Windows x86 and x64	136 MB	DOWNLOAD
Pervasive PSQL V13 Server x86	Only download this if using a 32-bit Windows (x86) Operating System	139 MB	DOWNLOAD
Pervasive PSQL V13 Server x64	Only download this if using a 64-bit Windows (x64) Operating System	143 MB	DOWNLOAD
Pervasive PSQL V13 Client x86	Sage 50c Pastel is a 32-bit application that works on both x86 and x64 platforms and therefore only function with the x86 Client. Please install this on both Windows x84 and x64.	131 MB	DOWNLOAD

Name	Description	Size	Actions
Pervasive PSQL V10 Workgroup	Pervasive PSQL V10 Workgroup	125 MB	DOWNLOAD
Pervasive PSQL V10 Server (x86)	Pervasive PSQL V10 Server (x86)	90 MB	DOWNLOAD
Pervasive PSQL V10 Server (x64)	Pervasive PSQL V10 Server (x64)	98 MB	DOWNLOAD

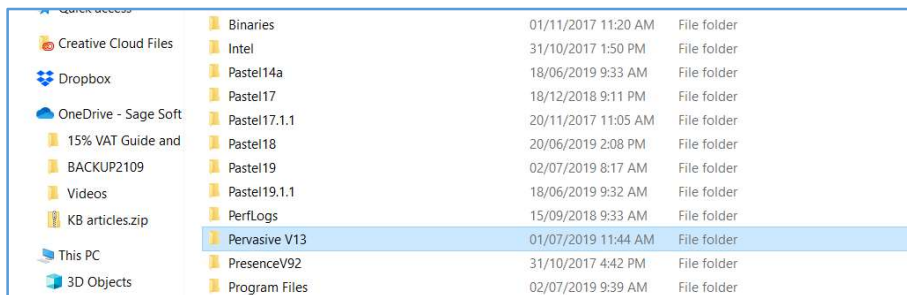
- Once downloaded **navigate** to the **PervasivePSQLv13workgroup.zip** folder



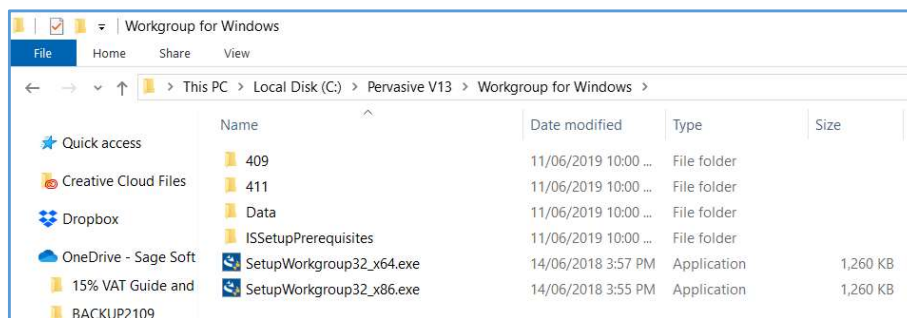
- Right click** on the folder and select **Extract All**
- The **Extract Compressed (Zipped) Folder** screen will display:



- Select **Extract**
- Navigate to the **Yellow PervasivePSQLv13workgroup** folder
- **Open** the folder



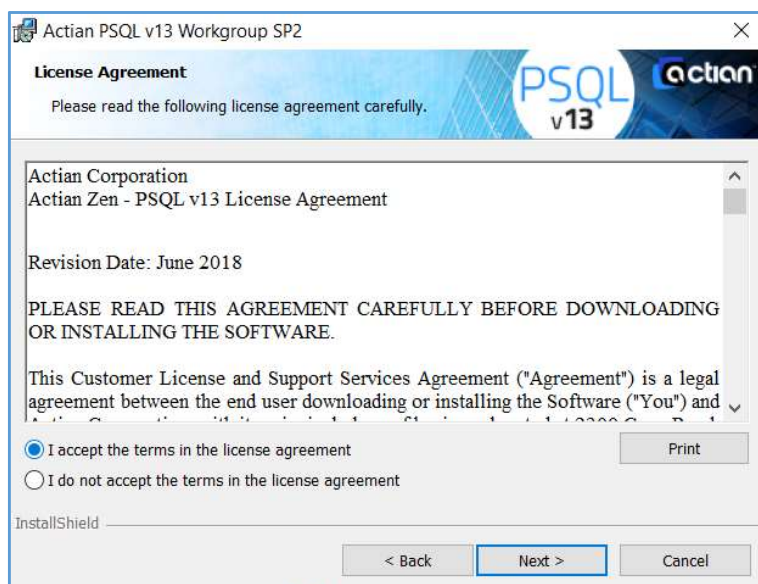
- **Open** the folder



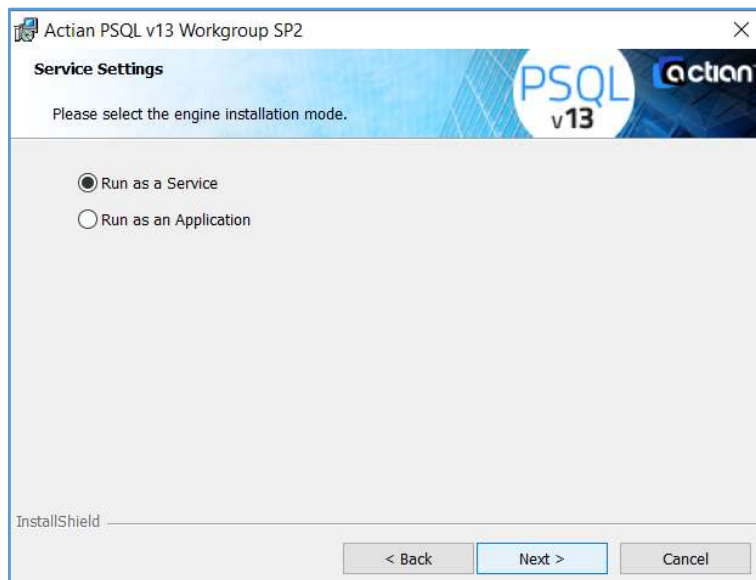
- Select either **SetupWorkgroup32_x64** (64bit) or **SetupWorkgroup32_x86** (32bit) depending on whether you are running **Windows 32 or 64 bit**.
- The **Pervasive Install Shield Wizard** will display:



- Select **Next**
- The **License Agreement** Screen will display:



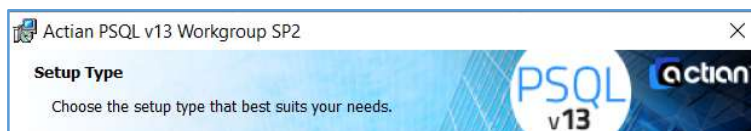
- **Read the Terms and Conditions** carefully
- Select the option **I accept the terms in the license agreement**
- Select **Next**
- The **Service Settings** screen will display:

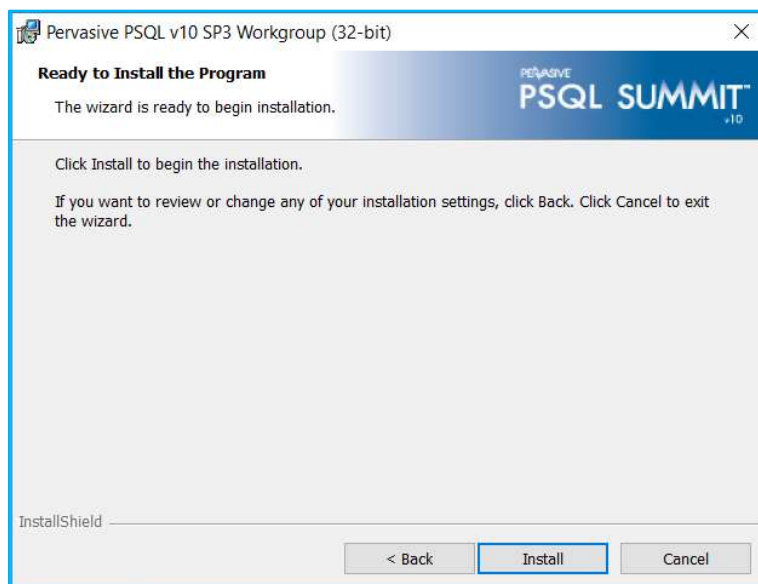


- Select **Run as a Service**
- Select **Next**
- The **Setup Type** screen will display:



- Select **Complete**
- Select **Next**
- The **Ready to Install the Program** screen will display:





- Select **Install**
- The **Pervasive progress bar** will display:



- Once complete, the **InstallShield Wizard Complete** screen will display:



- Select **Finish**
- Should an internet browser window open with information about Pervasive, you may **close this window**