sage

Pervasive V13 Workgroup Installation guide

Pervasive is the database engine that the Sage Pastel Accounting software runs on, if Pervasive is not installed or registered correctly you will have continuous problems with your Sage Pastel Accounting software.

In a multi - user environment you need to ensure that the correct version of Pervasive is installed on all the computers and the registration is correctly applied on all the computers.

Follow the steps below to ensure Workgroup is correctly installed and registered.

Disclaimer: Installing new software onto your Windows operating system makes adds specific registry keys and program files necessary for running the new software, please ensure that you have a backup of your Windows system before you install any new software.

Before installing V13 please ensure that your computer meets the minimum system requirements.

In addition to the system requirements above, please ensure that **Windows Updates** are up to date and that **Microsoft .NET Framework 3.5 is enabled**.

How to Update Windows:

To stay up to date, select the Start select **Start button** | Settings | Update & Security | Windows Update, and then select Check for updates.

Install the .NET Framework 3.5 on Windows 10, Windows 8.1, and Windows 8 https://docs.microsoft.com/en-us/dotnet/framework/install/dotnet-35-windows-10

Install the .NET Framework 3.5 on Windows Server Operating Systems https://social.technet.microsoft.com/wiki/contents/articles/50892.windows-server-2012-r2troubleshooting-net-framework-3-5-installation-failure-offlineonlinegpo.aspx

Installing Pervasive V13

You must have administrator rights to install Pervasive Version 13 Workgroup for Windows.

Before installing a new version of Pervasive you will need to ensure the previous version is uninstalled, <u>click here</u> for instructions.

Select the link to download Pervasive V13 Workgroup

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sage			
Application Downloads Additional Dow	nloads Pervasive PSQL Accounting Cross Sell Products VAT Update		
Name	Description	Size	Actions
Pervasive PSQL V13 Workgroup	Pervasive PSQL V13 Workgroup for Windows x86 and x64	136 MB	DOWNLOAD
Pervasive PSQL V13 Server x86	Only download this if using a 32-bit Windows (x86) Operating System	139 MB	DOWNLOAD
Pervasive PSQL V13 Server x64	Only download this if using a 64-bit Windows (x64) Operating System	143 MB	DOWNLOAD
Pervasive PSQL V13 Client x86	Sage 50c Pastel is a 32-bit application that works on both x86 and x64 platforms and therefore only function with the x86 Client. Please install this on both Windows x84 and x64.	131 MB	DOWNLOAD
Name	Description	Size	Actions
Pervasive PSQL V10 Workgroup	Pervasive PSQL V10 Workgroup	125 MB	DOWNLOAD
Pervasive PSQL V10 Server (x86)	Pervasive PSQL V10 Server (x86)	90 MB	DOWNLOAD
Pervasive PSQL V10 Server (x64)	Pervasive PSQL V10 Server (x64)	98 MB	DOWNLOAD

• Once downloaded navigate to the PervasivePSQLv13workgroup.zip folder



- Right click on the folder and select Extract All
- The Extract Compressed (Zipped) Folder screen will display:

	×
← 🔋 Extract Compressed (Zipped) Folders	
Select a Destination and Extract Files	
Files will be extracted to this folder:	
C:\Users\Joanne.Barnard\Desktop\PervasivePSQLv13Workgroup Browse	
C Show extracted files when complete	
E show extracted mes when complete	
Evtrart	incel
Extract	ncei

- Select Extract
- Navigate to the Yellow PervasivePSQLv13workgroup folder
- **Open** the folder

A Quick access	Binaries	01/11/2017 11:20 AM	File folder
o Creative Cloud Files	Intel	31/10/2017 1:50 PM	File folder
Stopbox	Pastel14a	18/06/2019 9:33 AM	File folder
	Pastel17	18/12/2018 9:11 PM	File folder
OneDrive - Sage Soft	Pastel17.1.1	20/11/2017 11:05 AM	File folder
📒 15% VAT Guide and	Pastel18	20/06/2019 2:08 PM	File folder
BACKUP2109	Pastel19	02/07/2019 8:17 AM	File folder
Videos	Pastel19.1.1	18/06/2019 9:32 AM	File folder
KB articles.zip	PerfLogs	15/09/2018 9:33 AM	File folder
	Pervasive V13	01/07/2019 11:44 AM	File folder
S This PC	PresenceV92	31/10/2017 4:42 PM	File folder
3D Objects	Program Files	02/07/2019 9:39 AM	File folder

• **Open** the folder

File Home Share View				
	s PC \rightarrow Local Disk (C:) \rightarrow Pervasive V13 \rightarrow	Workgroup for Windows >		
4 Quick accord	Name	Date modified	Туре	Size
Quick access	409	11/06/2019 10:00	File folder	
Creative Cloud Files	<mark>2</mark> 411	11 /06/2019 10:00	File folder	
😻 Dropbox	🧵 Data	11/06/2019 10:00	File folder	
	ISSetupPrerequisites	11/06/2019 10:00	File folder	
OneDrive - Sage Soft	SetupWorkgroup32_x64.exe	14/06/2018 3:57 PM	Application	1,260 K
📒 15% VAT Guide and	🔩 SetupWorkgroup32_x86.exe	14/06/2018 3:55 PM	Application	1,260 KI
BACKUP2109				

- Select either **SetupWorkgroup32_x64** (64bit) or **SetupWorkgroup32_x86** (32bit) depending on whether you are running **Windows 32 or 64 bit**.
- The Pervasive Install Shield Wizard will display:



- Select Next
- The License Agreement Screen will display:



- Read the Terms and Conditions carefully
- Select the option I accept the terms in the license agreement
- Select Next
- The Service Settings screen will display:

Actian PSQL v13 Workgroup SP2			>
Service Settings		DSOI	action
Please select the engine installation mode.		v13	RAZ
Run as a Service			
O Run as an Application			
istallShield			
	< Back	Next >	Cancel

- Select Run as a Service
- Select Next
- The Setup Type screen will display:



- Select Complete
- Select Next
- The Ready to Install the Program screen will display:





- Select Install
- The Pervasive progress bar will display:

PSQL ram features you selected are bei	ng installed.	PSOL v13	Coction
Please wait while the InstallShie SP2. This may take several min	eld Wizard installs / utes,	Actian PSQL v13 Wor	kgroup
Status:			
Copying new files			
	< Back	Next >	Cancel
	ram features you selected are bei Please wait while the InstallShie SP2. This may take several min Status: Copying new files	ram features you selected are being installed. Please wait while the InstallShield Wizard installs / SP2. This may take several minutes. Status: Copying new files	ram features you selected are being installed. Please wait while the InstallShield Wizard installs Actian PSQL v13 Wor SP2. This may take several minutes. Status: Copying new files

• Once complete, the InstallShield Wizard Complete screen will display:



- Select Finish
- Should an internet browser window open with information about Pervasive, you may **close this window**