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Pastel Payroll Newsflash August 2021

[View our Resources page](#)

Current Software Version

2022 Update 1d

Our current update is 2022 Update 1d and this update includes the following changes:

- ETI Take-on to add previous periods claimed
- MIBFA – The percentages for Pension and Provident funds have been updated.
- Users can now create custom bank file layouts if it is not available as a standard layout.

For more information regarding this update, read our [Sage City article](#).

NOTE: We will be releasing a new legislative update, 2022 Update 2 on the **1st September 2021**. This update will include the new ETI measure taking effect from the **1st of August 2021**.

For more information regarding the new ETI measures, read our [Sage City article](#). If you are planning on claiming the Extended ETI, we advise that you do not submit your EMP201 before you have updated to this update.

[Download Manager](#)

#Trending

How to do your Bi-Annual - August Preparations?

View our [knowledgebase article](#)

View our self help video [here](#)

Join our free informative webinar session!

Our support team will be hosting free informative sessions to shed light on specific topics.

[Click here to sign up for this webinar session.](#)

All our webinars will start at 10:00. Please see below September webinar subjects and dates:

- **08 September 2021** - How to setup a consolidation?
- **22 September 2021** - Clear Exceptions + Generating and importing your electronic certificates.

View our webinar schedule for the remainder of the year [here](#).

Trending Topics

Legislative Changes

Temporary Financial Relief Scheme (TFRS) - Destroyed, Affected or Looted Workplaces

Following the civil unrest which occurred in Gauteng and Kwa-Zulu-Natal during 9 to 18 July 2021, the Minister of Employment and Labour issued a new directive (Government Gazette number 44978, 10 August 2021) to provide relief to those employees who lost remuneration in full or in part as a result of the closure of a workplace due to the unrest.

Read more [here](#) where we outline some of the most important aspects of this directive.

Update - Covid-19 tax relief measures

The National Treasury and SARS published the second batch of the 2021 Draft Taxation Laws Amendment Bill (TLAB) and 2021 Draft Tax Administration Laws Amendment Bill (TALAB), which contains emergency tax measures taking effect on 1 August 2021. These measures include the expansion of the employment tax incentive (ETI) and a PAYE deferral. Although not promulgated yet, these Bills provide the necessary legislative amendments required to implement the Covid-19 tax relief measures.

- It is proposed that the expansion of the ETI be reinstated for another limited four-month period (Aug – Nov), following the design implemented in 2020 (in other words it is the same in principle, however for different months).
- It is proposed that the PAYE deferral relief measure be reinstated for another limited three-month period.

For more information please see the [Explanatory Notes on the Emergency Tax Relief measures](#). These changes will be available on 2022 Update 2, available 1st September 2021.

e@syFile Version 7.1.5 Release

SARS e@syFile Employer version 7.1.5 is now available for download from [e@syFile™ Employer \(sarsefiling.co.za\)](https://sarsefiling.co.za). Release notes for this new version may be located on the SARS website [e@syFile™ – South African Revenue Service \(sars.gov.za\)](https://sars.gov.za).

2021-2022 Tax Pocket Guide

Self-Help Options

Check out [Sage.com/Resources](https://www.sage.com/resources) for quick access to all help options, including:

- [Sage Mid-year Center](#)
- [Sage Knowledgebase](#)
- [Sage City](#)

Bookmark [www.Sage.com/Resources](https://www.sage.com/resources) today for quick access to help anytime and take full advantage of everything your Sage software can do for you.

Accessing the Sage Portal for the first time

The Sage Portal replaced the Sage Customer Zone and there are a few key changes, you need to be aware of when accessing the new portal. Logging into the Sage Portal for the first time requires a Sage password.

If you don't have a Sage password as yet, you will need to create one. This is a once-off process. Click [here](#) to find out how to create a Sage ID.

Some Sage Portal FAQ's as found on our [Sage Knowledgebase](#):

- [How do I sign into the Sage Portal?](#)
- [How can I give access to my payroll users on the Sage Portal?](#)
- [Why am I not receiving the Sage Portal 'Reset my Password' mail?](#)
- [How to generate your payroll renewal code on the Sage Portal?](#)
- [How to download update software from Sage Portal?](#)

Subscribe to our YouTube Channel

View our Sage Pastel Payroll Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

[YouTube Playlist](#)

General Announcements

Important notice – Making payments to Sage

To ensure uninterrupted access to your software, kindly assist us with the following when making payments to Sage:

- Ensure that your Sage account number/Site Code is used as the payment reference number

- For EFT payments, please pay into the appropriate bank account as shown on your statement

Due to the introduction of the POPI Act on 1 July 2021, we are unable to obtain details from the bank for incorrect payment references.

Customer Care / Customer Experience

Need some help with a complaint?

Please make use of the Customer care email address. This way we can track the complaint and ensure that the matter is attended to within the quickest time possible.

The email address is customercare.shp@sage.com

Customer Experience Team is working continually to bring the Voice of the Customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS]. Read more about our NPS survey [here](#).

[Sage Blog](#)

Learning Services

Join Payroll Expert Rob Cooper for a not to be missed Payroll event.

Topics that will be discussed

- Long Service Awards Review of the fringe benefit
- Employment Tax Incentive Important backdated changes to curb abuse
- Retirement Fund Contribution Simplification of the Fringe Benefit calculation
- Mid-year tax certificates 2021 Requirements and Proposed penalties
- Home Office Expenses The latest information on this deduction

Other Important Changes

- PAYE deferral to boost Employer cashflow
- Employment Tax Incentive enhancement - To fund the preservation of jobs
- UIF TERS Benefit Extension to assist Impacted Employees
- UIF Reduced Work Time Benefit How does it work?
- PAYE & Personal Income Tax Administration Reform An update on this project

For more information and to book your seat please follow click [here](#) to book.

Click below to explore more of our Payroll and HR courses

[Sage Learning Services](#)

[Sage Business Partner Consultations](#)

We can connect you with your accredited Sage Business Partner to assist you with an onsite consultation or a remote session to solve your problem.

If you have any questions regarding an existing consultation or a follow up consultation kindly complete the 'Book a consultation' form and we will contact you regarding the information.

[Book a Business Partner](#)

Contact Details

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