

[View this email in your browser](#)The Sage logo is displayed in a bright green, lowercase, sans-serif font.

Pastel Payroll Newsflash

December 2020

[View our Resources page](#)

Latest Releases

2021 Update 2b

Our latest version, 2021 Update 2b is available for download on our download manager.

This update includes MEIBC changes to the Council Levy as well as the Mauritius CSG contributions reporting.

For more information regarding the changes of 2021 Update 2b, please click [here](#).

Self Service Version 1.14

The Self Service website has released anew update on the 7th of December 2020. This update will allow the Administrator to delete employees as well as leave transactions that has already been posted to batch.

[Download Manager](#)

Legislative Changes

RSA users only

Withdrawal of TERS effective 15 October 2020

The Minister of Employment and Labour has withdrawn the Covid-19 TERS (Temporary Employee/Employer Relief Scheme) effective 15 October 2020. Qualifying employers can claim TERS for qualifying employees until 15 October 2020, after this, TERS will no longer be available. View the Government Gazette [here](#).

Medical Aid increases 2021

Medical aid service providers have published their rate changes for the new year. Once your payroll companies have been updated to January 2021, ensure that the Medical Aid transactions have been amended to include these new rates before payments for January 2021 are made.

Please [book a consultation](#) with one of our Sage Business Partner consultants, should you need detailed assistance with applying your increases.

Employment Equity

Reminder: The Employment Equity submission deadline for online submissions is 15 January 2021. Read more [here](#).

SARS Systems using Adobe Flash Player

Some SARS systems make use of Adobe Flash Player.

Adobe has published a notice that they will end their support on Flash Player. Please click [here](#) to view SARS' response on this matter.

Non-RSA

Zimbabwe - Budget speech 2021

The Finance minister of Zimbabwe announced the 2021 Budget.

Below are the key highlights under Personal Income Tax:

- Effective 1 November 2020
- The tax-free bonus has increased from ZWL5 000 to ZWL25 000.

More information regarding the payroll system changes will be shared once available.

Tax year end notification

Please ensure that you comply with the statutory tax year end procedures and remember to make a full system backup, before starting the new Tax Year. Also make a copy system before rolling over from December 2020 to January 2021.

[Download our Pocket Guide](#)

#Trending

QnA Live schedule change

With our busy period behind us, we will be amending our Q&A schedule as of 1 December 2020.

As of 1 December 2020 we will have focused Webinar sessions every Tuesday and Thursday. Please refer to our [schedule](#) for more information.

These sessions are included as part of your current support contract and is at no additional cost to you.

[Sign up for a QnA Live session](#)

Questions regarding Leave and Bonus?

View our [Sage City article](#) for everything you need to know regarding leave and bonus.

Skills and Equity Reports

View our guides on how to print various Skills and Equity Reports:

- [EEA4: Income Differential Statement](#)
- [EEA2: Workforce Profile](#)

Check our Current Trending Topics

View our [info-graphic](#) to check the Trending Topics of Pastel Payroll.

[Sage Knowledgebase](#)

Self-Help Options

Sage Knowledgebase

Access an assortment of online self-help options, created by our support teams to help you with any issue 24 hours a day, 7 days a week!

Visit our Sage Knowledgebase at www.Sagekb.com.

View our Sign Up guide [here](#).

Sage City

Always stay up to date with what is happening in the Sage Business Cloud Payroll community!

Want to check if there is a change to our operating hours? Is there a fault on our telephone lines? Have we implemented newly released changes?

Any questions that you might have, [Sage City](#) will have the answer first!

View our Sage City Infographic [here](#).

Subscribe to our YouTube Channel

View our Sage Pastel Payroll Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

[Sage Pastel Payroll Playlist](#)

General Announcements

Sage Business Partner network

Find a Business Partner [here](#) that will be able to assist you with onsite or remote access needs.

Sage Pastel Payroll Support Centre Operating Hours during the Festive Season

Please note that our support centre will be closed on the following Saturdays:

- 19 December 2020
- 26 December 2020
- 2 January 2021

The Saturday Support Contact centre will re-open on the 9th of January.

The Sage Pastel Payroll Support Contact centre will be closing at 12:00 on the following days:

- 24 December 2020
- 31 December 2020

Annual Licence Fees

All outstanding Annual Licence Fee (ALF) accounts have been placed on Hold. Please ensure that you make the required payment to bring your account up to date so what we can rectify this, alternatively contact us telephonically on 011 304 4470 if circumstances are preventing payment on your account.

Sage Pastel Payroll Product Registrations

Need assistance in registering your payroll or renewing your registrations? Click [here](#) to view our comprehensive guides to assist you.

Customer Care

At Sage, we care about our customers. We know that the world has changed as we know it and is, for most of us tougher to deal with. We want you to know that we are fully operational on all the support channels during this lockdown period. We understand how important payroll and accounting is to your business.

[Sage Blog](#)

Learning Services

Annual Tax Webinar 2021

Join payroll expert Rob Cooper for a jam-packed morning where he will bring you up to date with all the happenings in the payroll arena.

As a new option, you can now choose between attending an online webinar or the traditional seminar.

Note: Seminars will be managed strictly according to the Covid-19 health protocols.

Duration: 09:00 – 12:30

Cost: Webinar – R1300 excl. VAT

Seminar – R2300 excl. VAT

For more information on the above (dates and venues) please contact 011 304 1820 or e-mail us training.za@sage.com

Sage Learning Services

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