



Pastel Payroll Newsflash

July 2020

[Visit our website](#)

2021 Update 1d

Latest Release

Our latest version, 2021 Update 1d is available for download on our download manager.

This update is focused on changes for reporting in Botswana, contributions in Zimbabwe and a few other items.

More information regarding the update can be found on our [Sage City Page](#).

All changes that were included in [2021 Update 1c](#), will also be active in 2021 Update 1d.

[Download Manager](#)

Legislative Changes

RSA users only

Covid19 Relief Measures Affecting Payroll

Please click [here](#) to view the updated document explaining all the Covid-19 relief measures affecting payroll in South Africa. This document has been updated a few times to date, as we progress through this Covid-19 pandemic. Please press F5 to refresh the data once the document is opened.

Individual Filing Season 2020

SARS published a media release on their website containing the individual filing season dates for 2020.

In August, SARS will be assessing a significant number of taxpayers automatically. If taxpayers accept the outcome, a tax return need not be submitted. Click [here](#) to read more.

Non RSA

Tanzania: New Tax Tables – Effective 1 July 2020

The new Tax tables for Tanzania are available for download. In addition to the tax table changes, the training Levy rate (SDL) decreased from 4.5% to 4%, effective 01 July 2020.

For more information on these changes, please click [here](#).

[2020-2021 Tax Pocket Guide](#)

#Trending

Signing up to the Sage Knowledgebase

View our [Sage City Article](#) for more information

Processing the TERS Pay-out

Our Guide can be viewed [here](#).

View our [Sage City Article](#) for more information.

SDL Payment Holiday

Our Guide can be viewed [here](#).

View our [Sage City Article](#) for more information.

SDL Payment Holiday Corrective

View our guide [here](#).

View our [Sage City Article](#) for more information.

FAQ's regarding COVID-19 ETI changes

The new ETI brackets applicable to 1 April 2020 - 31 July 2020 has been updated in 2021 Update 1c.

View our [Sage City Article](#) for more information.

Survey from our Support Team

Please click [here](#) to participate in a short survey. Help us gain valuable insight into what customers prefer when it comes to resolving everyday system related queries. We want to understand your support preferences to become better at what we do.

Sage Knowledge base

Try searching our new Knowledge base at [SageKB.com](#) for assistance regarding your query. View our Sage City Article on how to use our KB [here](#). If a guide didn't completely resolve your issue leave us a comment on how we can make it better.

**Our old Knowledge Base, kb.pastel.co.za, will be decommissioned on the 31st of July 2020 and will no longer be available from the 1st of August*

2020.

Support Desk Closure – 17 July 2020

The support team will be away from 12h00 on Friday 17 July. To access self-help support alternatives please visit **www.SageCity.com/Resources** - select your Country or Region (Africa) - select your Product. We appreciate your understanding and support while we are unavailable.

[Sage Knowledgebase](#)

Cake HR

Struggling to manage your remote workforce effectively?!

The world of work is very challenging right now and has completely changed how we think and operate. The need to manage and engage a remote workforce, with fluctuating capacity levels and the tracking of absence puts increased pressure on businesses.

Let us help you manage your team remotely. To help your business navigate the challenges posed by Covid-19, you can sign up for a 6-month free trial of our new mobile-ready people-management software, CakeHR.

What is CakeHR by Sage?

It's our brand new, cloud-based HR hero, with a complete range of HR add-ons to help you and your people perform at your best.

To read more about CakeHR, click [here](#).

[Activate Free 6 month Trial!](#)

General Announcements

Annual Licence Fees

All outstanding Annual Licence Fee (ALF) accounts have been placed on Hold. Please ensure that you make the required payment to bring your account up to date so what we can rectify this, alternatively contact us telephonically on 011 304 4470 if circumstances are preventing payment on your account

Netcash Bank change

Our Payment Partner, Netcash Pty Ltd (previously Sage Pay Pty Ltd) will be updating their payment options on 1 July 2020 to allow payment into one Mercantile bank account. The Netcash bank accounts with Absa, Nedbank, Standard Bank and First National Bank will no longer be available.

Note: Our payment options and bank details can be found on your statement and invoice. If you are uncertain if the details are correct, you can request a bank verification document from our Sage website or navigate to our [Sage City post](#) to read more.

Sage Pastel Payroll Product Registrations

Need assistance in registering your payroll or renewing your registrations? Click [here](#) to view our comprehensive guides to assist you.

Sage City

Always stay up to date with what is happening in the Pastel Payroll community! [Sign Up](#) today!

Customer Care

At Sage, we care about our customers. We know that the world has changed as we know it and is, for most of us tougher to deal with. We want you to know that we are fully operational on all the support channels during this lockdown period. We understand how important payroll and accounting is to your business.

[Book a Consultant](#)

Additional Solutions from Sage

Does your company need assistance with recruiting?

Sage Talent Solutions is a fully-fledged recruitment agency, offering Recruitment, Executive search and Labour broking services exclusively to all our Sage clients and Business Partners.

View our Talent Solution options [here](#).

ITR12 Webinar: A 360-degree view of Individual Taxpayers

Personal Income Tax is relevant to salaried employees and self-employed individuals. In this comprehensive session we will take a 360-degree view of the issues affecting individual taxpayers. We will also deal with how items should be reflected and declared on the ITR12. The session will be practical and case study based.

22 July 2020 | 09:00 – 13:00 | R500 pp excl. VAT

For more info please e-mail: training.za@sage.com

[Read more](#)

Professional Consulting Services

Our knowledgeable Professional Services consultants can help you by taking care of the set-up and maintenance of your software, year end procedures and submission preparation so that you can spend more time running your business.

We are moving towards the use of digital channels to provide you with enhanced services. We are also expanding our extensive network of committed and highly skilled business partners.

Important: Please read [this article](#) **before** visiting us at any of our offices. Due to the COVID19 epidemic, our onsite consultations have been replaced with Remote Access Sessions.

[Sage Blog](#)

Contact Details

Support: support.pastelpayroll@sage.com

Product Renewals: renewals.pastelpayroll@sage.com

Product Registrations: registrations.pastelpayroll@sage.com

Credit Control: credit.control.shp@sage.com

Sales: sales.pastelpayroll@sage.com



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Sage South Africa (Pty) Ltd. 6th Floor Gateway West, 22 Magwa Cres, Waterval 5-Ir, Midrand, 2066, South Africa.

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