

[View this email in your browser](#)



Pastel Payroll Newsflash July 2021

[View our Resources page](#)

Current Software Version

2022 Update 1c

Our current update is 2022 Update 1c and this update includes the following changes:

- Updated UIF contribution limit increase
- NBCEI bargaining council rates and levies have been updated
- Mauritius reporting - The PRGF Monthly Return and PRGF Past Services reports have been added

For more information regarding this update, read our [Sage City article](#).

NOTE: We will be releasing a new update, update 2022 Update 1d on the **23rd of July 2021**. For more information regarding this update, please view our [Sage City article](#).

[Download Manager](#)

#Trending

Join our free informative webinar session!

Our support team will be hosting free informative sessions to shed light on specific topics. Our first webinar will be hosted on the **21st of July 2021** from 10:00 to 11:00 and will explain the various processing options of Pension and Provident funds.

[Click here to sign up for this webinar session.](#)

All our webinars will start at 10:00. Please see below August webinar subjects and dates:

- **4 August 2021** - Understanding and processing Medical Aid
- **18 August 2021** - Clearing exceptions for the Bi-Annual period

View our webinar schedule for the remainder of the year [here](#).

Trending Topics

Legislative Changes

e@syFile Version 7.1.3 and 7.1.4

SARS e@syFile™ Employer version 7.1.3 was released on 28 June 2021 and version 7.1.4 on 30 June 2021. Click [here](#) to view the release notes or [here](#) to download the software.

For assistance with SARS e@syFile downloads, installations and updates, kindly contact SARS directly on 0800 00 7277.

Individual Filing Season 2021

Please take note of the below SARS publications about individual filing season which started on 1 July 2021:

- [Online assistance, guides, and YouTube videos to assist with individual filing season](#)
- [Media release about claiming home office expenses](#)
- [Media release about the launch of filing season](#)

SARS Notice - Penalties for Employers

Please take note of the [SARS notice](#) about penalties for employers due to late EMP501 submissions. Click [here](#) for information on how to dispute the penalties via eFiling.

2021-2022 Tax Pocket Guide

Self-Help Options

Check out [Sage.com/Resources](#) for quick access to all help options, including:

- [Sage Year-end Center](#)
- [Sage Knowledgebase](#)
- [Sage City](#)

Bookmark [www.Sage.com/Resources](#) today for quick access to help anytime and take full advantage of everything your Sage software can do for you.

Subscribe to our YouTube Channel

View our Sage Pastel Payroll Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

[YouTube Playlist](#)

General Announcements

Need a Statement/Invoice or assistance with generating a Sage Renewal code?

Click [here](#) to view the guide for more detail.

Customer Care / Customer Experience

Need some help with a complaint?

Please make use of the Customer care email address. This way we can track the complaint and ensure that the matter is attended to within the quickest time possible.

The email address is customercare.shp@sage.com

Customer Experience Team is working continually to bring the Voice of the Customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS]. Read more about our NPS survey [here](#).

Sage Blog

Learning Services

UIF requirements webinar

Join payroll expert Rob Cooper and a Senior Practitioner from the Fund in this webinar to traverse the UIF requirements from start to end and to understand all the legal requirements importance of contributing to UIF and declaring employees compliantly to the Fund.

[Book Now](#)

Sage Business Partner Consultations

We can connect you with your accredited Sage Business Partner to assist you with an onsite consultation or a remote session to solve your problem.

If you have any questions regarding an existing consultation or a follow up consultation kindly complete the 'Book a consultation' form and we will contact you regarding the information.

Book a Business Partner

Contact Details

Support: support.pastelpayroll@sage.com
Product Renewals: renewals.pastelpayroll@sage.com
Product Registrations: registrations.pastelpayroll@sage.com
Credit Control: credit.control.shp@sage.com
Sales: sales.pastelpayroll@sage.com



[Unsubscribe](#) | [Manage Preferences](#) | [Privacy Policy](#)

Sage South Africa (Pty) Ltd. 6th Floor Gateway West, 22 Magwa Cres, Waterval 5-lr,
Midrand, 2066, South Africa.

© 2021 The Sage Group plc or its licensors. All rights reserved.