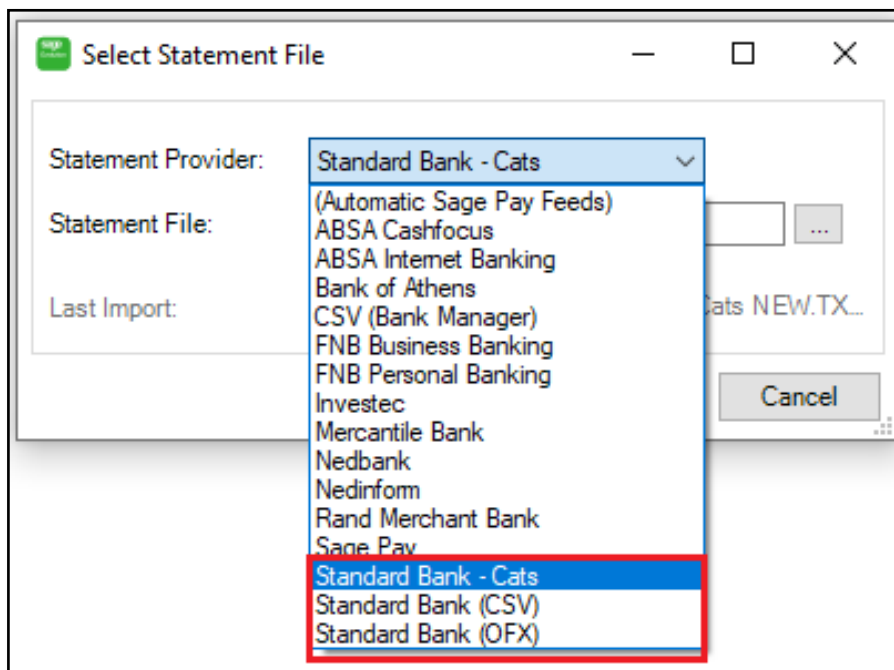


Article Outline	Bank Manager Standard Bank - CATS option missing in Evolution version 7.20.9
Article Date	2021/11/22
Knowledge Type	Solving an unknown issue
Primary Module	Bank Manager
Secondary Module	Bank Manager
Knowledge Source	Incoming Customer Query

### Outline:

You may notice that the **Bank Manager | Standard Bank - CATS** option is missing in Sage Evolution version 7.20.9



## Solution/ Details

Apply the following steps to resolve this issue

1. Open the link below to open an online Knowledgebase Article called **Bank Manager: System Files**

<https://za-kb.sage.com/portal/app/portlets/results/viewsolution.jsp?solutionid=211122071036793&page=1&position=2&q=%20Manage%20Bulk%20Editor%20Knowledge%20Quality%20Synonyms%20Solution%20ManagerSolution%20Manager%20Bank%20Manager%3A%20System%20Files>

2. Notice the following file that should download automatically to your local PC  
BANKMAN-CATS.zip
3. Find and then extract this zip file using the following password: **1234567**
4. Ensure Sage Evolution is closed on the local PC.
5. Copy the contents of the extracted zip file.
6. Go to C:\Program Files (x86)\Sage Evolution\Assembly (the currently installed folder of Evolution version 7.20.9.014) on the local PC and then paste/replace the copied files in here.
7. If you now open the Bank Manager module you'll notice that the Standard Bank – CATS option should be available for selection.
8. Repeat steps 4 – 7 on all workstations and the server PC.