## REFRESH COMPANY DATABASE VIEWS: COMPANY DATABASE DOWNGRADING AND UPGRADING PROCEDURE

## Details

- 1. If running a Branch Accounting company, stop the local Sync Monitor on the server PC.
- 2. Backup the company and ensure **all** users are logged out of the company.
- 3. On the Evolution server PC, log in as agent Admin on the problematic company.
- 4. Go to Administration | System Configuration | System Settings.



5. Notice the current value of the **Ver\_DB** value on your screen. In my case its **1905** as an example. Your value could be different but it's not a problem at all.

System Settings		×
Identity 🛆	Value	^
InitBranchCode	(Global)	
IsUnicodeDB	0	
SyncModifiedTriggers	0	
SyncOffLineProcessing	0	
UseFASLPeriodRounding	1	
UseStdSysTree	Y	
Ver_App	7.20.7.000	
Ver_DB	1905 ~DO NOT CHANGE~	
Ver_DB_TPM	662	
Ver_DefData	1 ~DO NOT CHANGE~	
Ver_SysFunction	512 ~DO NOT CHANGE~	
Ver_Tree	1642 ~DO NOT CHANGE~	
XECompliant	1	
		~
	OK Cancel	

6. Now change this value to **one** value lower. For example: **1905** becomes **1904** 

🐸 System Settings		×
Identity 🛆	Value	^
InitBranchCode	(Global)	
IsUnicodeDB	0	
SyncModifiedTriggers	0	
SyncOffLineProcessing	0	
UseFASLPeriodRounding	1	
UseStdSysTree	Y	
Ver_App	7.20.7.000	
Ver_DB	1904 ~DO NOT CHANGE~	
Ver_DB_TPM	662	
Ver_DefData	1 ~DO NOT CHANGE~	
Ver_SysFunction	512 ~DO NOT CHANGE~	
Ver_Tree	1642 ~DO NOT CHANGE~	
XECompliant	1	
		~
	OK Cancel	

7. Very Important:

Always keep the single space between the numerical value and the  $\sim$  symbol.

≚ System Settings		×
Identity 🛆	Value	^
InitBranchCode	(Global)	
IsUnicodeDB	0	
SyncModifiedTriggers	0	
SyncOffLineProcessing	0	
UseFASLPeriodRounding	1	
UseStdSysTree	Y	
Ver_App	7.20.7.000	
Ver_DB	1904 ~D NOT CHANGE~	
Ver_DB_TPM	662	
Ver_DefData	1 ~DO NOT CHANGE~	
Ver_SysFunction	512 ~DO NOT CHANGE~	
Ver_Tree	1642 ~DO NOT CHANGE~	
XECompliant	1	
		~
	OK Cancel	

8. When done, click the **OK** button above, close the Evolution company and then re-open the company.

9. At this stage you should observe the typical upgrade prompt as seen below. Click the **Yes** button and allow the upgrade to go through.

Warning					
	Login to Pastel Evolution				
	Database "EVO" requires upgrading to the latest version.				
	This upgrade cannot be undone, and older versions of Pastel Evolution will not be able to access this data after the upgrade.				
	Please make sure that you have a backup of this database as you will need restore if any errors occur in the upgrade process.				
	Would you like to upgrade it now?				
	<u>Y</u> es <u>N</u> o				

10. If running in a Branch Accounting environment, open and restart the local Evolution Sync Monitor.

In the Sync Monitor also go to Tools | Verify DB

Sage Evolution Database Synchronisation			And the second second			
🔀 Exit 📔 Connect 😰 Process Now 🔃 Custom Export Enable All Branches Disable All Branches 🔚 Configuration 🚺 Cools 🔹 About						
Branch	Last Import	Last Export	Extract Update	nport	Export	Upload
1 Cape Town (CPT)	10/08/2016 09:28:02 AM	10/08/2016 09:28:05 A	Verify DB			
2 Durban (DBN)	-	05/08/2016 01:49:01 P	FTP Spy			
3 Pretoria (PTA)	-	05/08/2016 01:49:05 P	Regenerate Checksums			
			[T] Add Archive Items			

11. When done, open the Evolution company and check if the original issue has been resolved.