Sage Evolution
Knowledgebase Article

Article Outline	Unhandled exception has occurred in a component in your application… Object reference not set to an instance of an object'
Article Date	2019/10/22
Knowledge Type	Solving an error message
Knowledge Activity	Processing
Application Version	V9.20
Application Edition	☒ Evolution Standard / Sage 100 Evolution ☒ Evolution Premium / Sage 200 Evolution
Primary Module	All/Multiple Modules/Not Relevant
Secondary Module	All/Multiple Modules/Not Relevant
Knowledge Source	Incoming Customer Query
Incident Reference Nr	IR6008506

Description of Error message
The following error message may display when processing in certain modules of the Evolution company.

In this case the error was specifically observed when processing in the Inventory Issue module (apologies for the poor image quality)
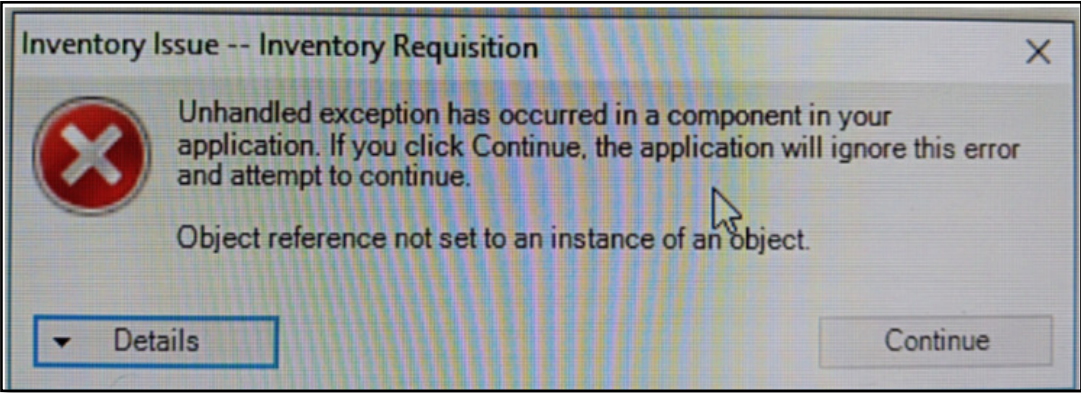
Solution / Details

The following steps explain how to resolve the abovementioned query:

1. In a recent query where the above error was resolved it was confirmed that the PC's local Anti-Virus package (Escan) was the reason for this error message.

   As soon as the anti-virus was deactivated on the local PC the error was no longer observed.

2. Therefore, you can consider adding Evolution and all relevant Evolution executables as exceptions on the relevant local ant-virus to resolve this error.

3. Else, if this still not working, consider another anti-virus package to run on the local Evolution PC / domain (as relevant).