

# Sage X3 Flash deprecation

*Version 11 delivery*



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# Introduction

The end-of-life of Flash on 31 December 2020, as announced by Adobe, has resulted in the delivery of new components for Sage X3. There is a global document that explains all the modification done in the different maintained releases of Sage X3, Sage X3 HR, and Sage X3 Warehousing.

This document gives more details about the V11 delivery.

As announced earlier, 11.0.18 is the release that includes both a Syracuse server and supervisor patches to allow the new visual process editor, the CRM calendar, and the graphical requester to work even if flash is deactivated.

This release has been delivered as expected and tested by some early adopters. Some issues have been found, that will require an additional fix to be delivered. But it can already be installed.

Updating to the latest V11 release is therefore strongly recommended, as this will bring not only the flash replacement feature, but also other fixes.

Nevertheless, for the customer being in an older release (but **at least V11.0.15 released in December 2019**), it is possible to apply the latest Syracuse update and a dedicated supervisor patch available from the support team.

Some additional issues will be fixed by a further patch (to be issued in November) and are listed below.

# New Visual Process Editor

The Visual Process Design area has changed slightly to deliver an enhanced user experience, and notably:

- A simpler management of shapes and embedded texts that are now using a relative sizing
- A reduced but consistent set of colors (42).
- A new set of svg icons that can be resized and colored.
- The ability to include a picture directly in the process

These features have been included in V11.0.18, with the following comments:

- The visual process internal storage format is the same as for previous releases. Visual processes developed with the previous flash based visual process editor will continue to display with few restrictions if you used some specific features. The changes are outlined in this document.
- Some visual process editor features available in earlier versions of Sage X3 have been deprecated and are no longer supported. If you edit an existing visual process with Sage X3 V11.0.18, the format will be changed to align with the new visual process editor, and you will lose any features that were using deprecated features.

For more details about all the differences, please refer to the documentation supplied about visual processes.

## Graphical requester

The release V11.0.18 includes the graphical requester that already exists in V12. There is no other change.

## CRM calendar

The release V11.0.18 includes a new CRM calendar that is also available on V12. It has a simplified layout and is easier to use than the previous one.

# Remaining issues to be fixed

Some issues have been found during the tests made by some early users of this V11.0.18 release, that will be fixed by a patch to come. These issues are listed below.

## Issue on translated texts in visual process editor

An issue has been found [14 of October 2020] that happens only if the following conditions apply **simultaneously**:

- You manage visual processes available in several languages.
- You want them to be used in other languages than the ones you manage usually for editing your processes.
- You edit such a visual process, you double click on a box that has multiple links to transform the shape in multiple one-link boxes.
- When you save such a visual process, you will lose the reference to the translated texts associated to the links and only those. This means that the corresponding texts won't be displayed in other languages (this is irreversible). Creating new texts works fine, they can be translated in other languages.

Any visual process that has not been modified, or that has been modified in a different way, will continue to display in multiple languages.

Until this issue is fixed, if you want to avoid translating the few texts you will lose in this case, you should avoid doing this for the moment. Note that processes that aren't modified or that are modified by adding other elements, by just moving existing elements without editing them will not be harmed.

## About underlining texts in visual process editor

Underline is no more available in the text formatting box, and this has been done purposefully. The web general readability principles recommend using underlined texts only when hyper-links are present. The latest updates on the modification for boxes containing links will automatically underline the texts when a hyper-link is defined on the box, to comply with these principles.

## Visual processes displaying issues

Some rare cases have been encountered, where the first character of some texts is not displayed, and some boxes are displayed as black, hiding the text that has been created.

## Remaining flash component

A graph component used to display a Gantt timeline in routing and work orders, available through the *Graph* button, has not yet been replaced (as it has been in version 12).

## Managing visual processes in classic page

A feature that has been rarely used is the ability to embed visual processes in classic pages. This feature has been implemented in V11.0.18, nevertheless some issues have been found (sometimes at display mode, but also definitely when trying to navigate through links).