

This purpose of this document is to provide you with an update on the impact on older versions of Sage X3 affected by the deprecation of Flash after 31st December 2020.

### Important notes:

In accordance with the Sage X3 lifecycle policy Sage X3 versions 8 and earlier have now reached end of maintenance and as such no patches or hotfixes will be made available. Sage X3 Version 9 is currently in Extended (Lifeline) maintenance and Sage has no plans to deliver patches or hotfixes except for Level 0 hotfixes.

If you are still using one of these older versions of Sage X3 we strongly recommend that you look to upgrade to the latest version of Sage X3 – Version 12 - as soon as possible to ensure continued support and innovation.

#### Your feedback and questions are important

Your feedback is valuable. If you have questions not covered in this document, please contact Sage Customer Support.

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## Impact to Sage X3 Version 6

Sage X3 Version 6 provides 2 clients:

- Desktop based (Fat) client
- Web client (Internet Explorer 11 only)

#### Web client

The Web client will no longer work if Flash has been deactivated (it cannot start). Unless you can upgrade to the current version of Sage X3 the only option will be to move the Fat Windows client. The customers willing to use V6 must switch to the fat client.

#### Fat client

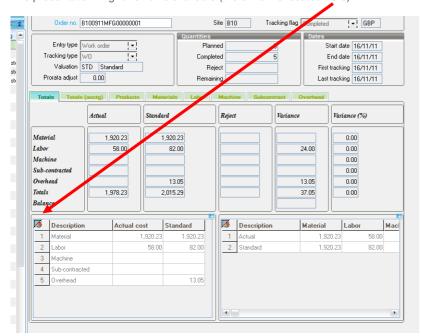
The fat client will continue to work, but with limitations due to the use of flash. Every screen using a flash component will no longer display the corresponding data - however the other non-flash related elements in the screen can still be used.

The impact caused by the depreciation of Flash are described on the following pages:

#### 1. All features using the multi-graph component.



The presentation in grid remains available (the switch is located here)

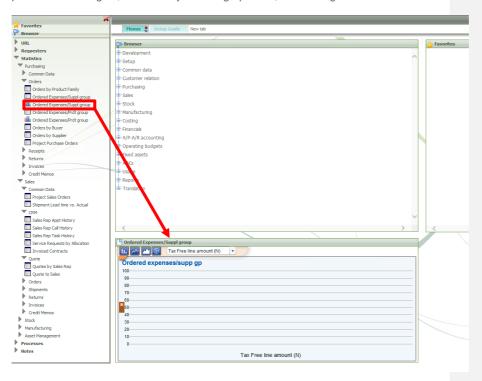


A number of Sage X3 functions have screens that use this type of graphical representation. The chart below provides a list of impacted screens:

Screen	Description
	Load inquiry
•	Stock history
	Graph currency amount
•	Graph top 10 customers
	Book vs Tax provision
	Depreciation plan
DPPARC I	Depreciation plan
FASVISPLN1 I	Depreciation plan display
GRAPHGEN (	Graph
GRHPI1 I	Invoice types by period
GRHPI2 I	Invoices and payments / period
GRHPI3 (	Credit memos by supplier
GRHPI4 I	Invoices by payment approval level
GRHPN1 I	Return types / period
GRHPN2	Returns and credits / period
GRHPN3	Returns by reason
GRHPN4	Returns by supplier
GRHPO1	Tax excl orders / period
GRHPO2	Detail tax excl orders / period
GRHPR1 I	Receipts and invoices / period
GRHPR2	Receipts and returns / period
HISCOST2 (	Cost history
HISMFC2	Production cost history
ITC4	Graph
ITC5	Multiple graphs
ITCMATCH1 (	Cost comparison
ITCMATCH2	Material / subcontracted
ITCMATCH3	Machine / labor
ITCMATCH4	Overhead
MBENCHW6	Graph
MFC1 I	Production cost price
MFC2	Production cost price
MFS2	WO status
MFS3	WO status
MFS4	WO status
MWI1	WIP
MWS4	Work center
OPSG 0	Graphical load
ORAPROP1 0	Oracle properties
	Oracle properties Graph stock in process

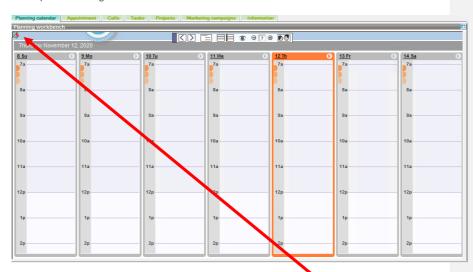
Screen     Description       PLG6     Committed budget analysis       POH2     Supplier orders       PWI1     In progress
POH2 Supplier orders PWI1 In progress
PWI1 In progress
· · ·
RPR1 Provisions for renewal
SDIG Graph
SGD1 Tax excl. deliveries by cat.
SGD2 Return reason ranking
SGD3 Shipments by period
SGI1 Invoices by period
SGI2 Invoices chart
SGI3 Invoices by sales rep
SGO1 Tax excluded orders by category
SGO2 Orders chart
SGO3 Tax excluded orders by status
SGQ1 Ex-tax quote
SGQ2 Quote ranking
SGQ3 Quote by sales rep
SHSG1 Stock history graph
SHSG2 Stock history graph
SHSG3 Stock history graph
SMJG2 Graph
SMVG1 Graph
SMVG2 Graph
SORD1 Available stock graph
SPRG1 Projected stock graph
SPRG2 Projected stock graph
SQI2 Invoices chart
WE3ALL2 Supplier orders
WE3STD2 Supplier orders
WE3TRA2 Supplier orders
WMGDDALL Budget positions
WMGDDSTD Budget positions
WMSFCSTD Stock by site
WMSTASTD Statistical inquiry
WMSTBSTD Statistical inquiry
WNVEN024 Query tool
WNWAS002 Query tool

The multi-graph component is also used for some widgets that can be displayed on the portal. These widgets, identified by a small graph icon, will no longer work:

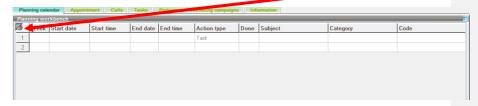


## 2. All features using the agenda component.

Example : CRM agenda



The presentation in grid remains available (the switch is located here)

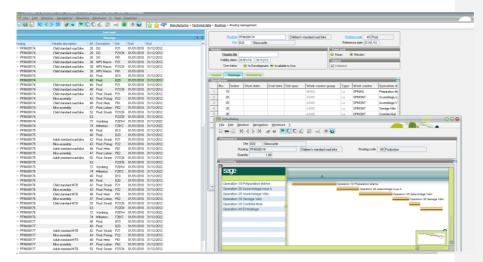


The following functions are impacted:

- Planning workbench (CRM)
- Service responses

#### 3. Gantt graphical representation

Example: routing, when using the *Graph* button:



The following functions are impacted:

- Cost history
- Available employees (when searching for a resource in CRM)
- Graphical scheduling (routing)
- Resource reservation (CRM)

#### 4. Graphical requester

You can no longer create or update graphical requests; however existing graphical requests can still be run.

### 5. Visual processes editor

You can no longer use the visual process editor.

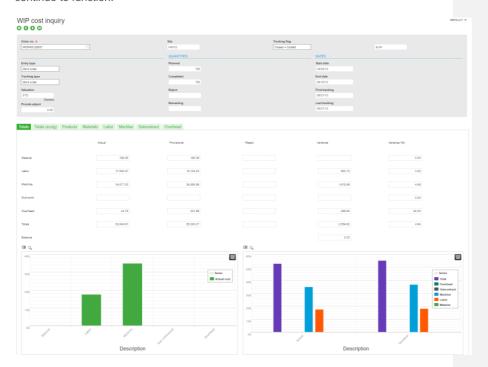
#### 6. Visual processes display

The visual process display will no longer work. Users will have to navigate through the classic menus.

# Impact to Sage X3 Versions 7, 8 and 9

With the release of Sage X3 version 7 the web client is supported by multiple browsers, and HTML 5 has been replaced Flash for the display of visual processes.

In addition, both the multi-graph and the WIP cost inquiry no longer use Flash, so will continue to function.



#### **Functionality impacted:**

After December 31st 2020 the following graphical features in Sage X3 versions 7,8 and 9 will no longer display any content. Where you have the option of switching between a tabular and graphical display, the tabular display will still function as expected.

- 1. Any function using the Flash Calendar (mainly in CRM module)
- 2. Gantt graphical representation
- Graphical query editor. Please note existing graphical queries can continue to be executed.
- 4. Visual process editor.