



Sage Business Cloud Payroll Newsflash December 2021

[View our Resources page](#)

Legislative changes

Low or Interest free Loan/Debt Fringe Benefit - New Repurchase Rate Effective December 2021

The repurchase rate (repo rate) has increased from 3.50% to 3.75% on 19 November 2021. As from December 2021, the 'low or interest free loan/debt' fringe benefit should be calculated by using the new 'official interest rate'. Visit the Reserve bank website [here](#).

Tax Directive Enhancements - Pensioners with multiple sources of income

Please click [here](#) to read a notice on the SARS website which applies to pensioners with more than one source of income. This will be effective 1

March 2022 and is in line with the proposed legislative amendment whereby SARS will provide the percentage for PAYE withholding to retirement fund administrators, where necessary. The effective tax rates will be supplied on e@syFile, by way of an electronic file in CSV format.

COID - Payments for vaccination side effects

The Compensation Fund will now cover employees for injuries, illness or death as a result of receiving a Covid-19 vaccine, only where an employee is required by the employer to receive vaccination as an inherent requirement of employment or where vaccination is required based on the OHS risk assessment conducted by the employer. Read more [here](#).

[2021-2022 Pocket Guide](#)

#Trending

Leave and Bonus period is upon us

View our [infographic](#) that will assist you with your leave and bonus processing.

For more on leave and bonus processing, please refer to our [Sage City post](#).

Processing increases in January?

- [How to process salary increase?](#)
- [How to process medical aid increase?](#)
- [How to process provident fund increase?](#)
- [How to process pension fund increase?](#)

What's trending?

View our trending topics [here](#).

[Sage Knowledgebase](#)

Scheduled Maintenance

There was a scheduled maintenance for December 2021 done on the 13th of December 2021.

[Sage City Announcements](#)

Self-help Options

Pegg - Your virtual payroll assistant!

Pegg wraps the latest AI technology with the in-depth knowledge of Sage experts into an easy-to-use, easy-to-access interface, that is available to you 24/7. Next time you have a query, ask [Pegg!](#)

Sage Knowledgebase

Access an assortment of online self-help options, created by our support teams to help you with any issue 24 hours a day, 7 days a week! Visit our Sage Knowledgebase at www.Sagekb.com.

Sage City

Want to check if there is a change to our operating hours? Is there a fault on our telephone lines or server? Have we implemented newly released changes? Always stay up to date with [Sage City!](#)

Subscribe to our YouTube Channel

View our Sage Business Cloud Payroll Africa Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

[YouTube Playlist](#)

Customer Care / Customer Experience

Need some help with a customer complaint?

Want to share your thoughts or compliments with us? Please make use of the CX [Customer Experience] customer care email box. Using the centralised mailbox we can track any compliments or complaints and make sure that your query falls into the correct hands.

The email is: customercare.shp@sage.com

Customer Experience [CX] SA is working hard to bring the voice of the customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS].

[Read more about NPS](#)

Additional Solutions from Sage

Need a Statement or Invoice?

Click [here](#) to view more.

Click [here](#) to read more regarding our online subscription payments.

2022 Annual Tax Webinar

Join us for this information packed webinar presented by Rob Cooper!

At this early stage, there are numerous changes to employment-related payroll legislation, moving through the amendment cycle towards implementation from March 2022. Two Tax Amendment Bills have now been tabled in Parliament and will soon be promulgated as final legislation.

Amongst other matters, the final changes include the simplification of the fringe benefit calculation of employer-paid contributions to retirement funds, and the expansion of the fringe benefit for Long Service Awards.

Price p/p: R1495 ex VAT per person

Duration: 9:00 – 12:30

[Contact us](#) to enquire about the Annual Tax Webinar dates.

Save with our bundle deals which will include:

- 2022 Annual Tax Webinar
- Tax year end workshop (Virtual)
- SARS e@syFile workshop

Free Training!

Sage Learning Services is excited to announce the launch of the Complimentary Sage Payroll Training and Certification page on Sage University. Whether our customers are trial users, new business users or current Sage Payroll customers, we have the training that they need to be successful with Sage Payroll.

Click [here](#) to access free training on Sage University.

We will keep on updating this page when new content becomes available.

Sage Business Cloud Adviser Programs

Cloud-connected payroll allows accountants to run an accurate and efficient payroll service as a profitable add-on offering. Exclusive pricing available for accounting firms and payroll bureaus.

Click [here](#) for a specialist to share details of our Adviser program.

Ts & Cs apply.

[Sage Blog](#)

Sage Business Partner Consultations

Need assistance with processing your leave and bonus runs?
Or need assistance with processing your January increases?

If you plan on scheduling a consultation with one of our Sage accredited Business Partner consultants, please secure your booking soon as availability is limited.

[Book a Business Partner](#)

Contact Details

Customer Care: customercare.shp@sage.com | 011 304 3538
Support: support@payroll.sageone.co.za | 0861 777 270
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Please note that our contact centre will be closing at 13:00 on the following days:

**24 December 2021
31 December 2021**



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