

sage



Sage Business Cloud Payroll Newsflash February 2022

[View our Resources page](#)

Legislative changes

Low or Interest Free Loan/Debt Fringe Benefit - New Repo Rate Effective February 2022

The repurchase rate (repo rate) has increased from 3.75% to 4.00% on 28 January 2022. As from February 2022, the 'low or interest free loan/debt' fringe benefit should be calculated by using the new 'official interest rate'. Read more [here](#).

National Minimum Wage Increase Effective 1 March 2022

The Minister of Employment and Labour published Government Gazette 45882 on 7 February 2022. Read more [here](#).

BCEA Earnings Threshold Increase Effective 1 March 2022

Effective 1 March 2022, the BCEA earnings threshold will increase from R211 569.30 per annum to R224 080.48 per annum. Read more [here](#).

New SARS PAYE BRS V21.0.0

SARS published the new [Business Requirements Specifications](#) for the 2023 year of assessment. This BRS is effective from September 2022 (i.e., for the Interim PAYE Reconciliation for tax year 2022/2023).

[2022-2023 Pocket Guide](#)

#Trending

Budget Speech

The national budget speech was held on the 23rd of February 2022. Download a summary of the National Budget Speech announcements for 2022-2023 [here](#).

How to clear validations?

View our clear company validation knowledgebase article [here](#).
View our clear employee validation knowledgebase article [here](#).

How to do a year-end roll over?

View our year-end roll over knowledgebase article [here](#).

View our year-end roll over video [here](#).

View our year-end infographic [here](#).

What's trending?

View our trending topics [here](#).

[Sage Knowledgebase](#)

Scheduled Maintenance

We wish to advise you of the upcoming migration of the data centre from the current service provider to Microsoft Azure on Saturday evening, 28 February 2022, at 19:00.

Please see our a summary of the National Budget Speech announcements for 2022-2023 [here](#).

[Sage City Notice](#)

Self-help Options

Pegg - Your virtual payroll assistant!

Pegg wraps the latest AI technology with the in-depth knowledge of Sage experts into an easy-to-use, easy-to-access interface, that is available to you 24/7. Next time you have a query, ask [Pegg!](#)

[Sage Knowledgebase](#)

Access an assortment of online self-help options, created by our support teams to help you with any issue 24 hours a day, 7 days a week!

Visit our Sage Knowledgebase at www.Sagekb.com.

Sage City

Want to check if there is a change to our operating hours? Is there a fault on our telephone lines or server? Have we implemented newly released changes? Always stay up to date with [Sage City!](#)

Subscribe to our YouTube Channel

View our Sage Business Cloud Payroll Africa Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

[YouTube Playlist](#)

Customer Care / Customer Experience

Need some help with a customer complaint?

Want to share your thoughts or compliments with us? Please make use of the CX [Customer Experience] customer care email box. Using the centralised mailbox, we can track any compliments or complaints and make sure that your query falls into the correct hands.

The email is: customercare.shp@sage.com

Customer Experience [CX] SA is working hard to bring the voice of the customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS].

[Read more about NPS](#)

Additional Solutions from Sage

Need a Statement or Invoice?

Click [here](#) to view more.

Click [here](#) to read more regarding our online subscription payments.

Sage Compliance documents

Need our BEE certificate, bank verification or other compliance documents, click [here](#).

2022 Annual Tax Webinar

Join Rob Cooper who will guide you through upcoming changes to employment related payroll legislation, with implementation from March 2022. The [2022 Annual Tax Update Webinar](#) is not to be missed!

Please chat to your training sales advisor about how you can save with our bundle deals which will include:

- 2022 Annual Tax Webinar
- Tax year end workshop
- SARS e@syFile workshop

Free Training!

Sage Learning Services is excited to announce the launch of the Complimentary Sage Payroll Training and Certification page on Sage University. Whether our customers are trial users, new business users or current Sage Payroll customers, we have the training that they need to be successful with Sage Payroll.

Click [here](#) to access free training on Sage University.

We will keep on updating this page when new content becomes available.

Sage Business Cloud Adviser Programs

Cloud-connected payroll allows accountants to run an accurate and efficient payroll service as a profitable add-on offering. Exclusive pricing available for accounting firms and payroll bureaus.

Click [here](#) for a specialist to share details of our Adviser program.

Ts & Cs apply.

[Sage Blog](#)

Sage Business Partner Consultations

Need assistance with processing your year-end roll over?

If you plan on scheduling a consultation with one of our Sage accredited Business Partner consultants, please secure your booking soon as availability is limited.

[Book a Business Partner](#)

Contact Details

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