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Sage Business Cloud Payroll Newsflash July 2020

[Visit our website](#)

Legislative changes

Covid19 Relief Measures Affecting Payroll

Please click [here](#) to view the updated document explaining all the Covid-19 relief measures affecting payroll in South Africa. This document has been updated a few times to date, as we progress through this Covid-19 pandemic. Please press F5 to refresh the data once the document is opened.

Individual Filing Season 2020

SARS published a media release on their website containing the individual filing season dates for 2020.

In August, SARS will be assessing a significant number of taxpayers automatically. If taxpayers accept the outcome, a tax return need not be submitted. Click [here](#) to read more.

2020-2021 Tax Pocket Guide

#Trending

How to process the TERS Payout?

Click [here](#) to view our detailed guide.

How to setup ETI for COVID19 Processing?

In order to claim ETI for your employees for COVID19 you will have to ensure that you have entered either a Prescribed Minimum Wage or National Minimum Wage. View our [Sage City Article](#) for all you need to know for ETI processing with COVID19.

Survey from our Support Team.

Please click [here](#) to participate in a short survey. Help us gain valuable insight into what customers prefer when it comes to resolving everyday system related queries. We want to understand your support preferences to become better at what we do.

Your feedback matters to us! Each time you call into the call centre, you will receive an after call survey. Share your thoughts with us and let us know if there is anything we are currently doing well or how we can make your experience better!

Support Desk Closure – 17 July 2020.

The support team will be away from 12h00 on Friday 17 July. To access self-help support alternatives please visit www.SageCity.com/Resources - select your Country or Region (Africa) - select your Product. We appreciate your understanding and support while we are unavailable.

Sage Knowledgebase

CakeHR

Struggling to manage your remote workforce effectively?

The world of work is very challenging right now and has completely changed how we think and operate. The need to manage and engage a remote workforce, with fluctuating capacity levels and the tracking of absence puts increased pressure on businesses.

Let us help you manage your team remotely. To help your business navigate the challenges posed by Covid-19, you can sign up for a 6-month free trial of our new mobile-ready people-management software, CakeHR.

What is CakeHR by Sage?

It's our brand new, cloud-based HR hero, with a complete range of HR add-ons to help you and your people perform at your best.

To read more about CakeHR, [click here](#).

[Activate 6 Month Free Trial](#)

Have you met Pegg?

Get to know our online chat bot.

Pegg is an online chat bot that has been pre-loaded by our support team with thousands of answers to thousands of potential questions. Next time you have a query, ask Pegg!

[How to use Pegg](#)

Sage City

Always stay up to date with what is happening in the Sage Business Cloud Payroll community!

Want to check if there is a change to our operating hours? Is there a fault on our telephone lines or Server? Have we implemented newly released changes?

Any questions that you might have, Sage City will have the answer first!

Make sure that you are always the first to know about anything that affects your SBCP or our contact centre!

[Sage City Guide](#)

Additional Solutions from Sage

ITR12 Webinar: A 360-degree view of Individual Taxpayers

Personal Income Tax is relevant to salaried employees and self-employed individuals. In this comprehensive session we will take a 360-degree view of the issues affecting individual taxpayers. We will also deal with how items should be reflected and declared on the ITR12. The session will be practical and case study based.

22 July 2020 | 09:00 – 13:00 | R500 pp excl. VAT

For more info please e-mail: training.za@sage.com

[Read more](#)

Sage Knowledgebase

The Sage Knowledgebase (Sage KB) is the new home for resource articles written by Sage support analysts, with content added regularly! It gives our customers and partners, quick access to the same content our experts use so they can find answers fast. Visit www.SageKB.com.

Customer Care

At Sage, we care about our customers. We know that the world has changed as we know it and is, for most of us tougher to deal with. We want you to know that we are fully operational on all the support channels during

this lockdown period. We understand how important payroll and accounting is to your business.

Netcash Bank change

Our Payment Partner, Netcash Pty Ltd (previously Sage Pay Pty Ltd) will be updating their payment options on 1 July 2020 to allow payment into one Mercantile bank account. The Netcash bank accounts with Absa, Nedbank, Standard Bank and First National Bank will no longer be available.

Note: Our payment options and bank details can be found on your statement and invoice. If you are uncertain if the details are correct, you can request a bank verification document from our Sage website or navigate to our [Sage City post](#) to read more.

Payroll | Sage Business Cloud Adviser Programs

Cloud-connected payroll allows accountants to run an accurate and efficient payroll service as a profitable add-on offering. Exclusive pricing available for accounting firms and payroll bureaus.

Click [here](#) for a specialist to share details of our Adviser program.
T's &C's apply

[Sage Blog](#)

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Support: support@payroll.sageone.co.za

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