

[View this email in your browser](#)The Sage logo, consisting of the word "sage" in a lowercase, sans-serif font.

Sage Business Cloud Payroll Newsflash September 2021

[View our Resources page](#)

Legislative changes

SARS Interim Reconciliation Submissions

While the official submission dates have not been published, please take note of the dates as specified on the [SARS website](#), where the Employer Interim Reconciliation filing season opened on 13 September 2021 and closes on 31 October 2021.

e@syFile Version 7.1.6 Release

SARS e@syFile Employer version 7.1.6 is now available for download from [e@syFile Employer \(sarsefiling.co.za\)](#). Release notes for this new version may be located on the SARS website [e@syFile – South African Revenue Service \(sars.gov.za\)](#).

2021-2022 Pocket Guide

#Trending

How to successfully submit your Mid-year submission?

- [Clear company validations](#)
- [Clear employee validations](#)
- [Generate your tax certificates](#)
- [Print the EMP501 report](#)
- [Import your tax certificates onto e@syfile](#)

View our submission video [here](#).

Attend our free training course [here](#).

What's trending?

View our infographic [here](#).

Sage Knowledgebase

Planned Maintenance

There was a scheduled maintenance planned for the month of September 2021:

- 20th September 2021 - This is regular server maintenance

For the month of October, there will be scheduled maintenance on the 20th of October 2021.

Sage City Announcements

Self-help Options

Pegg - Your virtual payroll assistant!

Pegg wraps the latest AI technology with the in-depth knowledge of Sage experts into an easy-to-use, easy-to-access interface, that is available to you 24/7. Next time you have a query, ask **Pegg!**

Sage Knowledgebase

Access an assortment of online self-help options, created by our support teams to help you with any issue 24 hours a day, 7 days a week! Visit our Sage Knowledgebase at **www.Sagekb.com**.

Sage City

Want to check if there is a change to our operating hours? Is there a fault on our telephone lines or server? Have we implemented newly released changes? Always stay up to date with **Sage City!**

Subscribe to our YouTube Channel

View our Sage Business Cloud Payroll Africa Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

YouTube Playlist

Customer Care / Customer Experience

Need some help with a customer complaint?

Please make use of the CX customer care email box. That way we can track the complaint and make sure that the customer is helped within the quickest time possible.

The email is: **customercare.shp@sage.com**

Customer Experience [CX] SA is working hard to bring the voice of the customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS].

[Read more about NPS](#)

Additional Solutions from Sage

Need a Statement/Invoice or assistance with generating a Sage Renewal code?

Click [here](#) to view more.

2021 Mid-year Payroll Tax Update Webinar

Join Payroll Expert Rob Cooper for a not to be missed Payroll event. Topics that will be discussed

- Long Service Awards Review of the fringe benefit
- Employment Tax Incentive Important backdated changes to curb abuse
- Retirement Fund Contribution Simplification of the Fringe Benefit calculation
- Mid-year tax certificates 2021 Requirements and Proposed penalties
- Home Office Expenses The latest information on this deduction

For more information and to book your seat please follow click [here](#) to book.

[Explore more of our Payroll and HR courses.](#)

Free Training!

Sage Learning Services is excited to announce the launch of the Complimentary Sage Payroll Training and Certification page on Sage University. Whether our customers are trial users, new business users or current Sage Payroll customers, we have the training that they need to be successful with Sage Payroll.

Click [here](#) to access free training on Sage University

We will keep on updating this page when new content becomes available.

Sage Business Cloud Adviser Programs

Cloud-connected payroll allows accountants to run an accurate and efficient payroll service as a profitable add-on offering. Exclusive pricing available for accounting firms and payroll bureaus.

Click [here](#) for a specialist to share details of our Adviser program.

T's &C's apply.

[Sage Blog](#)

Sage Business Partner Consultations

Need assistance with your SARS Interim Submission?

Want to make sure that your processing is up to date and correct?

Doing a leave audit and struggling?

Compliance issues?

SARS submission ETV letters that you might need assistance with?

Reach out to your business partner to assist you with any payroll related assistance you might require.

[Book a Business Partner](#)

Email Directories

Customer Care:customercare.shp@sage.com

Support:support@payroll.sageone.co.za

Sales:sales@payroll.sageone.co.za

Credit Control:accounts@payroll.sageone.co.za



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