



Sage Fixed Assets

Sage Business Care

Your success is our mission. We're committed to providing continuous innovations to enhance your Sage Fixed Assets experience.

Get the most from your investment

Investing in a Sage Business Care plan helps ensure you always have access to the latest user-inspired product enhancements and features so you can get the most out of your investment.



Pro tip: We recommend staying no more than two versions behind to ensure compatibility with the latest version of Sage Fixed Assets.

Sage Fixed Assets + your Sage Business Care plan

It's the perfect combo to create complete visibility into your fixed assets and minimize the time, effort, and resources you spend working in Sage Fixed Assets!

Sage

A sound investment that keeps on giving

Choosing the best plan to meet your needs

We offer two different plans—Gold and Silver. Both plans provide the access you need to critical software upgrades that keep you up to date with the latest time-saving features and in compliance with the most current legislative and regulatory tax requirements in the U.S. and Canada.

Both also offer technical assistance via online case submission, 24-hour online access to the Sage knowledgebase, and live customer support.

The gold standard

Our most popular and comprehensive plan is our Gold plan. This plan offers the additional benefits of an annual system checkup¹, unlimited access to online Anytime Learning, and an extra discount on Virtual Instructor Led training.

Annual system checkup

Available only with our Gold plan, think of this as your annual Sage Fixed Assets physical. Much like booking your medical appointments, you'll need to reach out to our team to book a convenient time for your checkup. When we meet, we'll do a thorough review of your fixed assets data, backup and security plans, and feature usage. Then we'll offer advice on how to save time, improve data security, and plan for future growth to help you get the most out of your investment.

The Sage Community—at your fingertips!

There's no cost to join Sage Community Hub, our online community for customers, partners, and Sage colleagues. Open 24/7, it's the gateway to a wealth of Sage resources. You can visit any time to find answers and ask questions, or share product experiences, tips, and suggestions with your peers and industry and product experts.



Continuous learning, your way

Sage University (Sage U)

Investing in the continuous education of your staff can be a powerful competitive advantage. Learning is easy with Sage U. It offers a variety of learning options and resources, served up in a format that works for your business.

Anytime Learning / On-demand Training

Customers with a Sage Gold Business Care plan or Learning Membership can take advantage of **unlimited online Anytime Learning** to learn everything from the basics of depreciation to in-depth training on the Sage Fixed Asset suite of solutions (Planning, Tracking, Depreciation, Reporting). Silver plan customers can enjoy a 10% discount on these courses.

Virtual Instructor-led Training

Prefer more hands-on training? Gold and Silver plan members receive discounts, while Learning Membership² members can take advantage of unlimited Virtual instructor-led training. Learn more about the discounts offered with the Sage Business Care.

Interactive eBook Training

Explore the ease of our interactive eBook-based learning, combining on-demand virtual instructor-led training videos with an in-depth eBook training manual. Gold and Silver plan members enjoy exclusive discounts on eBooks, while Learning Membership members receive unlimited access to all eBook training. Embrace the flexibility and start your learning journey today!

Sage Member Masterclass

Exclusively on sage.com, learn from the best and better your business with Sage Member Masterclass. Members of the Sage community get exclusive benefits including talks, articles and expert advice in Member Masterclass.

Each season tackles a timely yet timeless topic that to help your business meet its full potential. Topics for our first 5 seasons include:



Season 1: [Finding and keeping great people](#)

Season 2: [Unlocking productivity](#)

Season 3: [Building business resilience](#)

Season 4: [Thriving in a changing world](#)

Season 5: [Innovating for impact](#)

“I recently inherited management of our fixed assets and had never used Sage Fixed Assets before. After an on-site visit from the Sage Fixed Assets team, I realized there were learning tools at my disposal that I could take advantage of immediately! I was excited to learn we have a Gold plan that gives me access to unlimited Anytime Learning.”

**Senior Staff Accountant, global legal firm
Sage Fixed Assets customer**

Choose your plan

Benefits	Gold	Silver
Software assurance		
Software version updates	✓	✓
Legislative and regulatory updates	✓	✓
Annual system check ¹	✓	
Technical expertise		
Online and email case submission	✓	✓
Expert knowledge base access	✓	✓
Live customer support	✓	✓
Sage Fixed Assets learning²		
Anytime Learning / On-demand Training	Unlimited	10% discount
Virtual Instructor-led Training	20% discount	15% discount
Interactive eBook Training	20% discount	15% discount

¹Gold plan members wishing to take advantage of this valuable benefit must contact Sage at 800-368-2405 to set up a convenient meeting time.

²Upgrade to a Sage University Learning Membership to receive unlimited Anytime Learning / On-demand training, Virtual Instructor-led training, and Interactive eBook training, per year. Sage University Learning Membership does NOT include hardcopy training guides or end-user certification exams.

³Engaging Sage Expert Services is an additional cost not covered by a Sage Business Care plan.

Need upgrade assistance?

From deployment and beyond our Expert Services³ team has your back. They'll get you up and running quickly and support your ongoing goals—including keeping your software current—so you can focus on growing your business.

Expertise galore

We've got decades of real-life experience helping customers across nearly every industry to get up and running fast and ensure ongoing success.

Whether you're prepping for a successful first install or expanding offices or subsidiaries, you'll love the personalized and tailored service our team is passionate about.

Plan, learn, prepare.

We're here to guide you through everything you'll need to educate and prepare your team to manage the entire life of your fixed assets—from acquisition to disposal. Leverage our expertise on everything from conducting personnel interviews to basic asset education, product selection, and resource planning.

Ready, set, success.

We want you to see the immediate and long-term value and highest ROI from your Sage Fixed Assets solution. We work fast to develop a customized project plan that's unique to your needs—whether that's a basic turnkey installation or one that includes



complex data conversions, customized workflows, tailored reporting, and integration with your critical systems, including your ERP.

Minimize risk

In the digital world we live in maintaining database integrity and safety is more critical than ever. Our data services help minimize potential data loss, application downtime, and costs associated with risks associated with computer viruses, security breaches, or brownouts.

Tailored business insights

Sage Fixed Assets comes with powerful reporting capabilities. Sage Expert Services can extend Sage Fixed Assets' built-in reporting with our custom report writing services. We'll design and create tailored report templates that deliver the relevant data your business leaders need to get a quick and clear picture of the business to make better strategic decisions.



Why Sage Fixed Assets?

Sage Fixed Assets is trusted by thousands of customers to manage their fixed assets. Here's why:

- We care! Our passionate team listens and responds to customer recommendations. That's why we've remained an industry leader for almost 40 years.
- The largest global accounting firms rely on Sage Fixed Assets to manage their own assets.
- We do more to standardize and centralize processes, create efficiencies, improve visibility, and foster inter-company communication than our competitors. Our users tell us no other fixed asset management solution comes close to what we offer!
- We have the most functionally-rich product in the market with more robust features and accuracy than many ERP-native or stand-alone fixed asset management solutions.

Helpful links

Knowing where you need to go to get assistance or build on your knowledge of Sage Fixed Assets just got easier.



Knowledgebase



Sage University



Sage Community Hub



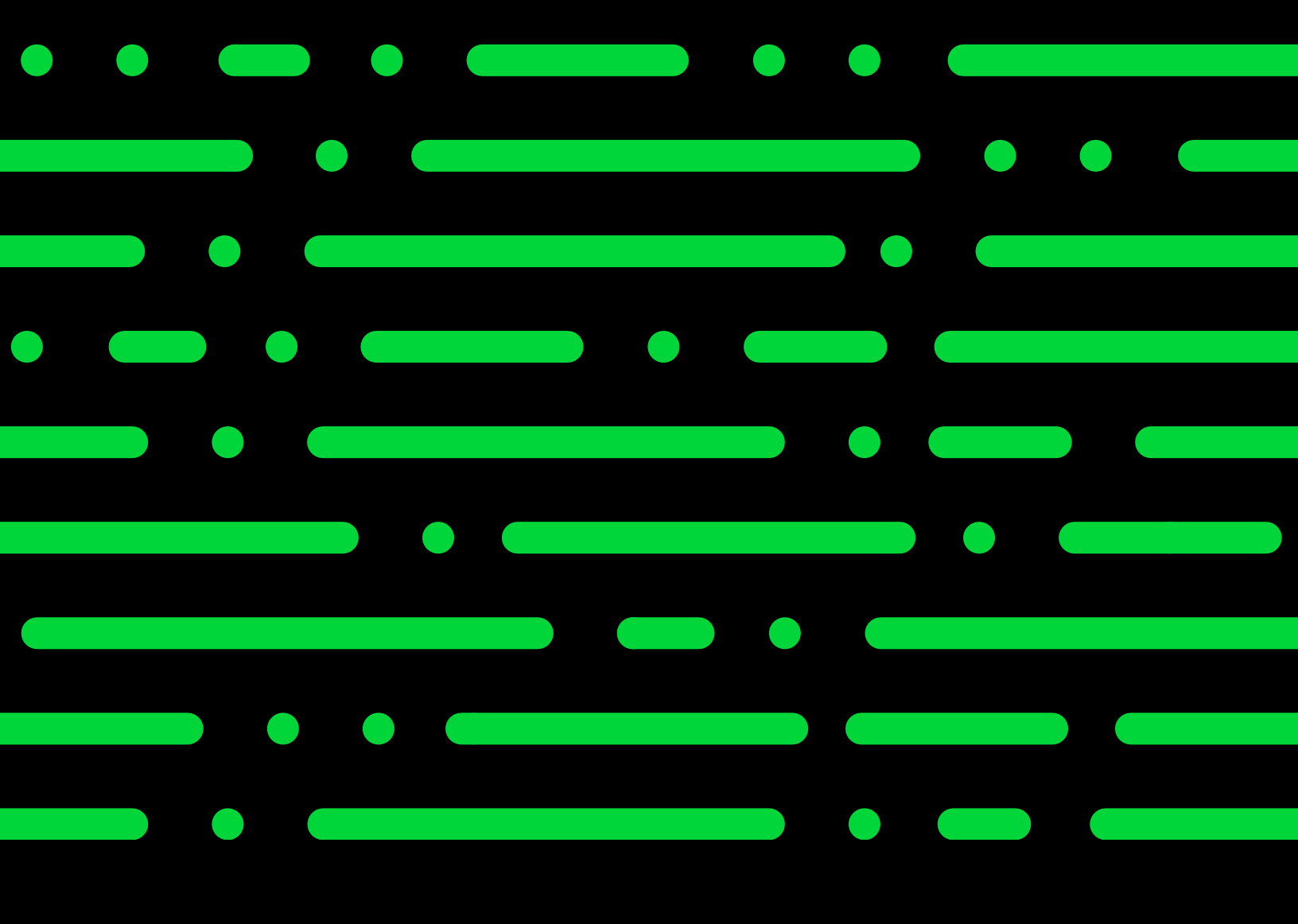
Year end center



Member Masterclass



Sage Resource Center



sagefixedassets.com
800-368-2405

Sage

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