# Sage Memberships.

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# Contents

What is a Sage Membership?

What is included in a Sage Membership?

**How to access Sage Membership** 

**Member Masterclasses** 

**Sage University** 

**Sage City** 

**Other resources** 

**What's next for Sage Memberships** 



# What is Sage Membership?

Sage Membership is here to help you and your business grow because we know that running a small or medium sized business is tough and customers want more help with the challenges they face.

That's why we created Sage Membership. To go **beyond software solutions** and provide customers with the **expert advice and support** they need to thrive.

We are still at the start of a journey with Sage Membership but we have big ambitions to deliver more value to customers and do so in a personalised way that makes is simple and easy. **Great software solutions** 



More help getting the most from your solutions



More help with the business challenges you face



Personalised to you making it simple and easy to access

# What is Sage Membership?

All our customers and partners automatically get access to Sage Membership and can tap into exclusive content, insights and experiences that address the key challenges facing business today.



### Member Masterclass

Tap into talks and articles from the world's leading experts



### Learning

Access free learning resources and certifications



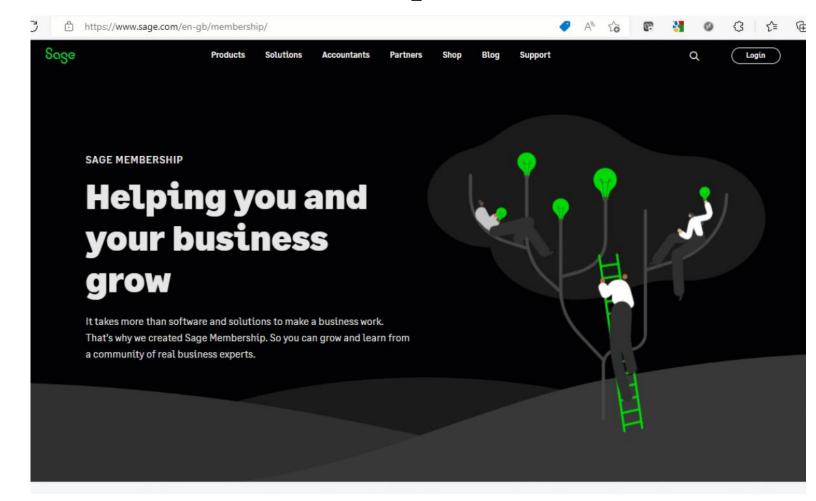
### Community

Get product help from a community of industry peers

# How to access your membership.

- Gain 24/7 access to your sage Membership online.
- From the Sage Membership homepage, you can access Member Masterclass and link to both our Sage City and Sage University pages.

https://www.sage.com/ en-gb/membership





# Member Masterclass

Season 1: Finding and keeping great people

Built exclusively for Sage members and available to everyone for a limited time only.

Your greatest asset is your people. So, how do you find and keep the best?

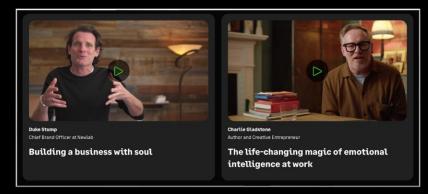
Whether you're a one-person business or already lead a team, a great hire is game-changing.

In the very first season of Member Masterclass, you'll discover:

- How to create a world-class onboarding experience.
- How to develop and nurture your talent.
- How to retain the talent you have.

Visit <u>sage.com/uk/masterclass</u> now and learn from visionary leaders on how to hire and retain top talent.













And more...



# Sage University.

Sage University has 100's of free courses available across all Sage products to help you unlock your software's full potential.

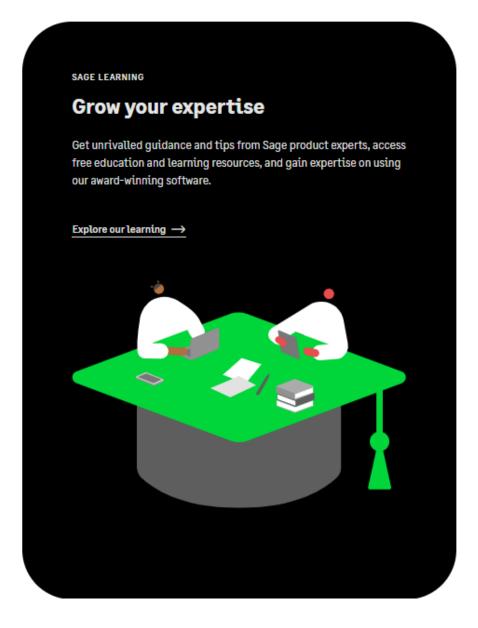
### Sage 50 Accounts

- Get started
- Account fundamentals
- Certification
- Legislation and compliance
- Advanced topics

### Sage 50 Payroll

- Get started
- Run your payroll
- Payroll fundamentals
- Certification
- Bitesize learning

www.sageu.com

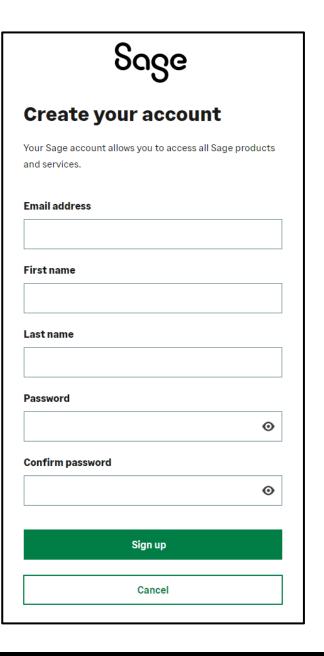


# Sage Account.

Both Sage University and Sage City content will require a Sage Account (formerly known as Sage ID) to access the content.

This is the same login you will use if you use any of our connected services such as Remote Data Access in Sage 50 Accounts and online payslips in Sage 50 Payroll.

If you have not yet created a Sage Account to do so is easy.





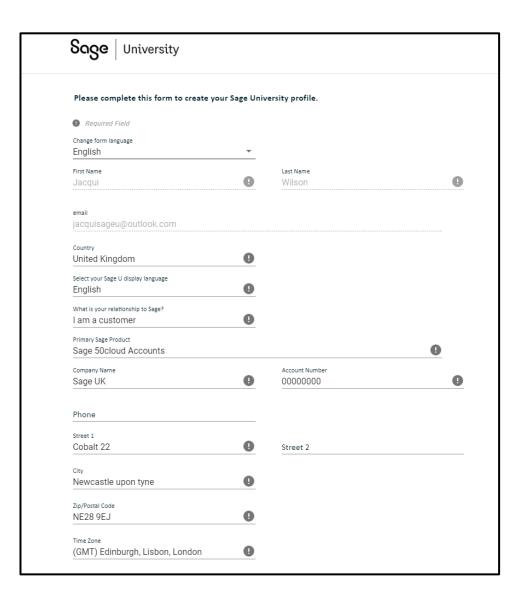
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You will be prompted to add your Sage Account number and select your primary Sage Product.

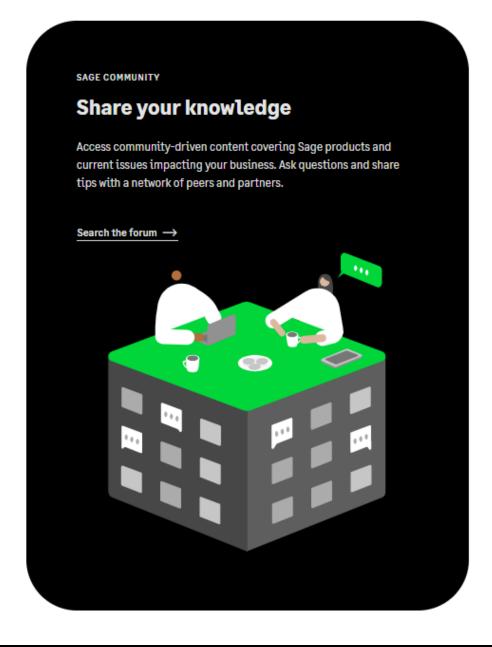




# Sage City.

Open 24/7, Sage City is an online community for customers, partners, accountants and colleagues, including:

- Support groups Participate in discussion forums, interact with other members and view posts
- Sage City blogs View the latest community content in on place
- Ideas Submit your own idea on how we can improve Sage software and vote on ideas from other members. 22 improvements to v28.1 Sage 50 Accounts were as a result of Sage city ideas
- Town Hall For all support and help using Sage City

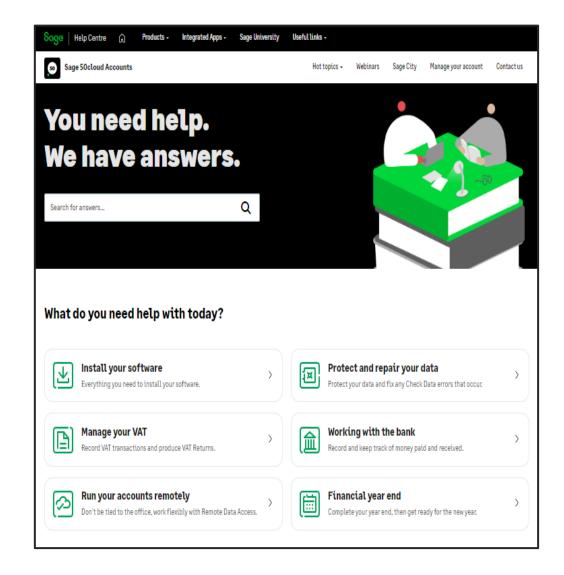




# Sage Help Centre.

- Get the most from your software
- 24/7 access to online resources and support tools
- Dedicated 'Hubs' on specialised topics
- No log in required to access
- Learn more about your product from how to guides, step by step instructions and instructional videos

Sage.co.uk/help



# What's next for Sage Memberships?



# Summary.

- Sage Membership is available to you as part of your subscription.
- Sage Masterclass provides talks and articles from business experts on challenges you may be facing.
- Become an expert at your own pace with our wide range of free courses covering all topics on Sage University.
- Sage City provides access to an online community, get involved with forums, ask questions and submit your ideas to our product teams.

### **Useful links**

<u>Sage Membership - Expert Knowledge and</u> <u>Community | Sage UK</u>

Sage University - common questions

Welcome to Sage City



# Thank you!

