	Question	Answer
1	Are you recommending that we store backups on our local computer? If so? Why?	It's up to you where you would want to store your data. Many customers prefer to have a local copy of their backup as well as a copy in the cloud environment.
2	I would like information on tips for attaching files to bill records. It seems very clunky in the new environment.	For the best possible experience attachement files should be moved to the G or F drives prior to attaching them to transactions in Sage 50
3	Can we use Sage 50 Cloud if our system is Windows 10?	This is not recommended or supported, Windows 10 has officially been obsoleced by Microsoft and is no longer guarenteed to work with updated technologies like the Windows App. It is strongly recommended to update to a supported version of Windows OS.
4	If you have a 3 user program, do you need to use the same user names for each company you have in Sage 50?	Technically no, users security for the Sage 50 application itself is self contained and a user could have a different username in each company if desired. This is not recommended however for the sake of usability and simplicity of access.
5	When my employees log onto the SAGE 50 Cloud via the Windows App, it usually takes 3-5 minutes to establish the connection. Is that normal? If not, is there anything I can do to improve the speed?	Yes, this is a normal operating condition depending on the time it takes for your machine to connect to the remote Azure environment. Improvements may be possible with faster operating hardware or internet/network connectivity, although individual results will vary.
6	How can you change the font size for viewing in Sage?	The font size in the Sage 50 application is derived from the Windows screen resolution and DPI settings, there is no application control inside the Sage 50 program. For the best experience it is recommended to access Sage 50 Cloud on a 1080p (1920 X1080) screen at a 100% DPI setting.