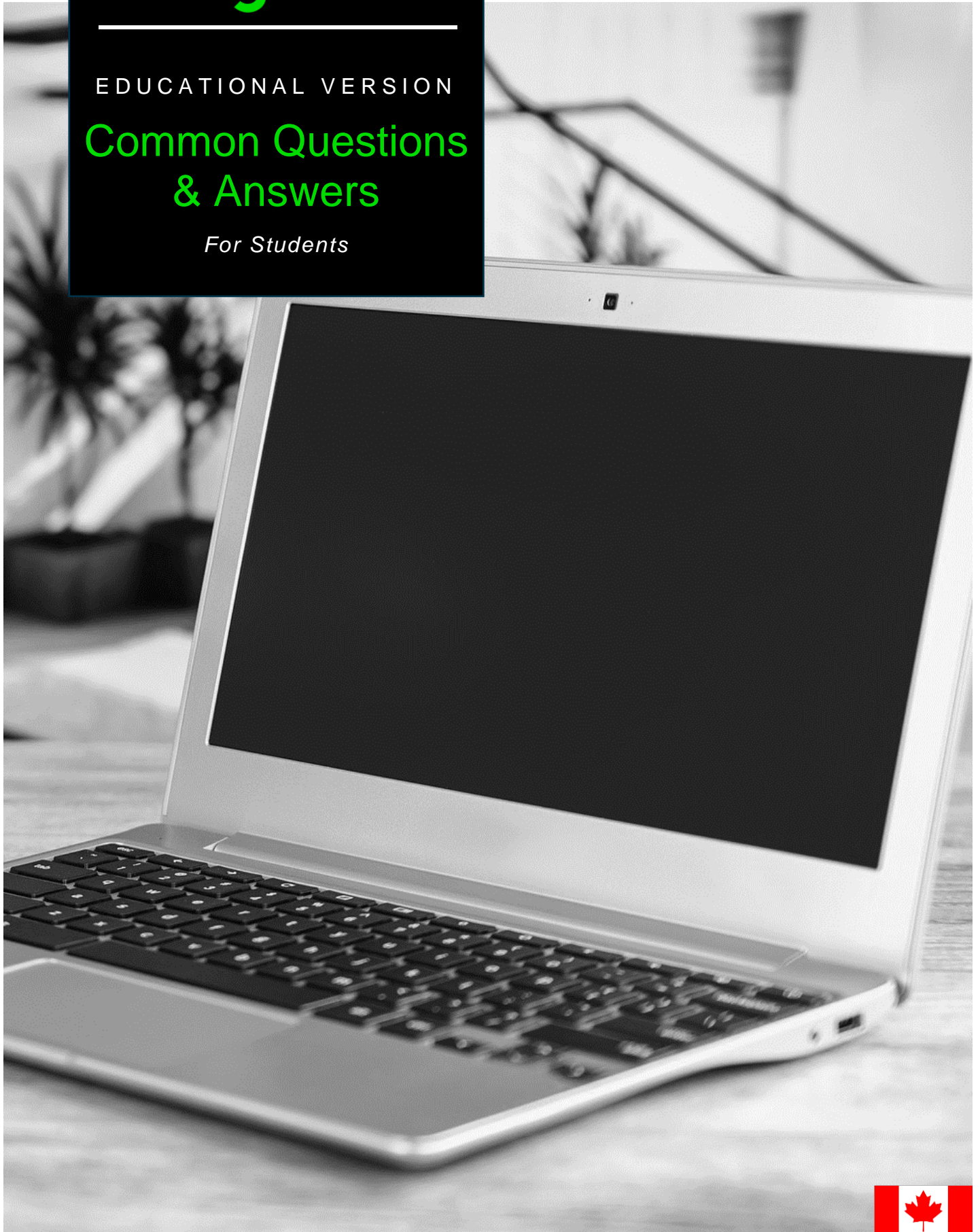# sage 50

sage University

EDUCATIONAL VERSION

Common Questions & Answers

For Students

Content:

How to download and register for the Sage 50 – Canadian Edition educational software.

1. Go to: **https://www.sage.com/en-ca/about-us/education/**

2. Under **Available Sage software**, **Sage 50 Accounting**, select: **Register for student version**.

3. Complete all required details on the Registration Form and select **Submit**:

Sage 50 Accounting Registration - Student Version

Register your copy of Sage 50 Premium Accounting - Student Version. Sage is committed to providing students with the tools they need to succeed in the classroom - and in the workplace!

✓ **Step 1** ——————— **Step 2** ——————— Step 3

First Name

Last Name

Company/Organization

Country

Zip or Postal Code

Next

Please note that if you do not select the correct version, you will not be able to activate your software.

If you're not sure if you're using the right version, right-click the logo on your desktop, then view the Properties tab and make a note of the version information.

Sage 50 Accounting Registration - Student Version

Register your copy of Sage 50 Premium Accounting - Student Version. Sage is committed to providing students with the tools they need to succeed in the classroom - and in the workplace!

✓ **Step 1** ——————— ✓ **Step 2** ——————— **Step 3**

Email Address

Business Phone

+1

Address

City

State or Province

Type of School

Province where the school is located

The city in which the school is located

Studies continued

Product version

☐ Opt in for marketing communications from Sage. You may opt out at any time. *Privacy Policy*

Previous   **Submit**

Please note that if you do not select the correct version, you will not be able to activate your software.

If you're not sure if you're using the right version, right-click the logo on your desktop, then view the Properties tab and make a note of the version information.
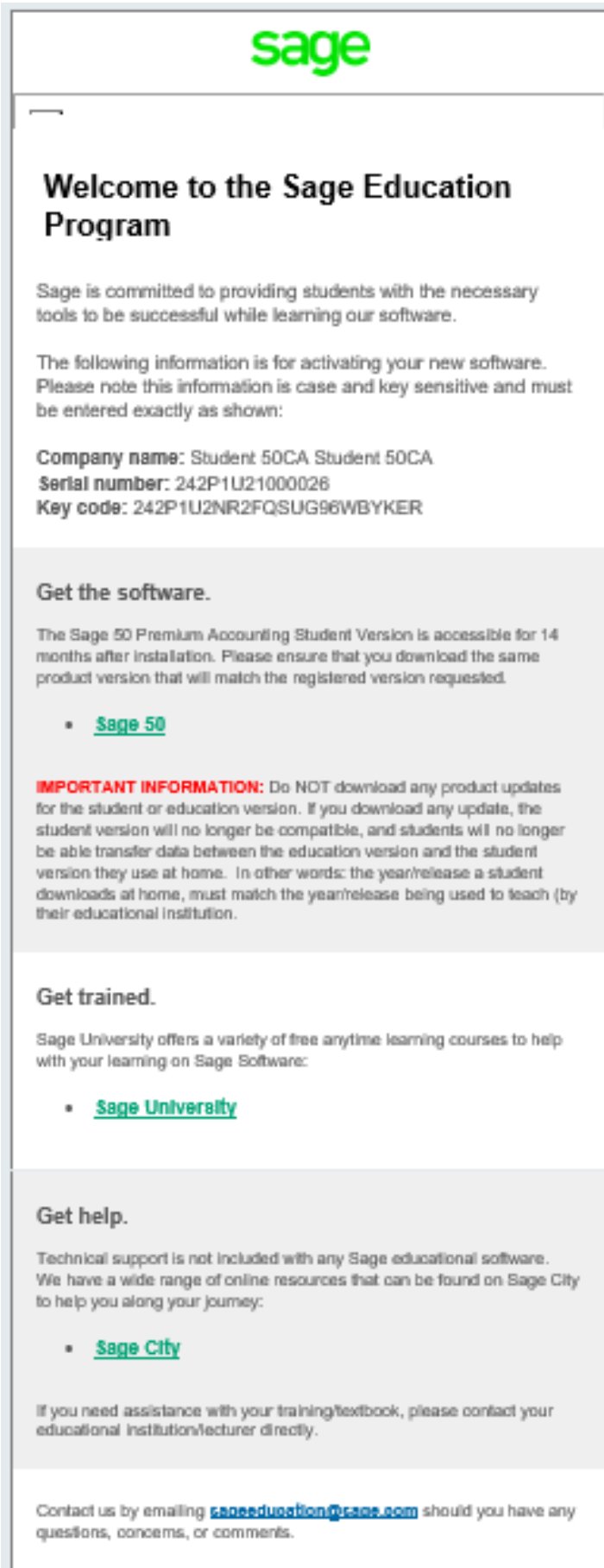
IMPORTANT:

- Double **check that your email address is correct.**
- It can take up to **48 hours** to receive your registration codes.
- In some cases, emails will be sent to either your **junk folder** or blocked by your **Firewall**. Please check your junk folder for your keys.

IMPORTANT:

Please ensure that you select the correct version, and that is matched your software download version, or you will not be able to register your Sage 50 student version.

4. Below is a sample of the email response you will receive within 48 hours:

sage

Welcome to the Sage Education Program

Sage is committed to providing students with the necessary tools to be successful while learning our software.

The following information is for activating your new software. Please note this information is case and key sensitive and must be entered exactly as shown:

Company name: Student 50CA Student 50CA
Serial number: 242P1U21000026
Key code: 242P1U2NR2FQSUG96WBYKER

Get the software.

The Sage 50 Premium Accounting Student Version is accessible for 14 months after installation. Please ensure that you download the same product version that will match the registered version requested.

- **Sage 50**

IMPORTANT INFORMATION: Do NOT download any product updates for the student or education version. If you download any update, the student version will no longer be compatible, and students will no longer be able transfer data between the education version and the student version they use at home. In other words: the year/release a student downloads at home, must match the year/release being used to teach (by their educational institution.

Get trained.

Sage University offers a variety of free anytime learning courses to help with your learning on Sage Software:

- **Sage University**

Get help.

Technical support is not included with any Sage educational software. We have a wide range of online resources that can be found on Sage City to help you along your journey:

- **Sage City**

If you need assistance with your training/textbook, please contact your educational institution/lecturer directly.

Contact us by emailing **sageeducation@sage.com** should you have any questions, concerns, or comments.

IMPORTANT:

Never update your student version to the product update versions (such as 202X.1 or 202X.2).
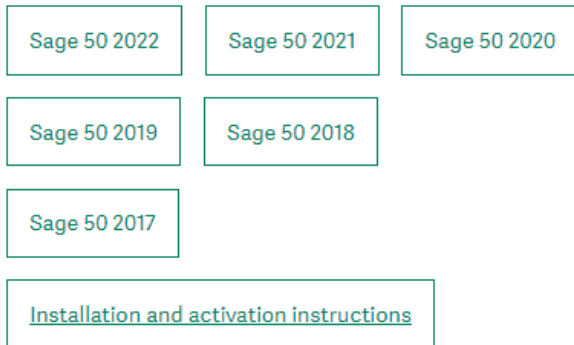
5. Next step is to download your Sage 50 student version.
    Staying on the webpage: **https://www.sage.com/en-ca/about-us/education/**
    Under **Get the software**, **Sage 50 Accounting**, select the version you would like to download.

Sage 50 Accounting   50

Sage 50 Accounting educational version is **valid for 14
months after registration**. Data from other Sage 50
Accounting products cannot be opened with this download.

Make sure you select the version of the software (year)
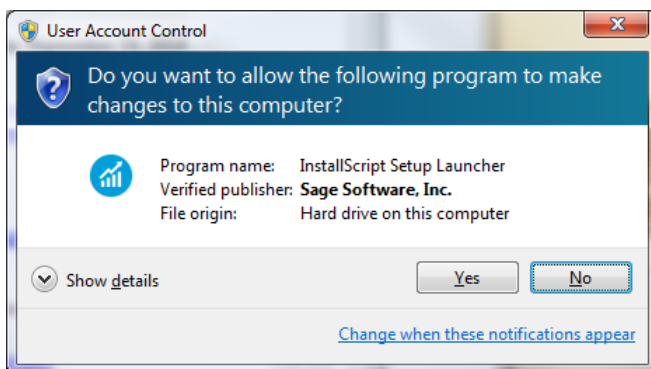provided by your instructor.

| Sage 50 2022 | Sage 50 2021 | Sage 50 2020 |

| Sage 50 2019 | Sage 50 2018 |

| Sage 50 2017 |

| Installation and activation instructions |

➡️

IMPORTANT:

- Please ensure that you select the
  correct version, and that is matched
  your software registration version,
  or you will not be able to register
  your Sage 50 student version.
- Never upgrade your student version
  to the product update releases
  within a year cycle.
- Data from other Sage 50 products
  cannot be opened with this free
  download.

6. For this demonstration, we selected Sage 50 2020. Run the .exe file that is downloaded:

| 📊 SA_20200CP1_Edu.exe   ^ |
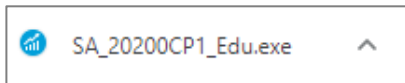
7. Depending on your computer settings, you may receive a message like the following asking if you want to
    allow the following program to make changes to this computer. Click **Yes** to continue.

User Account Control   ✕

Do you want to allow the following program to make
changes to this computer?

Program name: InstallScript Setup Launcher
Verified publisher: **Sage Software, Inc.**
File origin: Hard drive on this computer

⌄ Show details   Yes   No

Change when these notifications appear

8. The Sage 50 installation wizard will save the installation files on your computer. The default location of these files will be the following: C:\Sage\Sage 50 Accounting Installer Files – CDN Release 2020.x
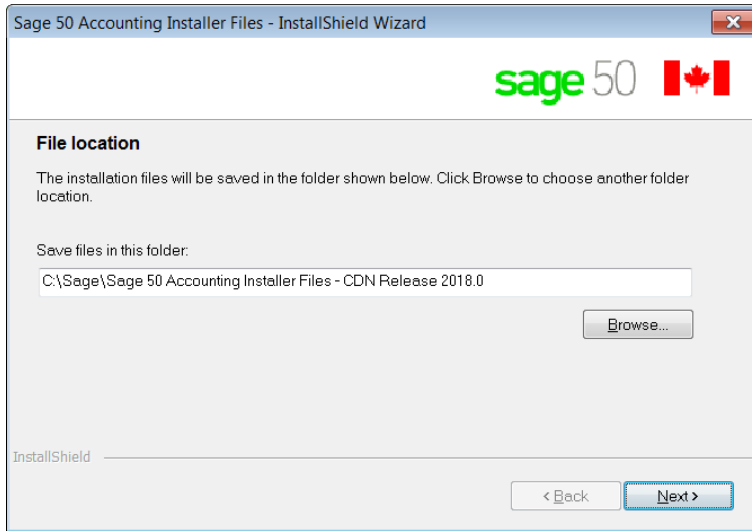
9. Select **Install Sage 50**

10. Follow the prompt until your version is fully installed.

I did not receive my registration codes after completing the online registration form.

Sometimes the email response gets blocked by your firewall/spam ware, or the email gets sent to your junk/spam folder.

If you still did not receive it, please email sageeducation@sage.com. In the email, please mention what Sage 50 version/year you require.

Sage 50 is not accepting the registration codes I received.

This error typically happens when the Sage version/year you have installed doesn't match the Sage version/year key codes you have requested.

Please double check you have installed the correct version and then re-register for the right set of codes.

Unable to register as Sage 50 educational version is asking for an account ID?

The following steps will correct the error:

Step 1: Uninstall the student version.

Step 2: Run the following utility:

http://simplydownload.accpac.com/downloads/SimplyAccounting/students/StudentVerCleanUp.zip

Step 3: Reinstall your student version.

My Sage 50 educational version has expired.

The following steps will correct the error:

Step 1: Uninstall the student version.

Step 2: Run the following utility:

http://simplydownload.accpac.com/downloads/SimplyAccounting/students/StudentVerCleanUp.zip

Step 3: Reinstall your student version.

I've installed the trial version, and now I cannot register for the educational version.

The following steps will correct the error:

Step 1: Uninstall the student version.

Step 2: Run the following utility:

http://simplydownload.accpac.com/downloads/SimplyAccounting/students/StudentVerCleanUp.zip

Step 3: Reinstall your student version.

Can I install the Sage 50 educational version on a Mac?

Sage does not directly install on a Mac OS, and we currently do not provide a Sage 50 version for the Mac platform.

However, we do have some customers that have had success using Parallels. Therefore, you are welcome to try this option. However, we will not help you install Sage on emulator software such as Parallels Desktop or Wine.

I need technical help.

IMPORTANT: Technical support is not included with any Sage educational versions.

However, we have compiled a list of FAQ's and online resources to help you through your educational journey with Sage. Visit: https://www.sagecity.com/support_communities/sage_students/w/sage-student-instructor-resources

Select the Sage software educational version you are using listed on the left column for online assistance.

TIP: Searching the Sage Knowledgebase is a great place to start

I need help with my course or training/textbook.

If you need assistance with your course or training/textbook, please contact your educational institution/lecturer directly.

I need the Sage 50 2016 educational version.

Sage 50 2016 has been retired. Therefore, we no longer support nor supply educational registration codes for the Sage 50 2016 education version.

Notice of retirement for Sage 50 2017 and 2018 educational version:

Sage 50 2017 and 2018 will be retired on December 31, 2022. Therefore, this notification informs you that we no longer support or supply educational registration codes after December 31, 2022.