Test System Build Diary

2021 R4(V12 Patch 28) Single server installation

Disclaimer

This document is provided "as is" and is for your guidance and educational purposes only. It does not replace the Online documentation, nor is any warranty expressed nor implied for the steps described herein.

Document Information

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Introduction

What is a" Build Diary"

A Build Diary simply describes the steps taken by Sage Support to perform a task or tasks on our internal test systems. Build diaries could be created for major multi-node installations but may also just be describing the steps taken when installing a small hotfix, or anything in-between.

Why is this being shared

It may be useful for you to see the steps we have taken to create or implement some feature or installation, as this may highlight "gotcha's", issues encountered or just give you some guidance if you are planning something similar yourself.

You could potentially use these documents as the base for your own "Workplan document" (Described in "Overview of patching X3 and supporting technologies" https://www.sagecity.com/gb/sage-x3-uk/b/sage-x3-uk-support-insights/posts/sage-x3-technical-support-tips-and-tricks---march-2021-index) when you are planning your own activities

Target Audience

This document is aimed at Sage X3 Certified Technical consultants. Sage prescribe that X3 system installation, maintenance, migrations, etc. should be performed by suitably qualified Sage X3 consultants. The prerequisite consideration would be for them to have the latest "Sage X3 Certified Technical Consultant" certification. You can read more about the Sage X3 qualifications and requirements in Sage University (https://sageu.csod.com/catalog/CustomPage.aspx?id=20000242#tc)

Additional things to note

- This document does NOT purport to illustrate "best practice" for the task being described
- The steps described will not necessarily be for a "perfect" task, as there may have been issues that needed to be overcome, worked around, or ignored
- The Sage internal test system has network and hardware configuration specific to Sage
- The Sage internal test system does not necessarily include a Windows Domain and has Sage sandbox specific Windows security setup, so operating system permissions are generally not discussed
- If you intend to use these notes as a guide for your own activities, use with caution and perform your own testing to ensure the described steps are suitable and identify any additional considerations that apply to your own situation
- Ensure you only install and use software you are licensed for
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What does this Build Diary describe?

This build diary primarily describes the installation and configuration of Sage X3 components needed to create a single server environment for testing purposes

- Windows Server 2019
- SQL Server 2019
- Sage X3 version 2021 R4

2021 R4 – Single Server Installation

Objective

The objective of this build diary is to document a single server install of Sage X3 2021 R4 that can be used for testing purposes.

Documentation to use for planning and execution of this task

Sage Online documentation

Overall V12 documentation
http://online-help.sageerpx3.com/erp/12/public/index.html

Pre-requisites
http://online-help.sageerpx3.com/erp/12/public/Prerequisites-(Last-version).html
http://online-help.sageerpx3.com/erp/12/public/prerequisites_overview.html

Installation documentation
http://online-help.sageerpx3.com/erp/12/public/getting-started_sage-erp-x3-installation-procedure.html

Application Server: https://online-help.sageerpx3.com/erp/12/staticpost/installing-the-application-server/

Console: https://online-help.sageerpx3.com/erp/12/public/configuration-console_console.html

Sage Knowledgebase articles or Blogs

Additional notes when installing Application Cluster
https://support.na.sage.com/selfservice/viewdocument.do?externalId=109651

Additional notes when upgrading Elasticsearch
https://support.na.sage.com/selfservice/viewdocument.do?externalId=99424

New feature in 2021 R3: Multiple print server instances https://www.sagecity.com/gb/sage-x3-uk/b/sage-x3-uk-support-insights/posts/new-feature-in-2021-r3-multiple-print-server-instances

The starting architecture and notes

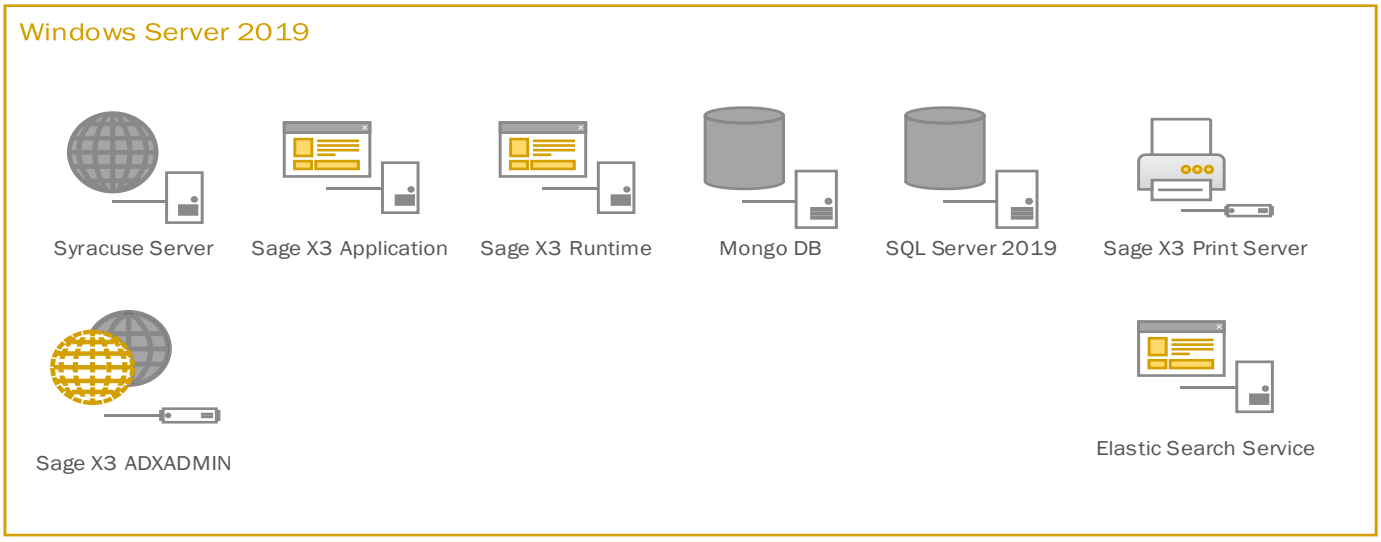
Single Windows Server 2019 server
Software already loaded:

- Windows Server 2019
- OpenJDK 1.8.0_282
- Microsoft Edge, Firefox and Chrome browsers
- 7-Zip 19.00

Windows users setup (Local users)

- “x3admin” for installation and management
- “X3run” for service runtime

Target architecture (Sage X3 2021 R4)



Initial steps

Prerequisite's check

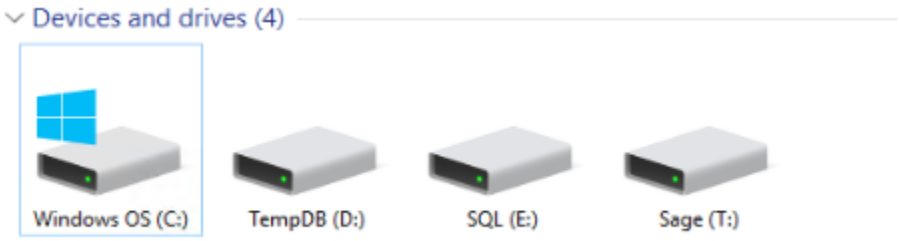
Make sure the server meets the requirements listed on

https://online-help.sageerpx3.com/erp/12/public/prerequisites_overview.html

Update Firefox, Chrome, and Edge to make sure I'm on the latest browser versions

Check Disk configuration

Check Server disk space and configuration meets the requirements



T: This is where the Sage components will be installed

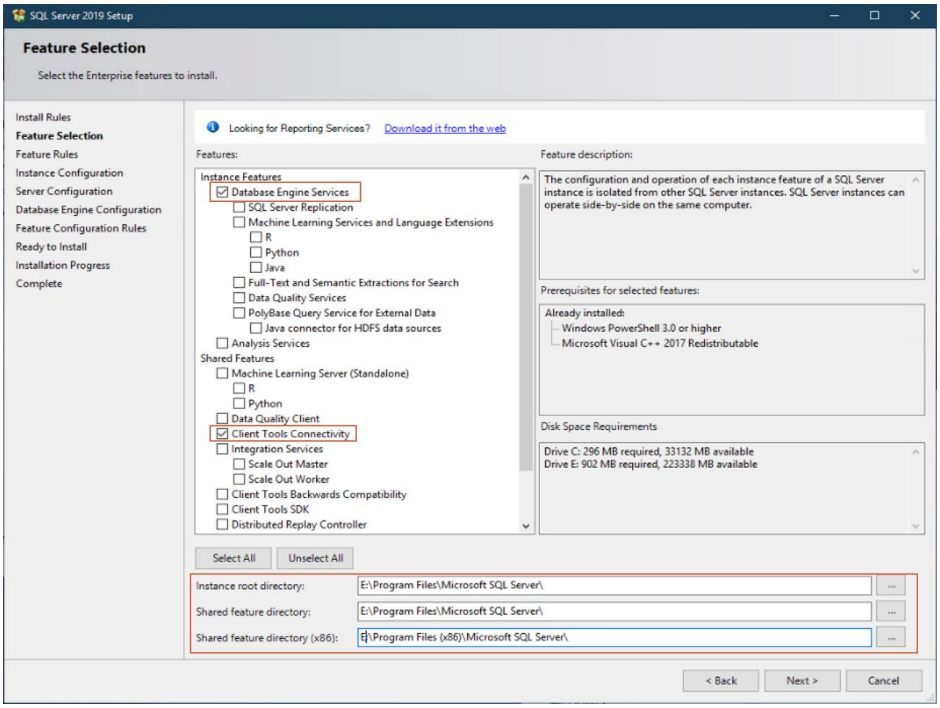
E: SQL Application and database location

D: TempDB – Drive for the SQL temp database

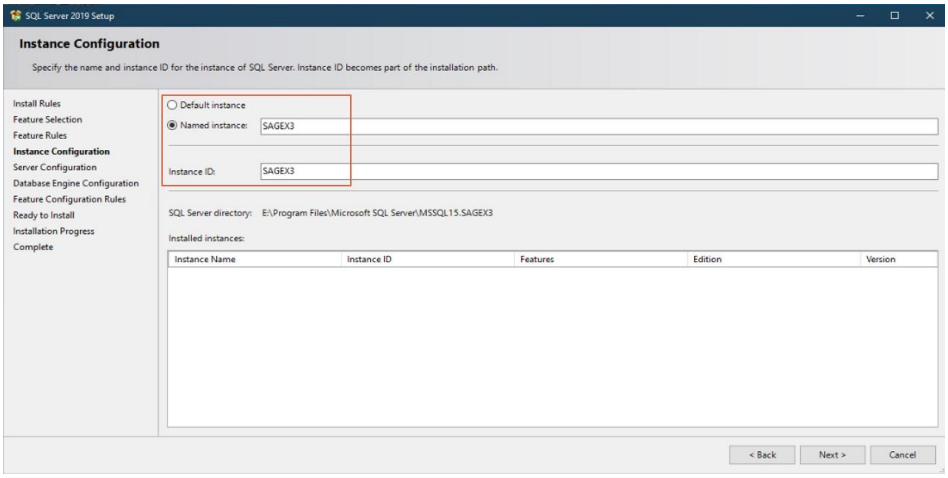
Installation of Components

Installation of SQL Server 2019

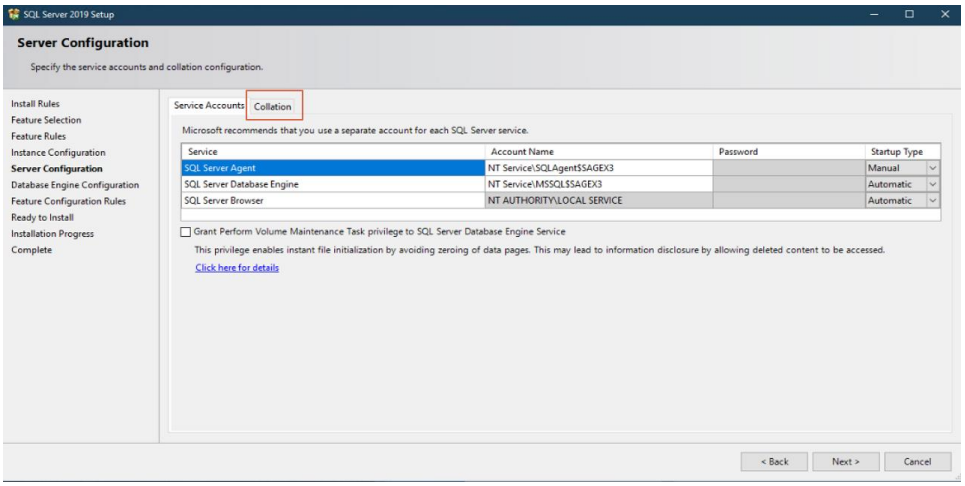
1. Mount the SQL Enterprise ISO file and execute setup.exe and select features instance features & installation directory



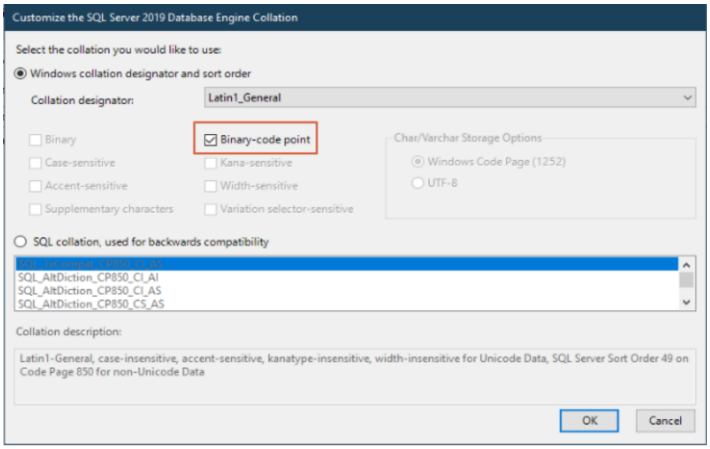
Name Instance SAGEX3



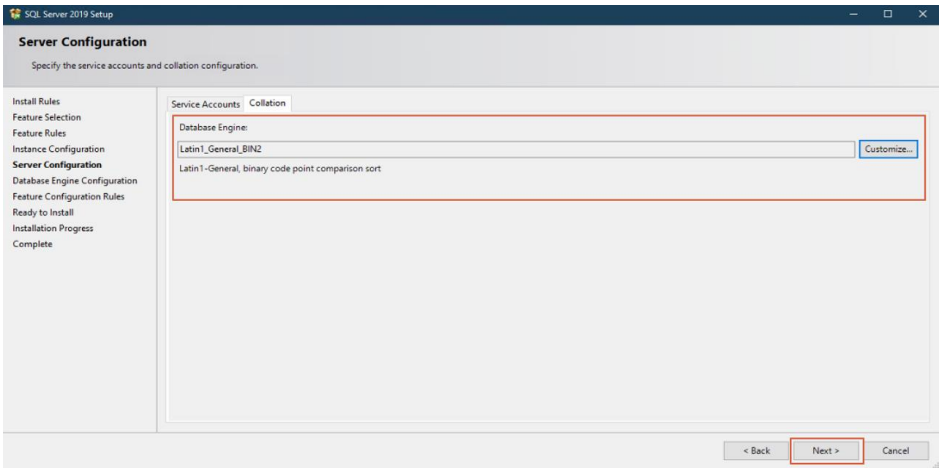
Specify collation



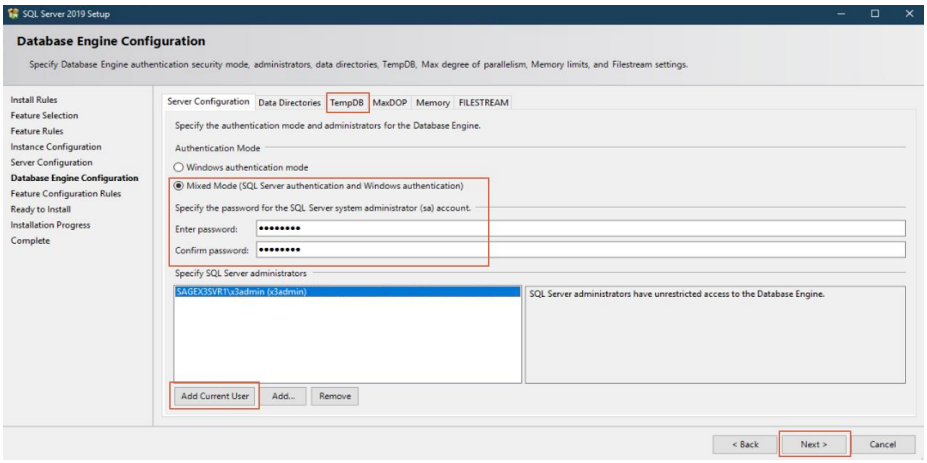
Latin1_General - Binary



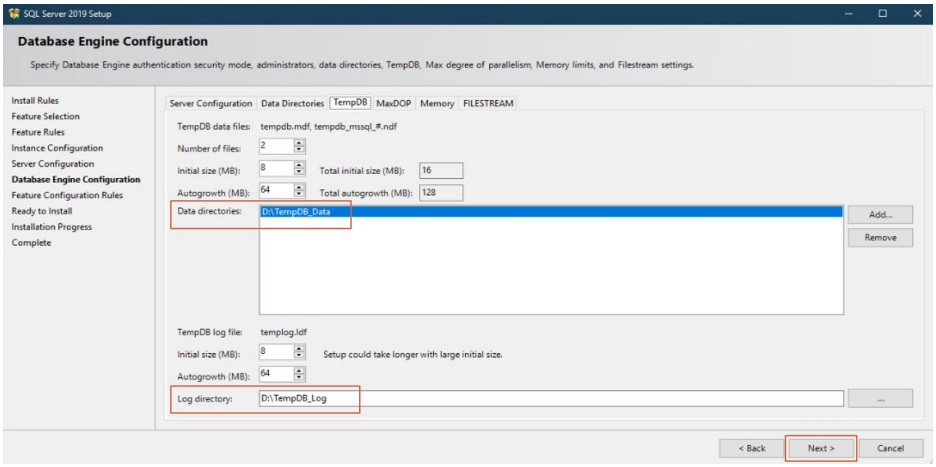
Confirm Latin1_general_BIN2 is specified

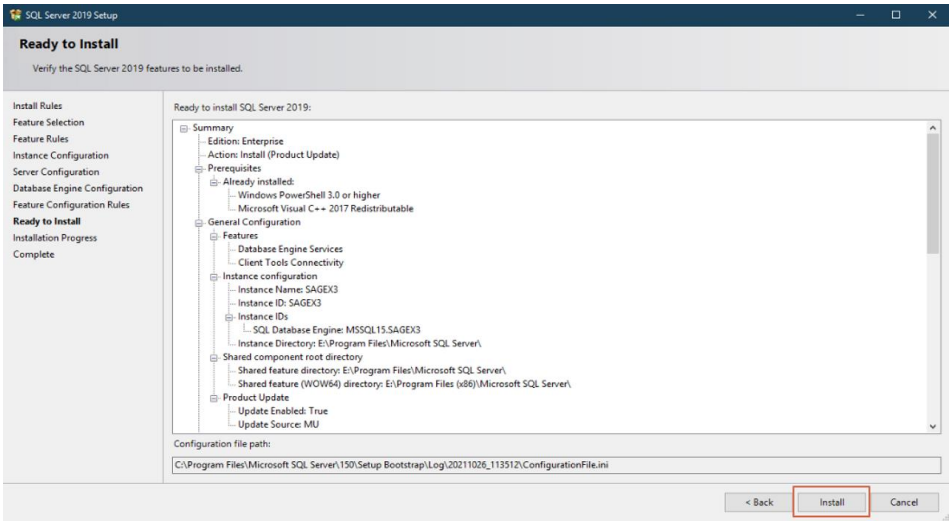


Specify SA password & add current user as SQL administrator



Specify Temp DB location

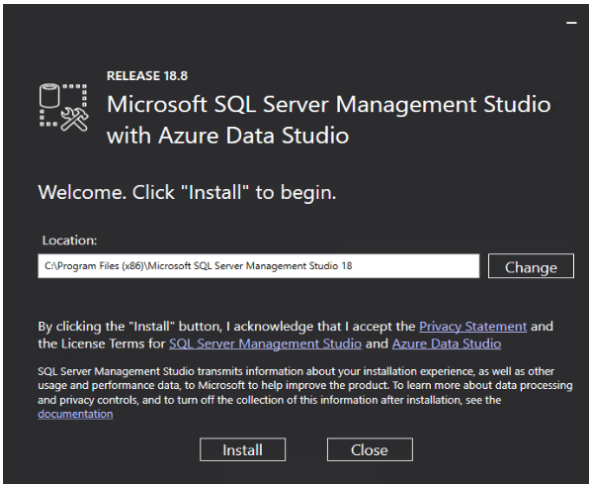




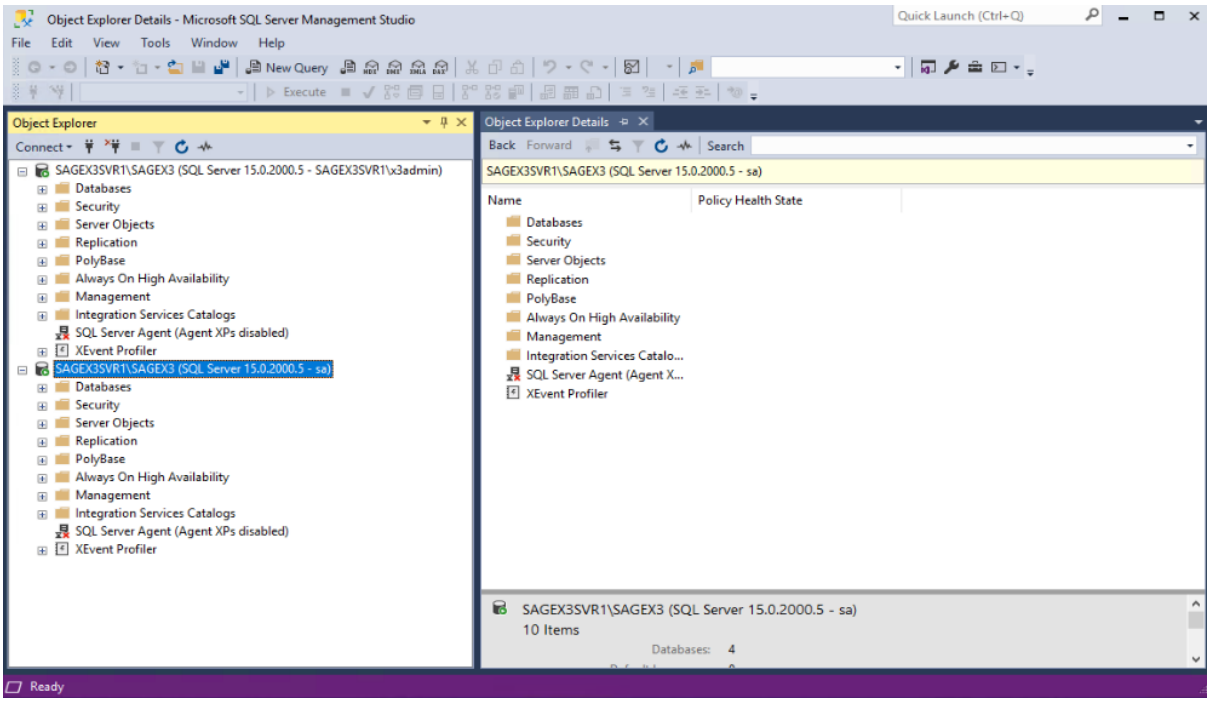
Installation of SSMS

Execute "T:\Software\SSMS18\SSMS-Setup-ENU_18.8.exe"

Note: Later versions of SSMS Maybe available it would be recommended to use the latest



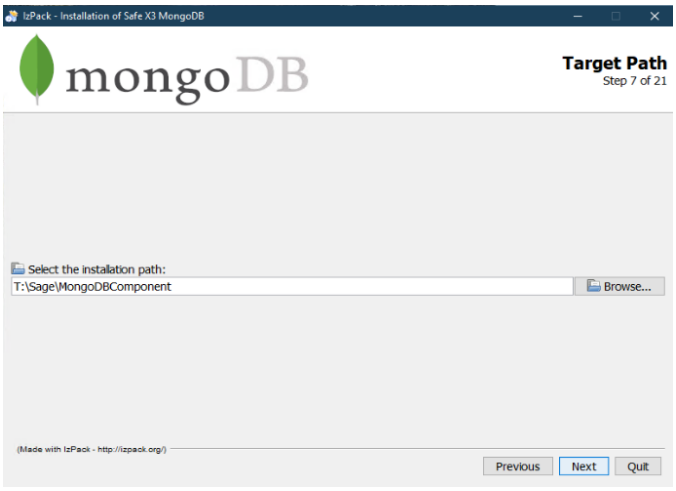
Launch SSMS and test you can connect to the SQL instance we have deployed

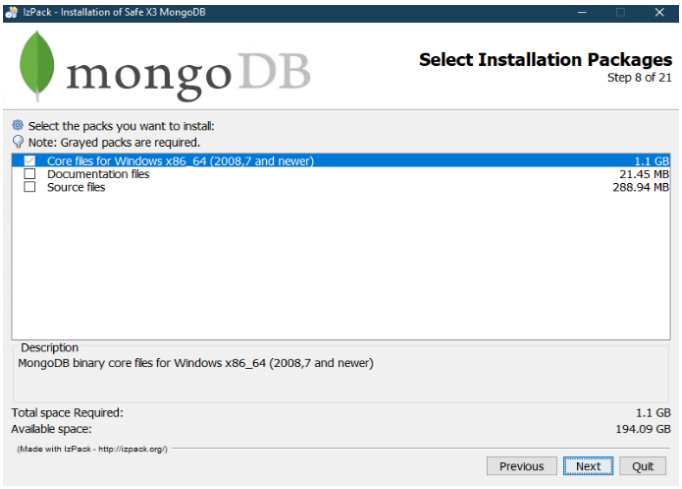


Installation of Mongo DB

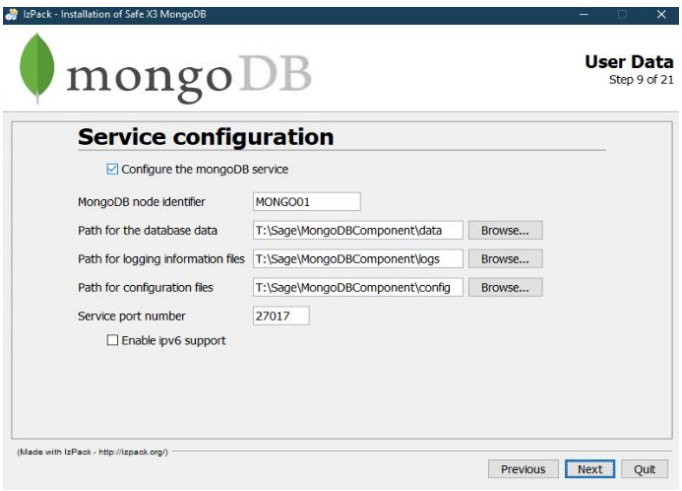
Launch the Mongo DB installation from the Sage X3 ISO file

Specify installation path



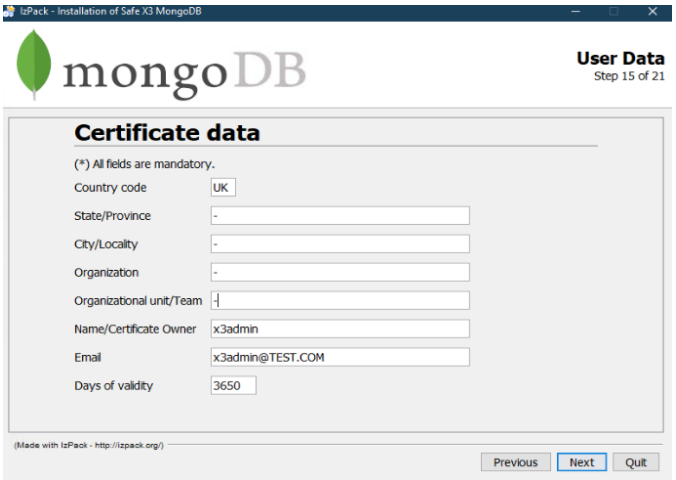


Specify installation path for service and components

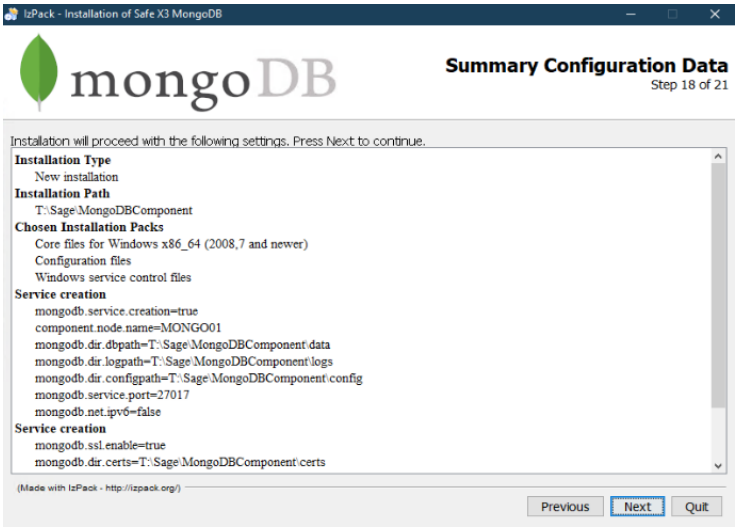


Specify patch for certificates

Add passphrase for CA & verify



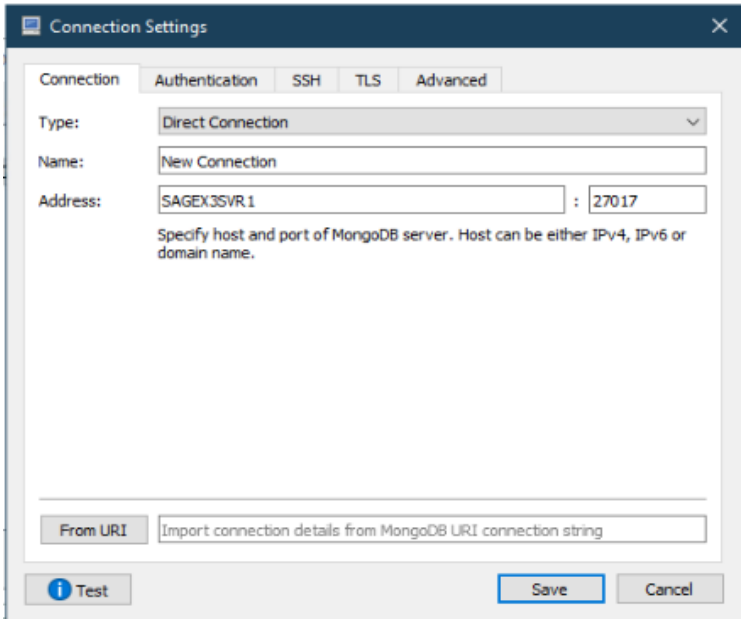
Add passphrase for Server & verify

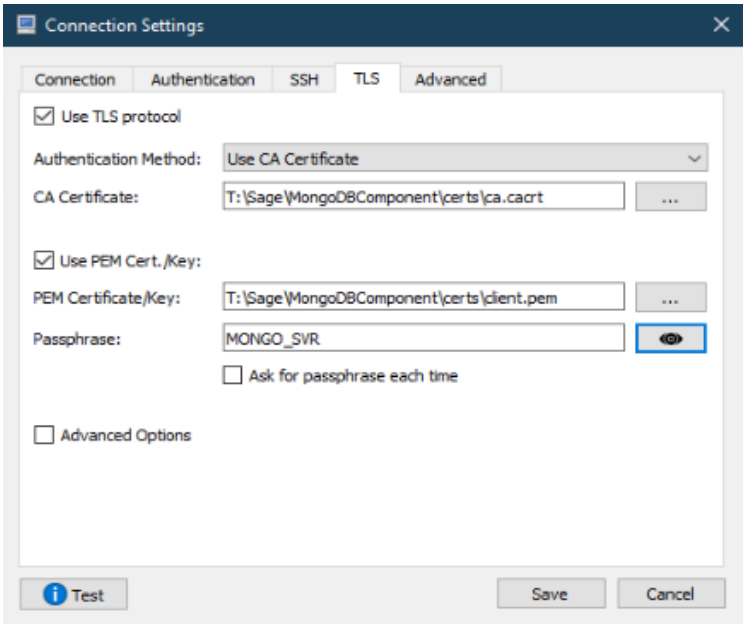


Installation of Robo 3T to test your Mongo DB Deployment

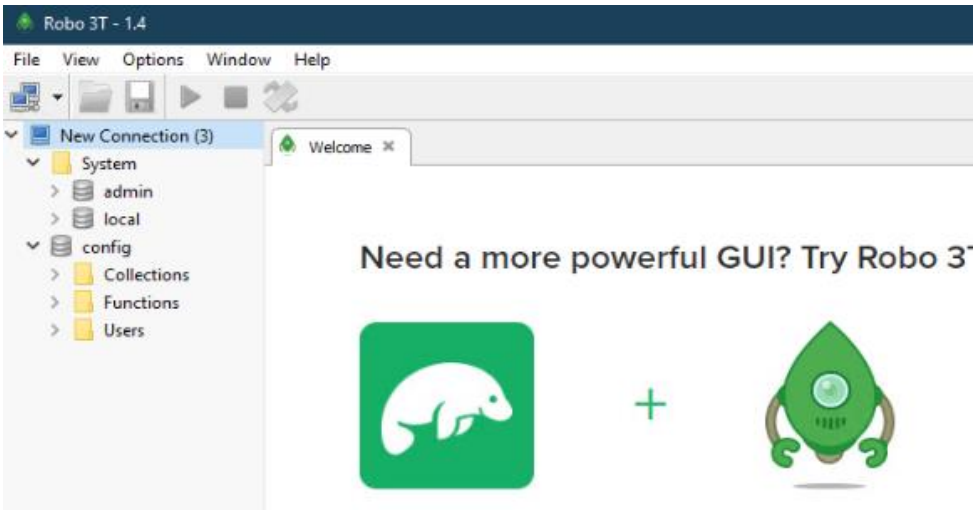
Download ROBO 3T From https://robomongo.org/download

Connection string to connect to your Mongo DB instance





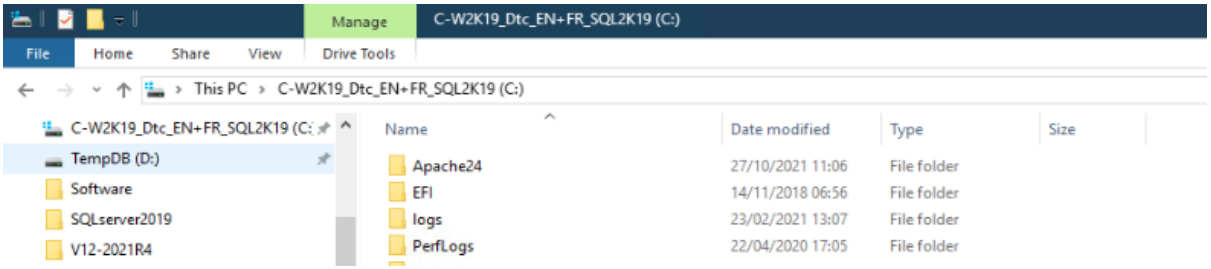
We can see the default databases admin & Local which suggests the installation is ok

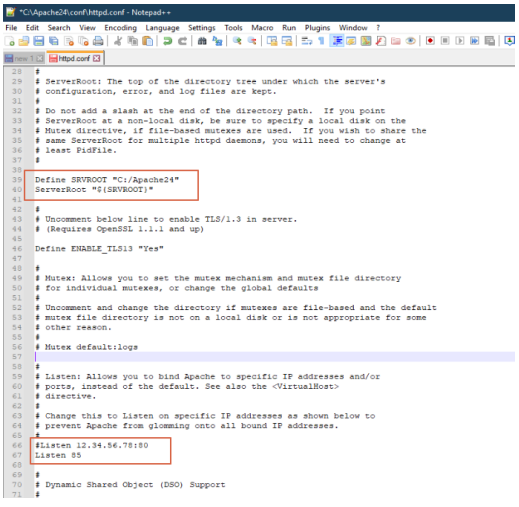


Installation of Apache 2.4.51

Download Apache from https://www.apachehaus.com/

Extract to C Drive Apache24



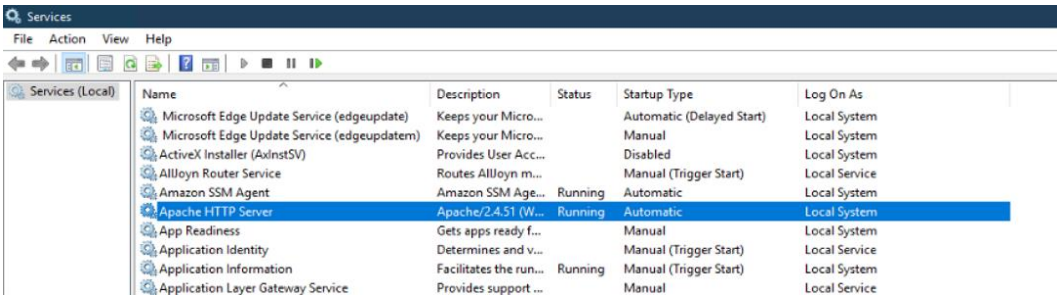


Open command prompt and navigate to C:/Apache24/bin

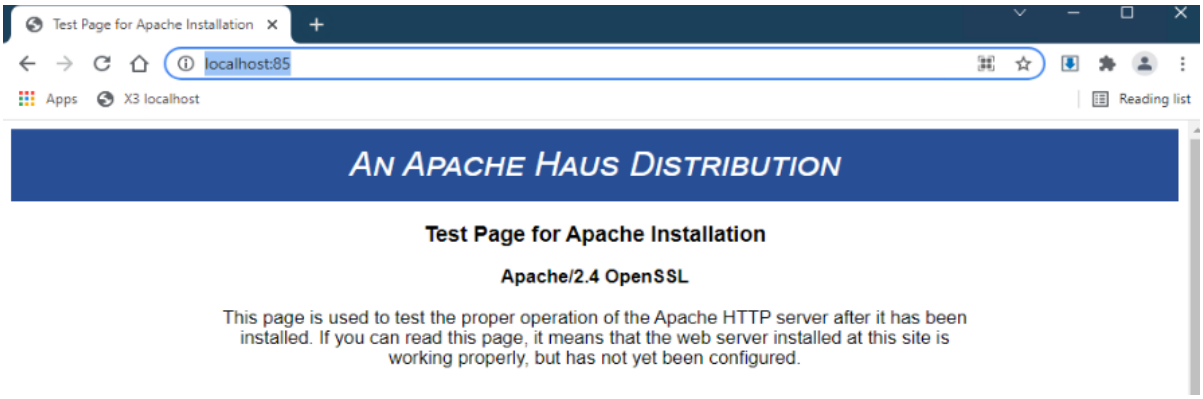
execute

```
httpd.exe -k install -n "Apache HTTP Server"
```

Apache service is installed

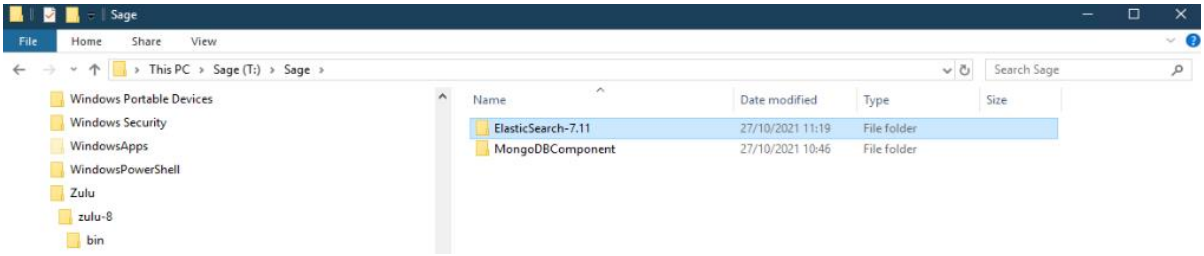


Test Apache install by browsing to



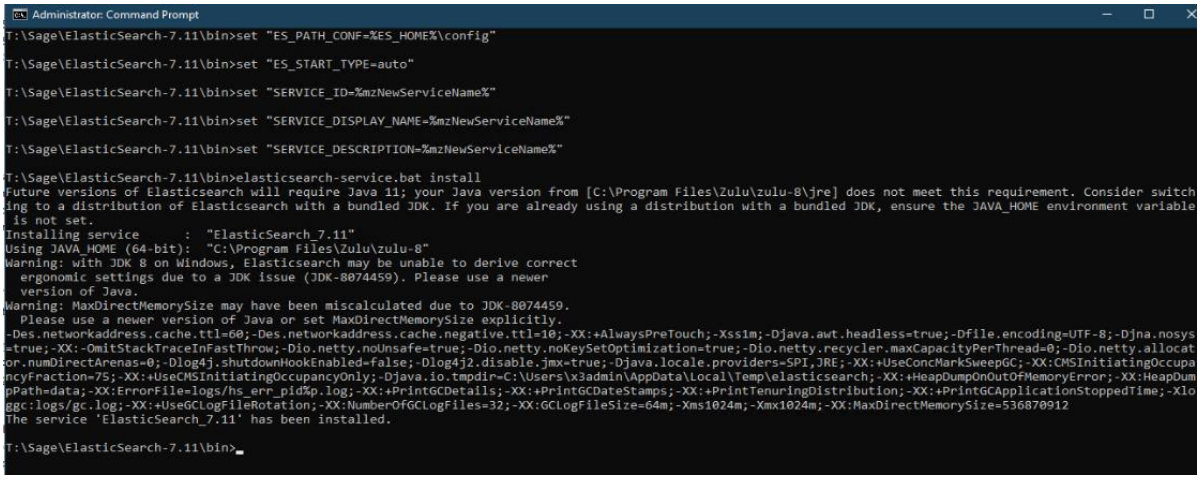
Installation of Elastic Search 7.11

Download the elastic search component from https://www.elastic.co/elastic-stack/



Execute to install Elastic Search

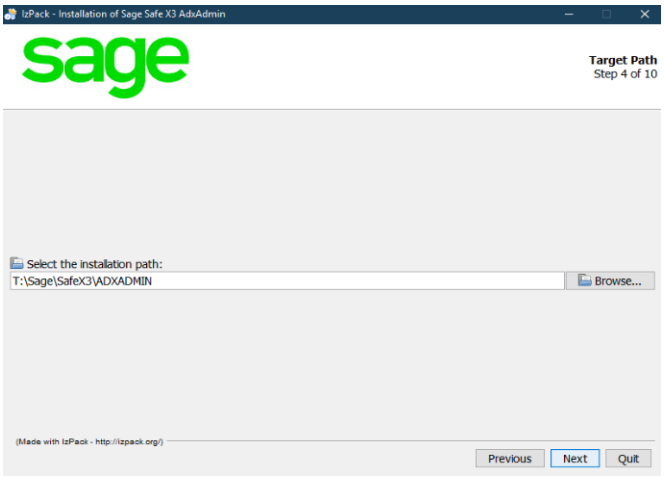
REM Set the following variables to suit your environment
set "mzNewServiceName=ElasticSearch_7.11"
set "ES_HOME=T:\Sage\ElasticSearch-7.11"
set "JAVA_HOME=C:\Program Files\Zulu\zulu-8"
REM The following lines should not need to be changed
cd /d "%ES_HOME%\bin"
set "ES_PATH_CONF=%ES_HOME%\config"
set "ES_START_TYPE=auto"
set "SERVICE_ID=%mzNewServiceName%"
set "SERVICE_DISPLAY_NAME=%mzNewServiceName%"
set "SERVICE_DESCRIPTION=%mzNewServiceName%"
elasticsearch-service.bat install

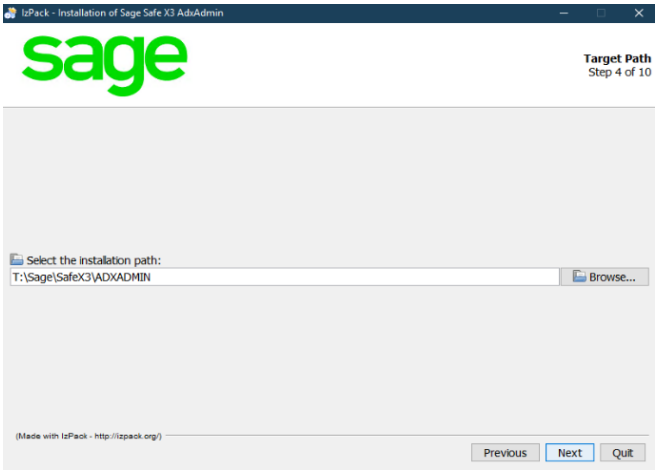


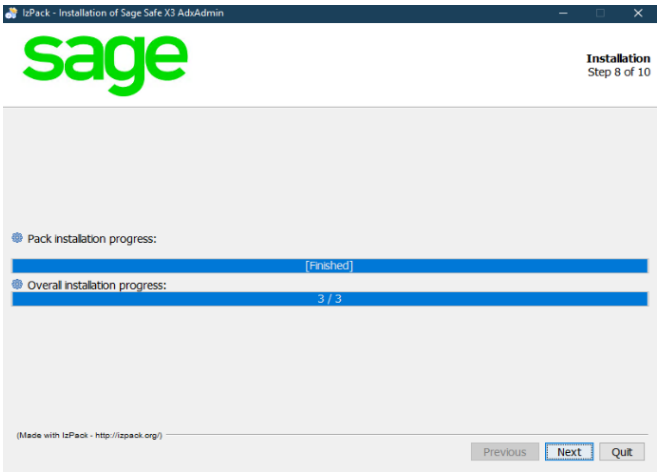
Test elastic search is installed and running by browsing to the following URL

Installation of ADXADMIN component

Launch
"F:\X3Installs\AdxAdmin\adxadmin-93.2.50.jar"

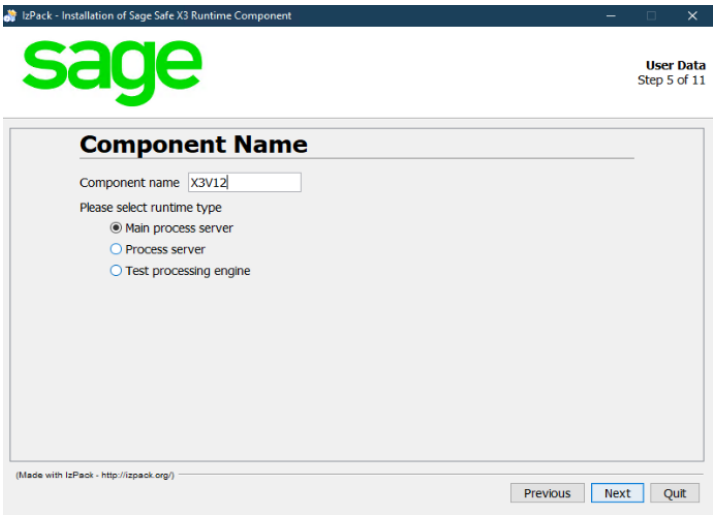


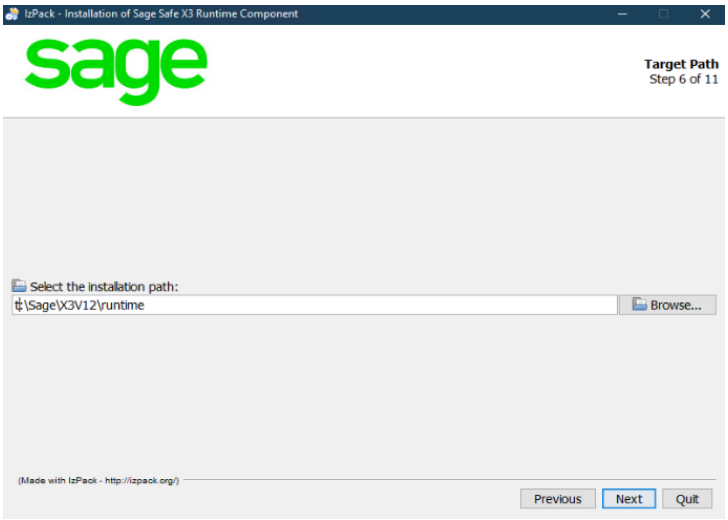


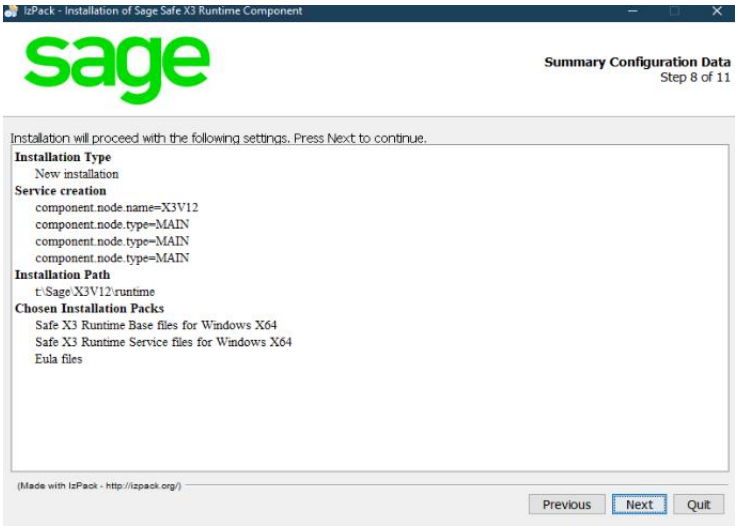


Installation of Safe X3 Runtime component

Launch
"F:\X3Installs\Runtime\runtime-93.2.50.jar"

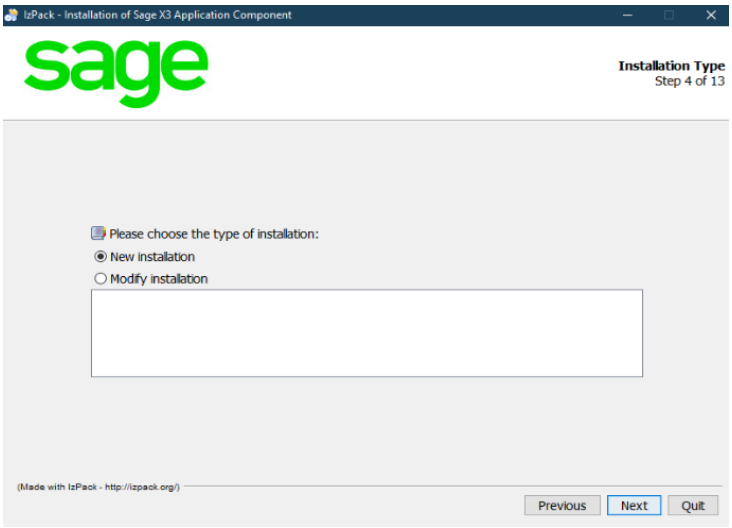


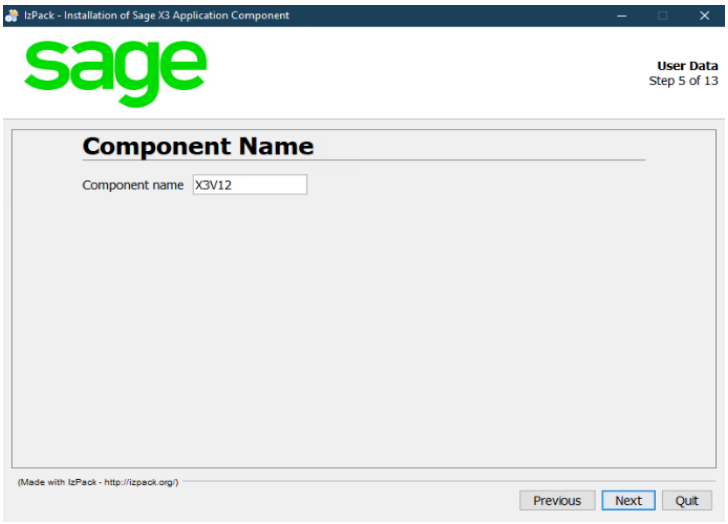


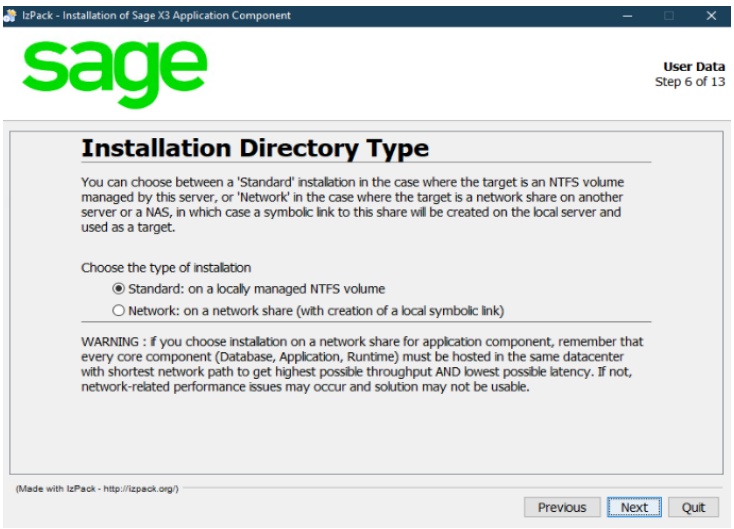


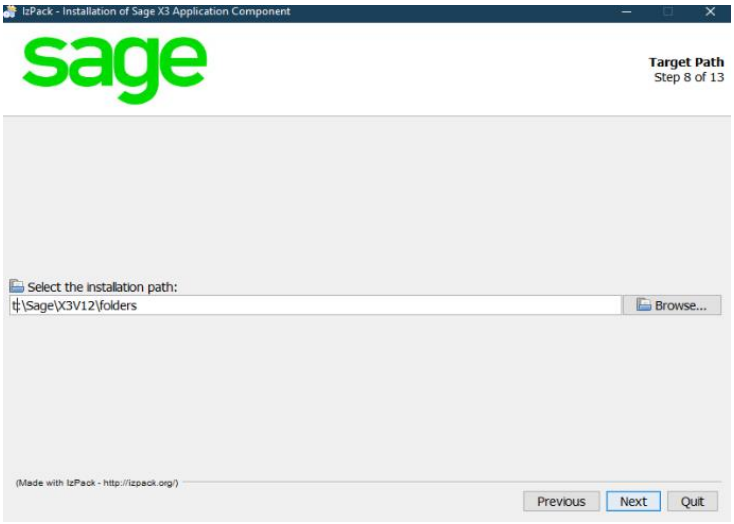
Installation of Sage X3 Application component

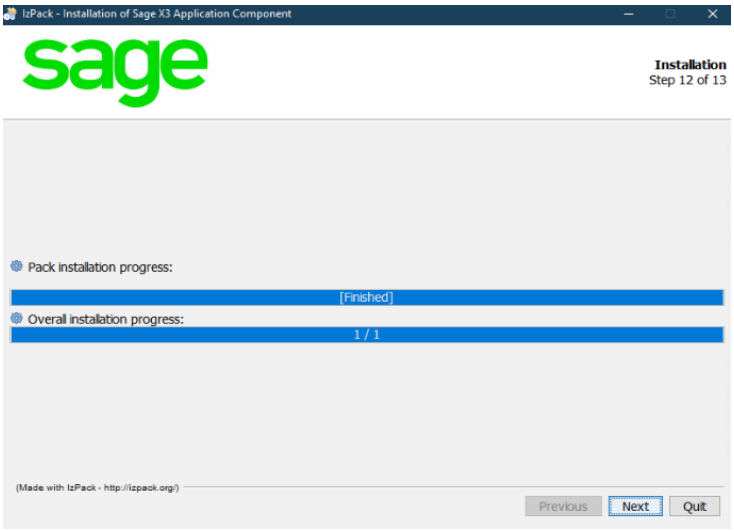
Launch
"F:\X3Installs\Application\x3-application-12.0.25.jar"

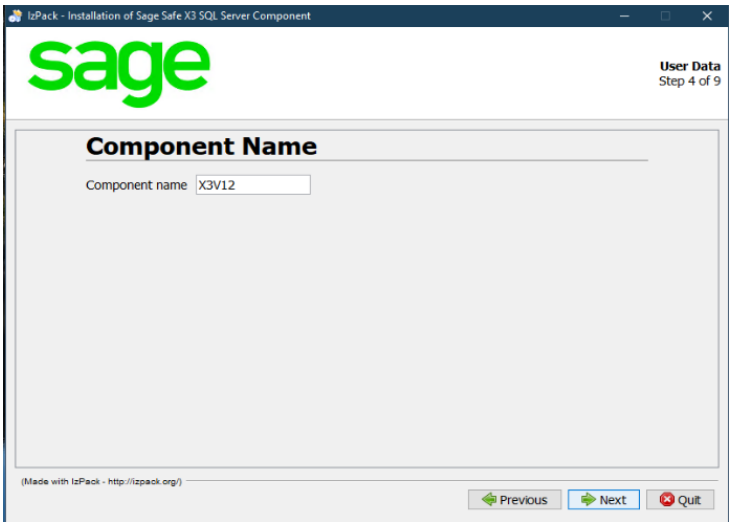






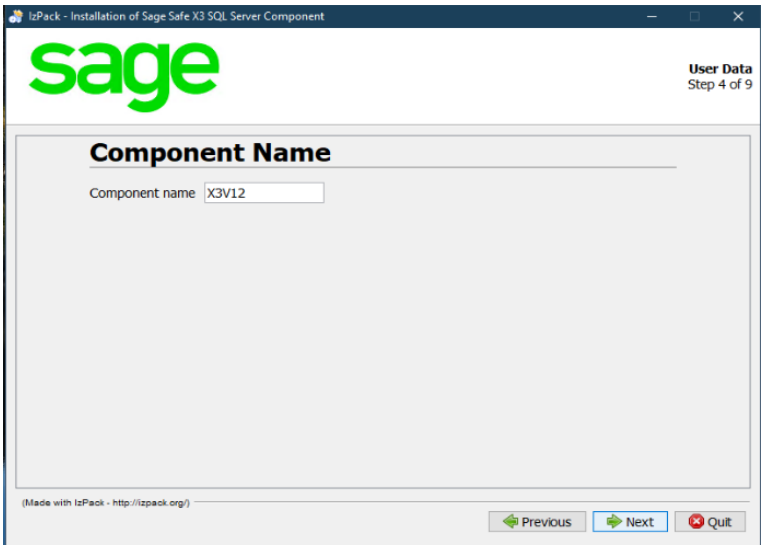


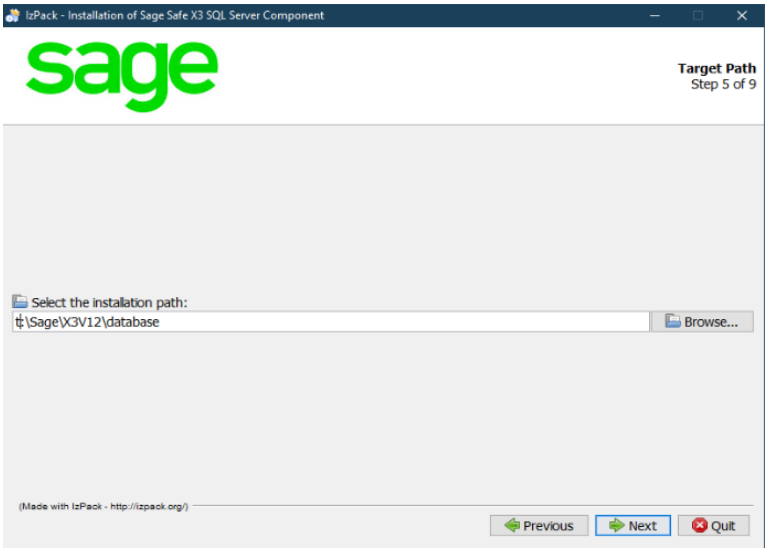




Installation of Sage X3 SQL Component

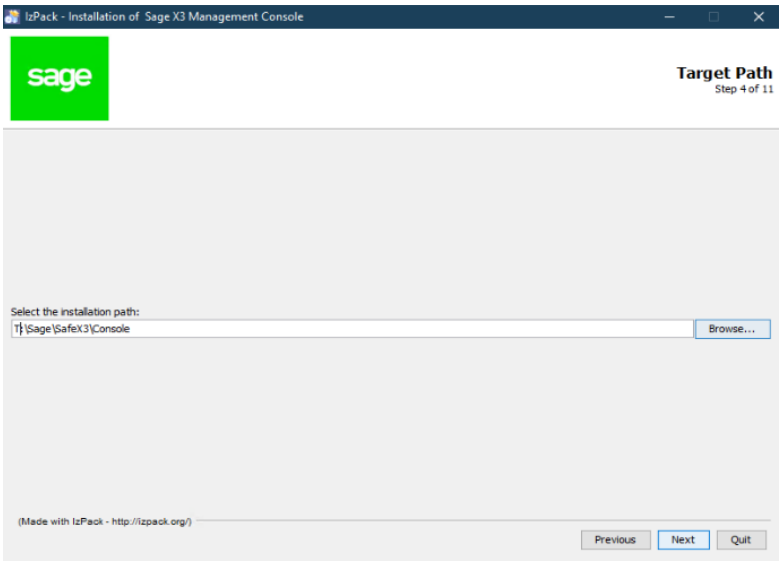
Launch
"F:\X3Installs\DbSQL\db-sql-2.0.0-win.jar"

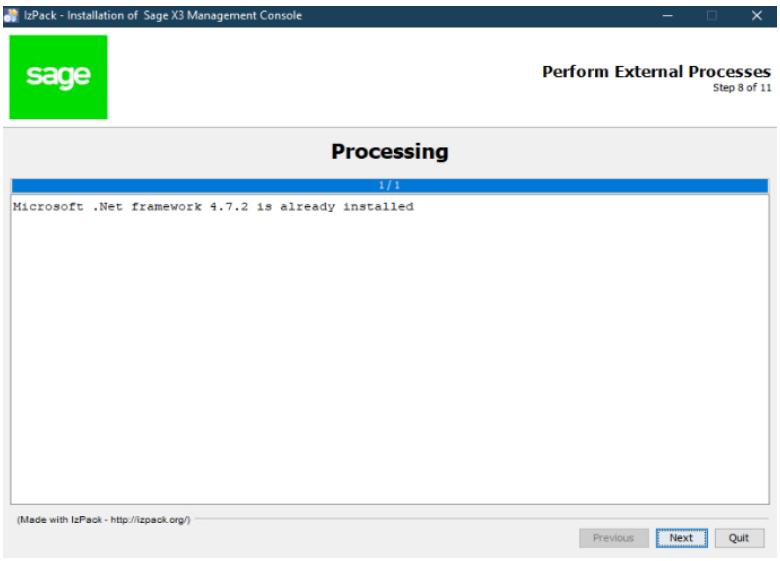


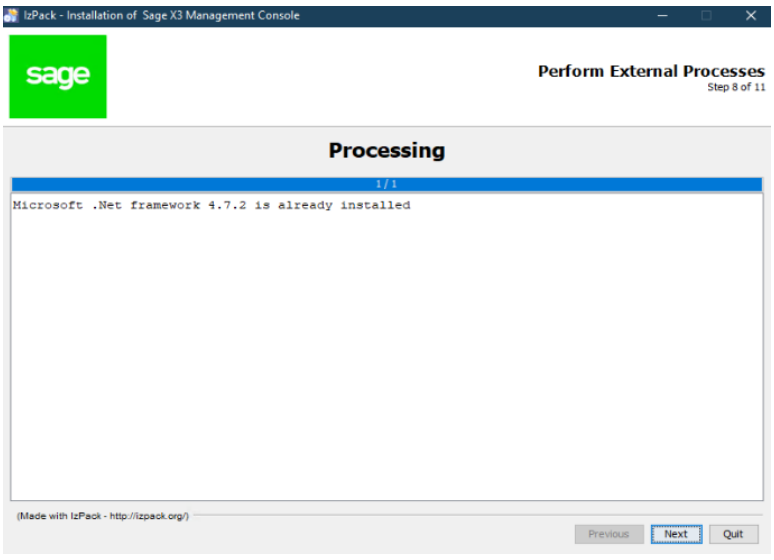


Installation of Sage X3 management Console

launch
"F:\X3Installs\Console\console-2.49.0.28-win.jar"

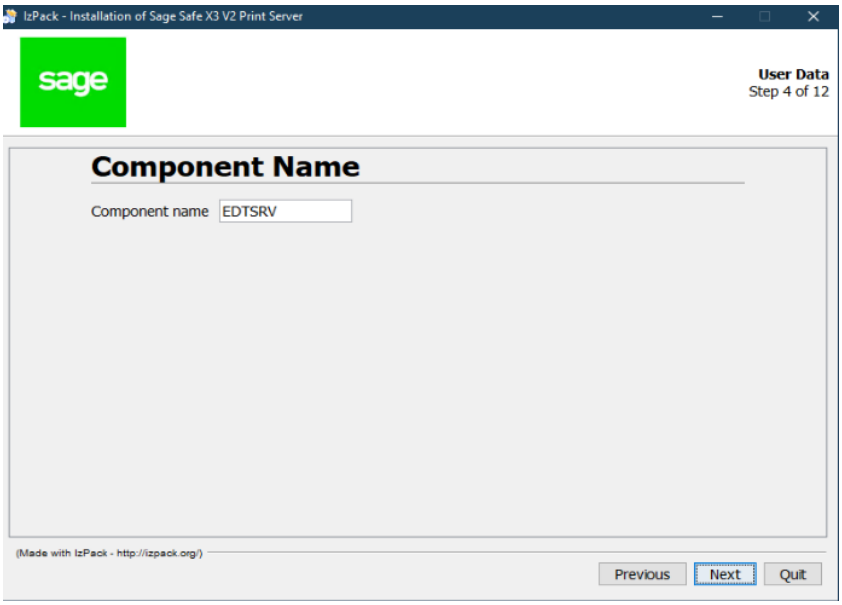


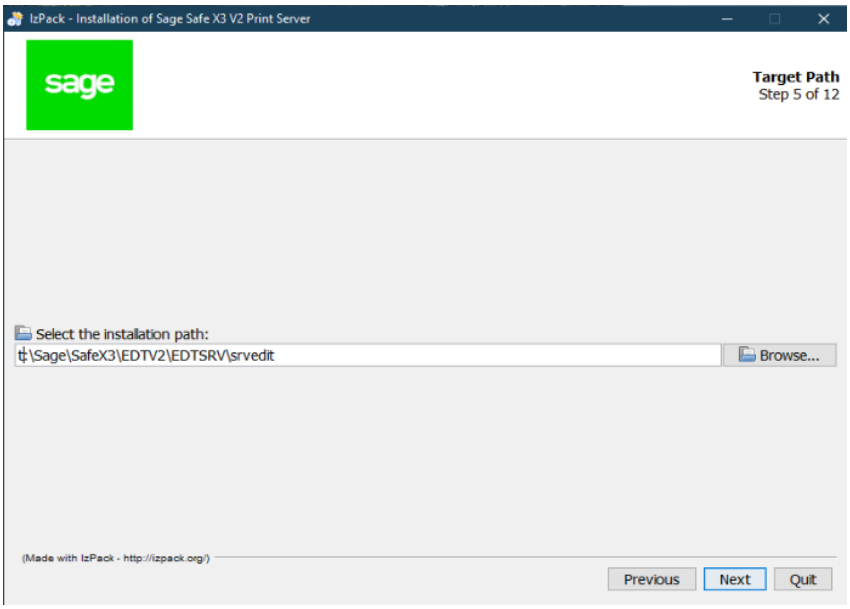


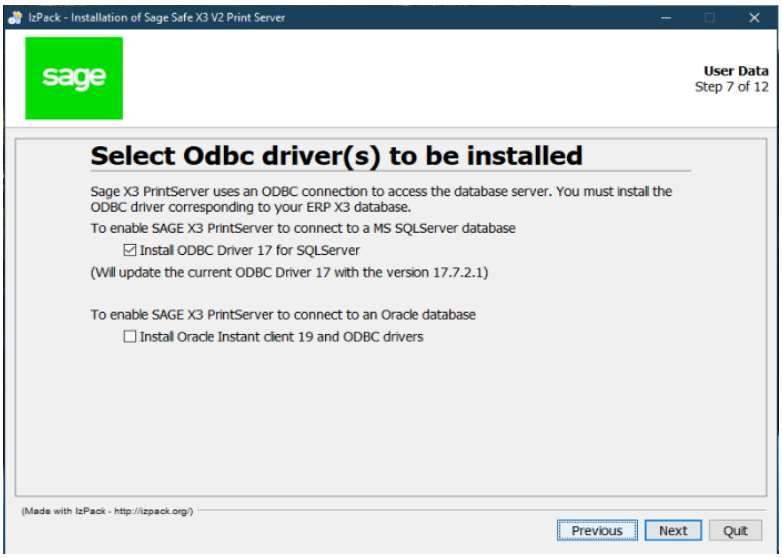


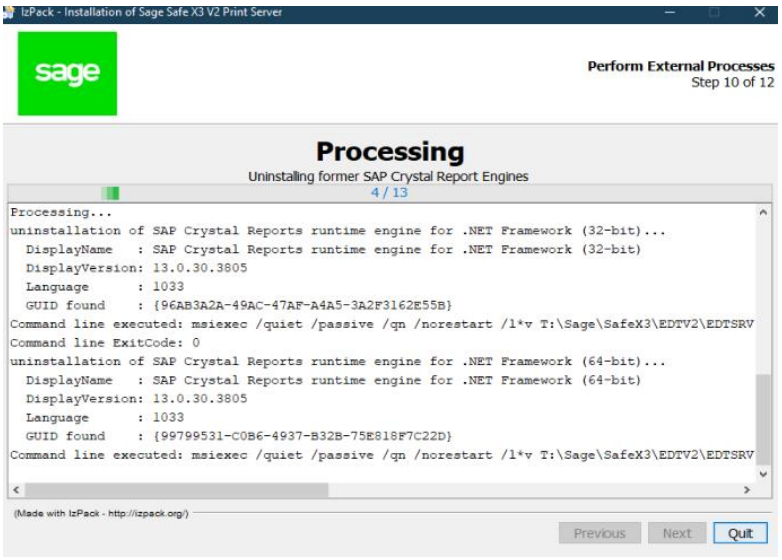
Installation of the Print Server component

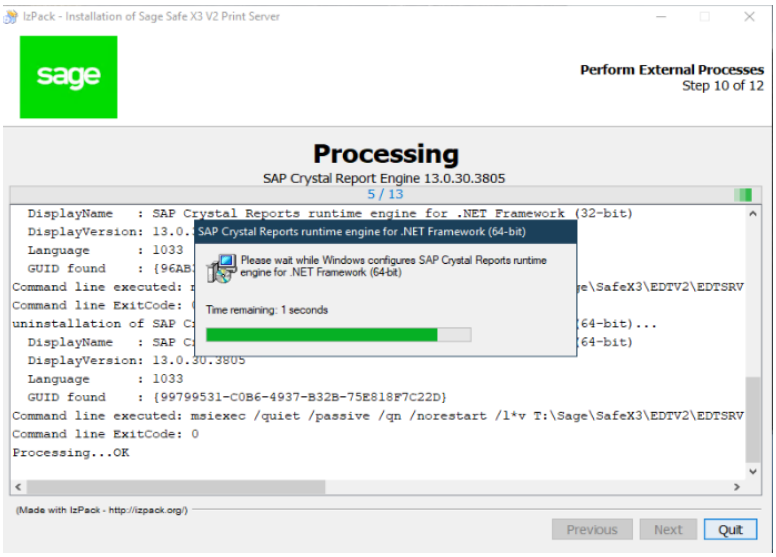
"F:\X3Installs\PrintServer\print-server-2.22.0.9-win.jar"

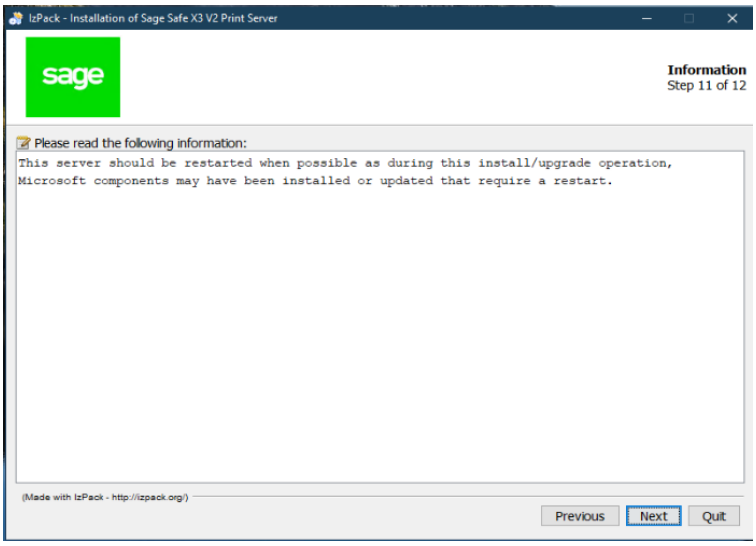








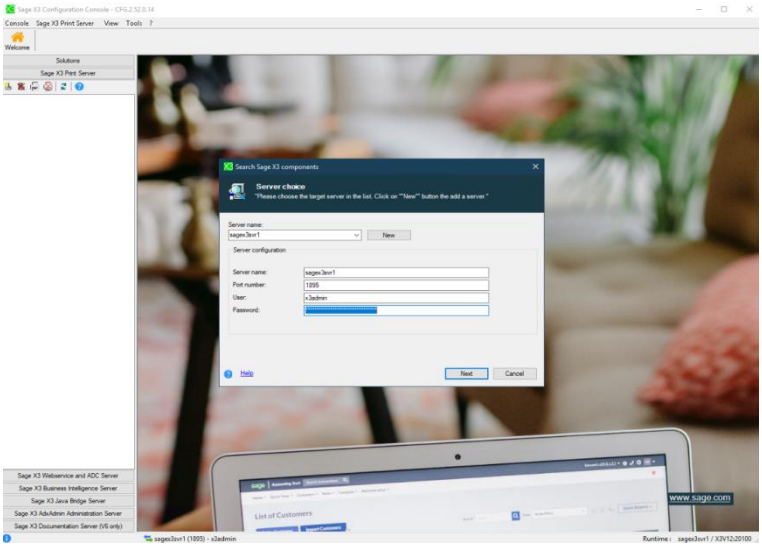




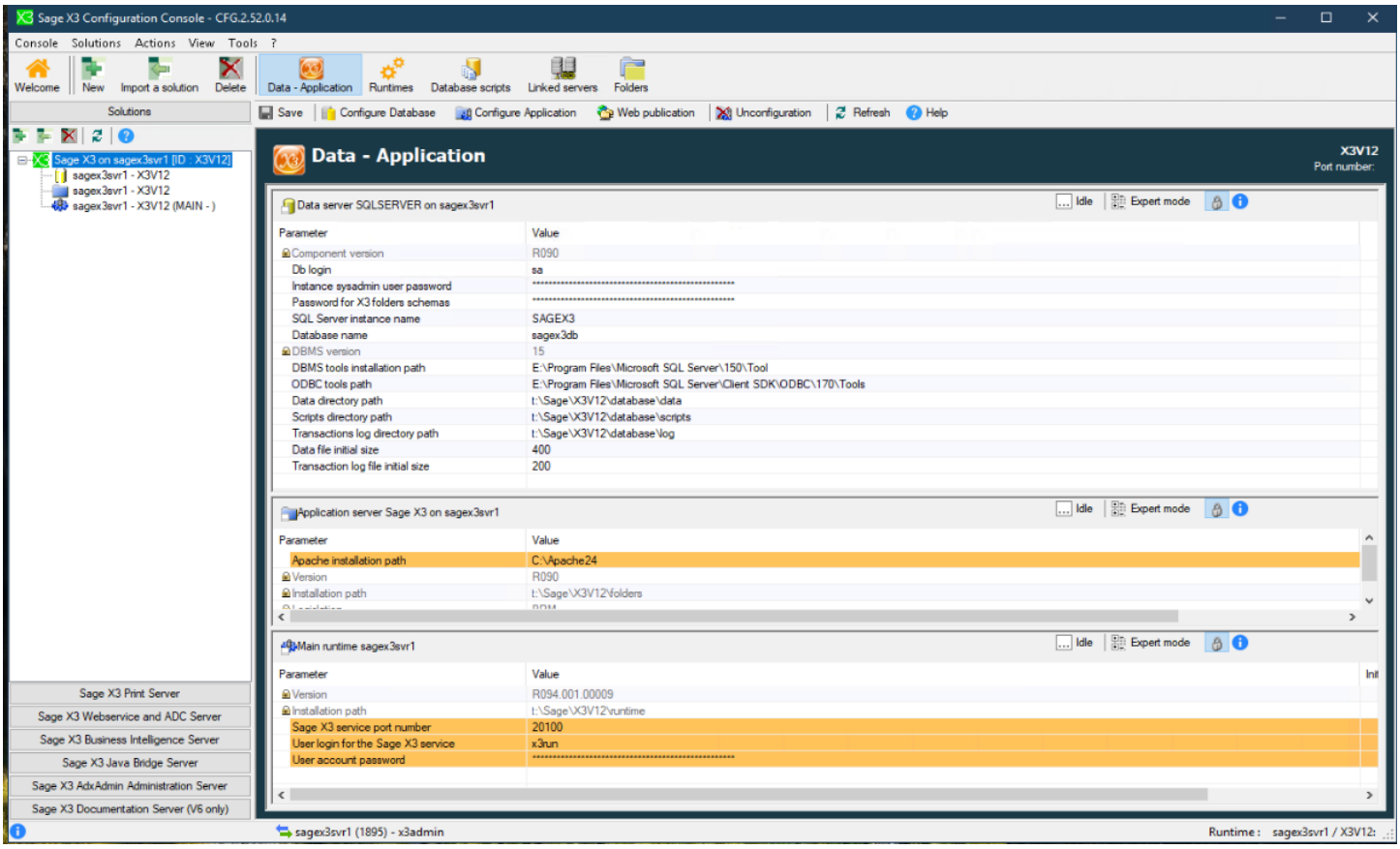
Configuration of Sage X3

Configure solution in the Sage X3 management Console

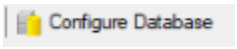
Login with X3 admin



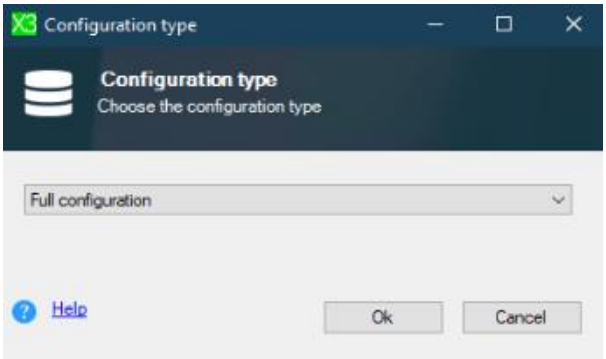
Enter parameters for deployment and configuration of the solution



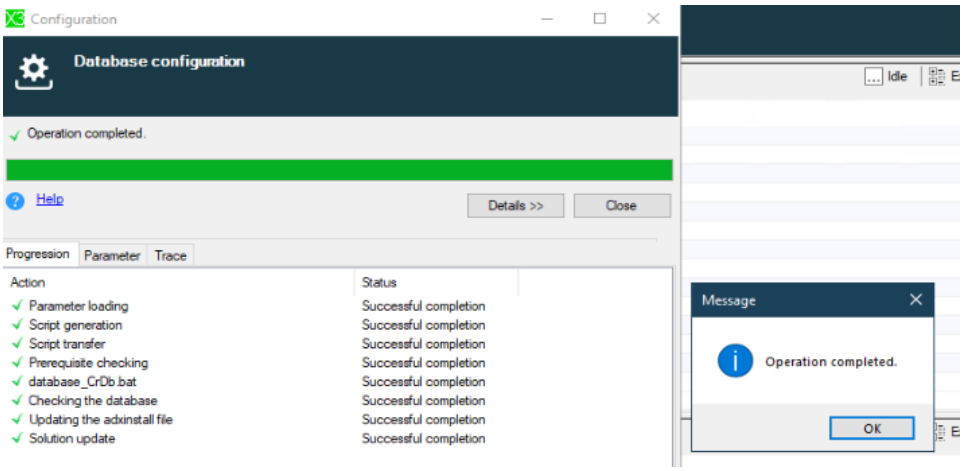
Save and Configure database



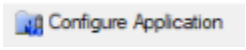
Press ok to full configuration



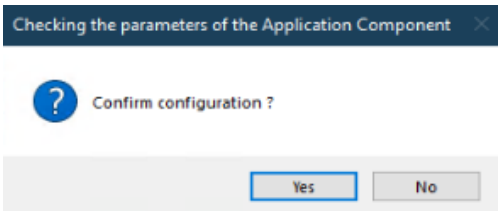
Press ok when operation completes



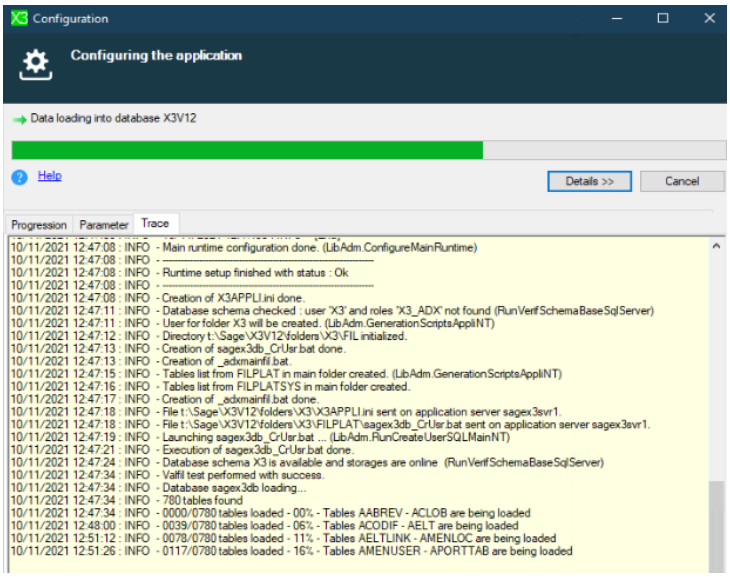
Configure application

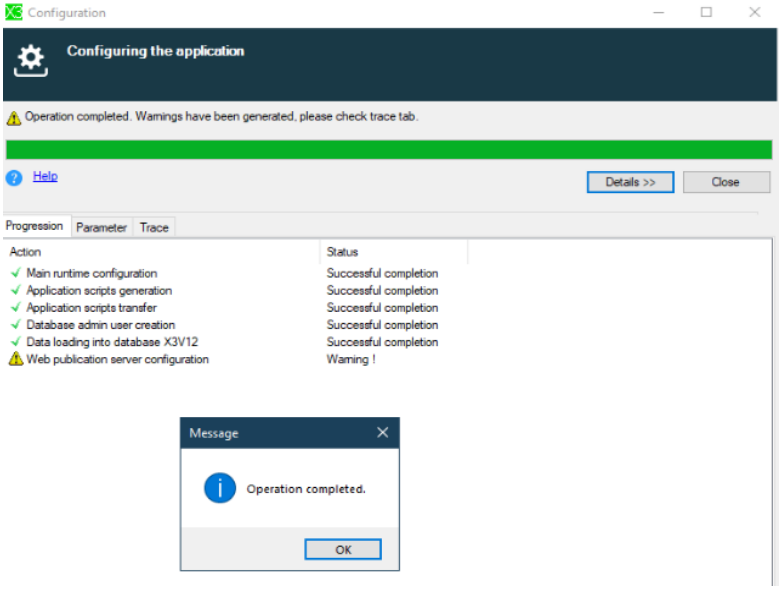


Press yes



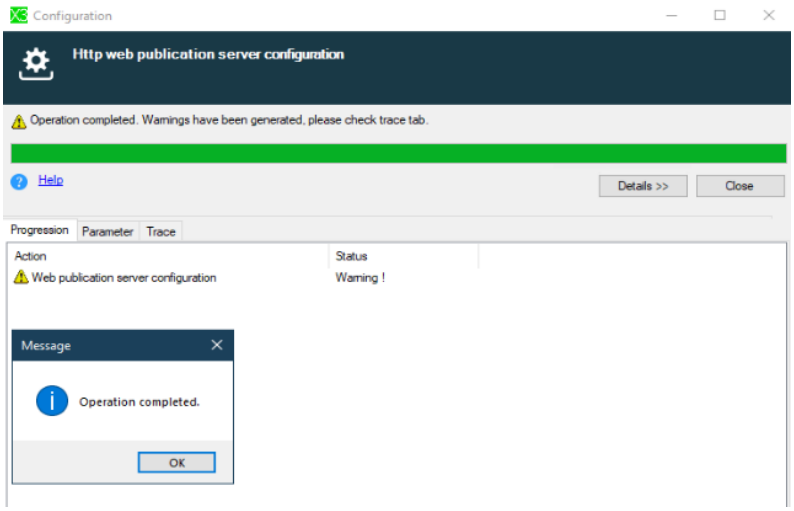
Check the progress on the trace tab





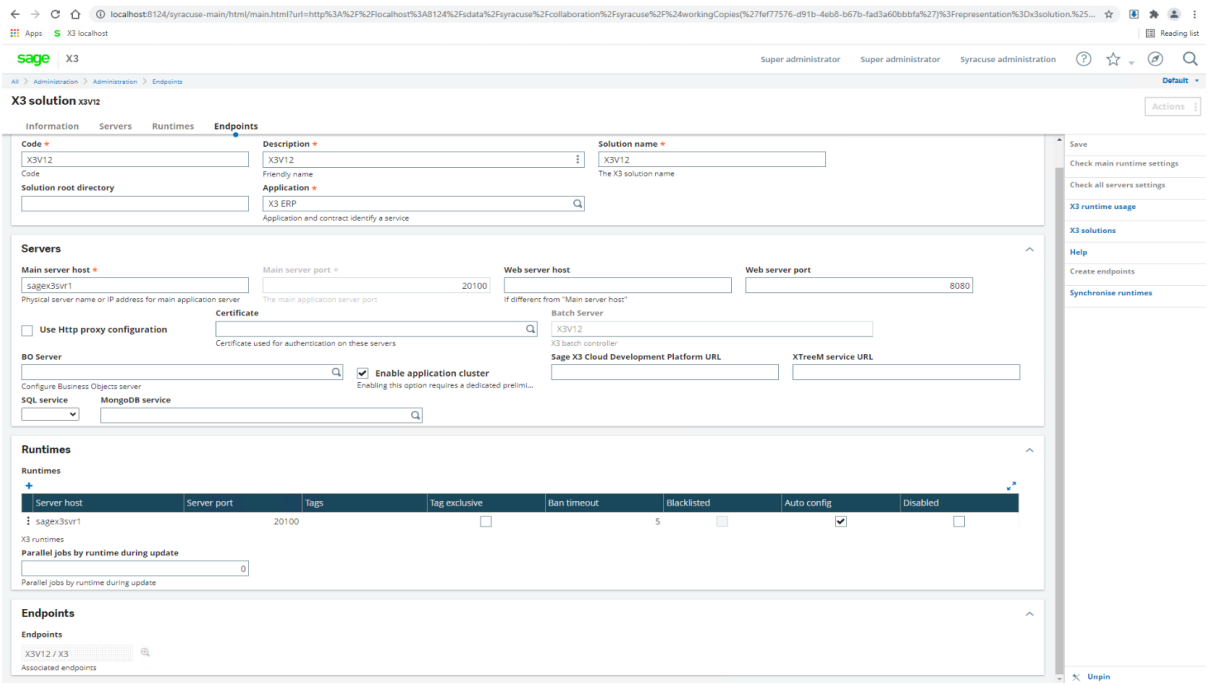
Press ok when the configuration is complete.

Configure web application

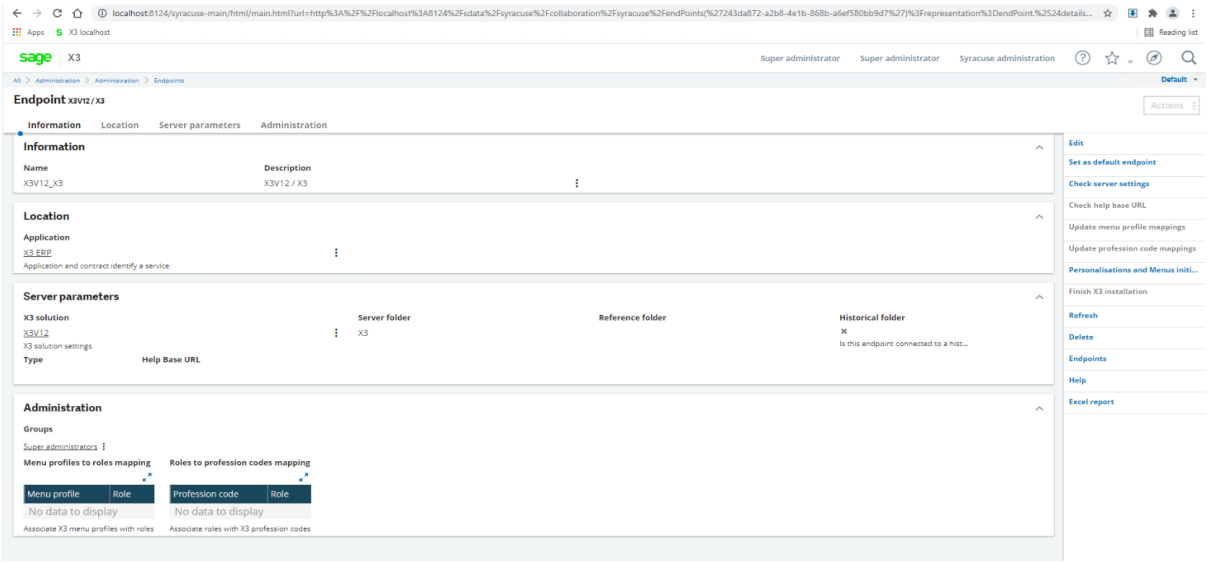


Press ok when the operation is complete.

Configure solution in Syracuse



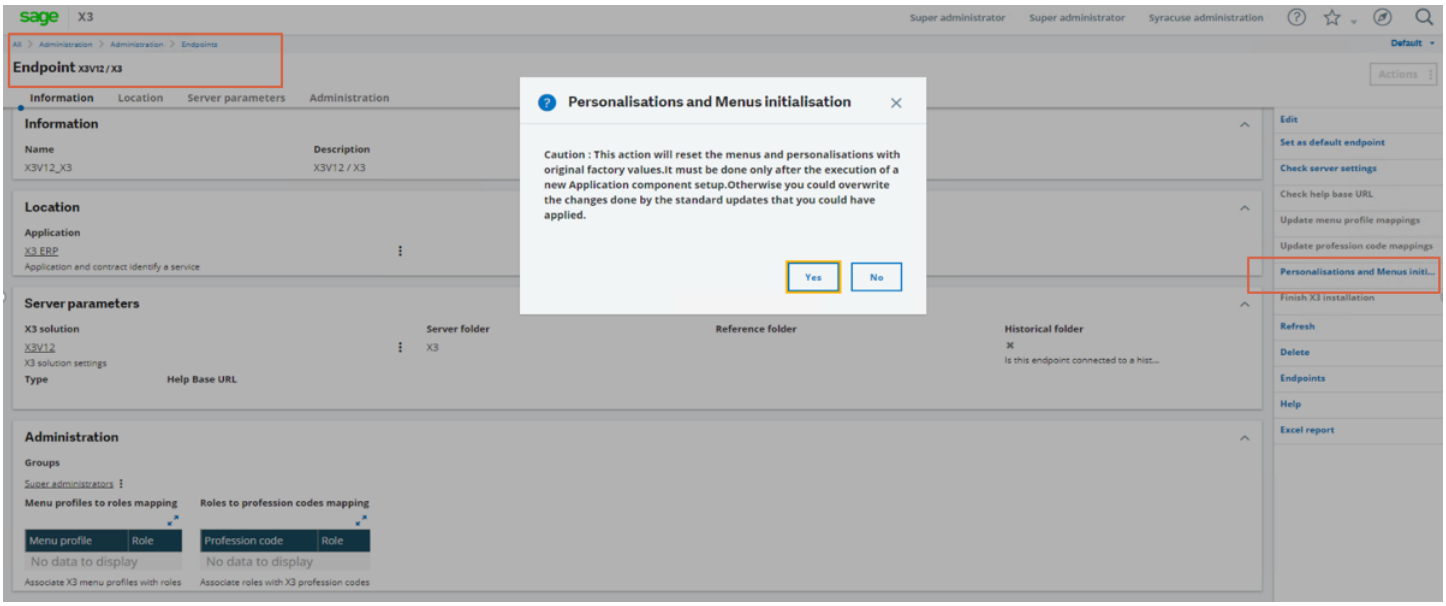
Create X3 Endpoint

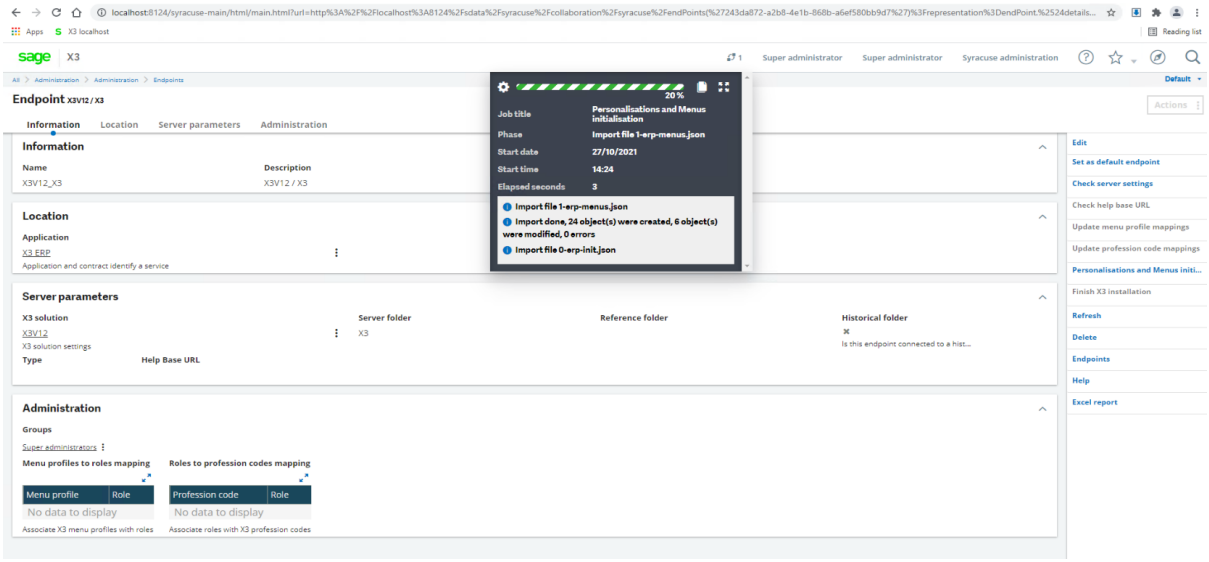


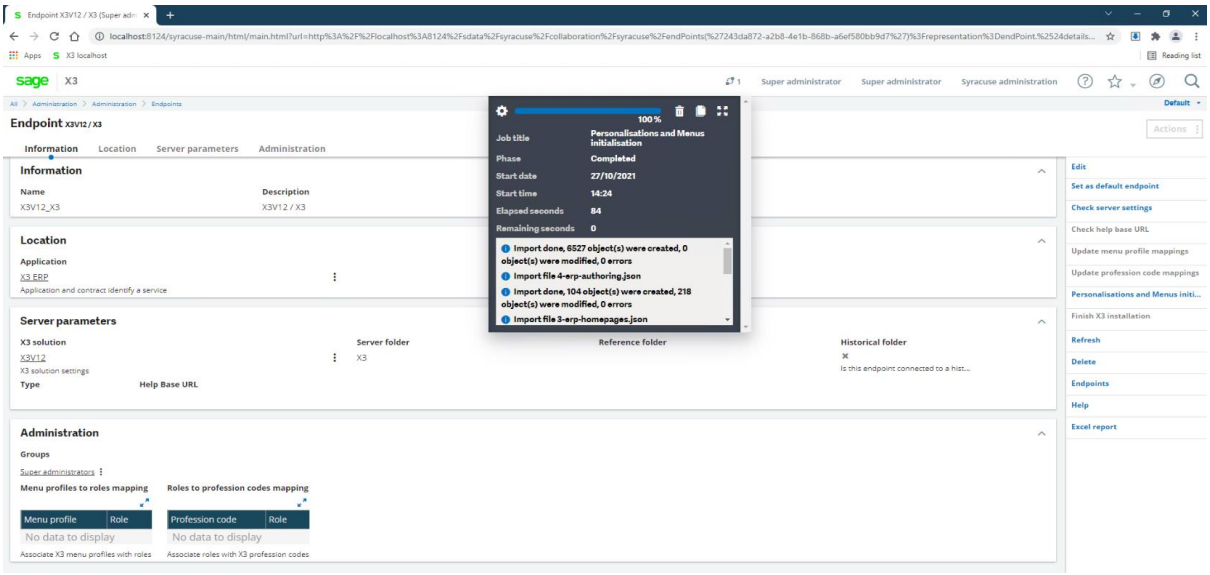
Perform personalization and menu initialization

Navigate to the X3 Endpoint & in the right menu click Personalization and menu initialization

Press Yes on the information message





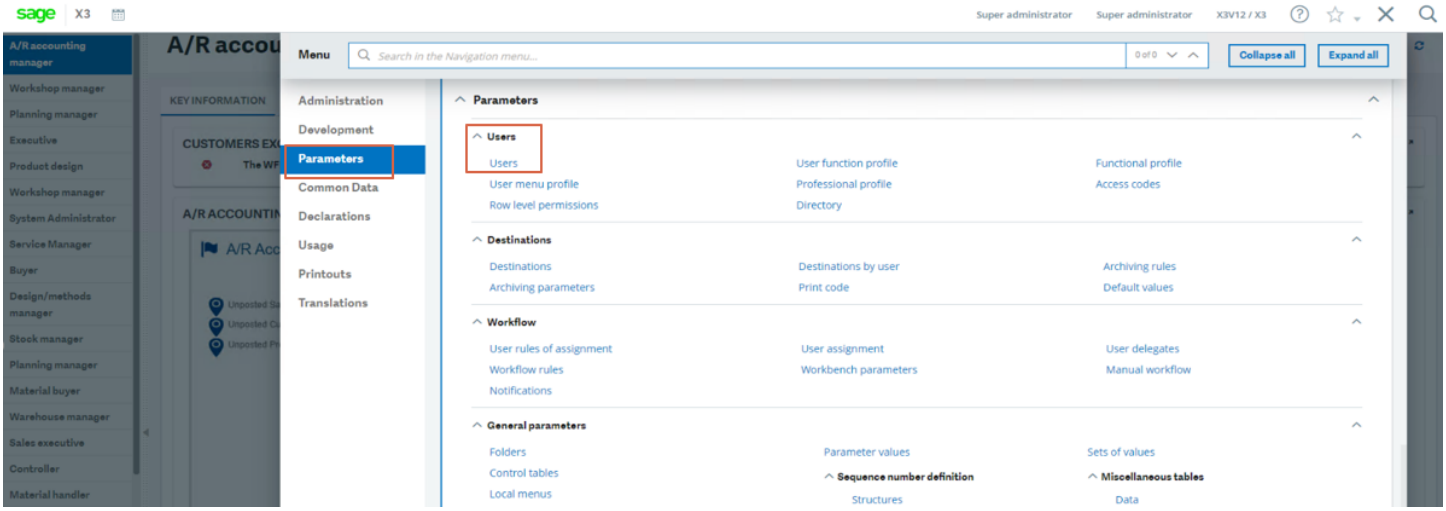


Log out of X3 when the process completes

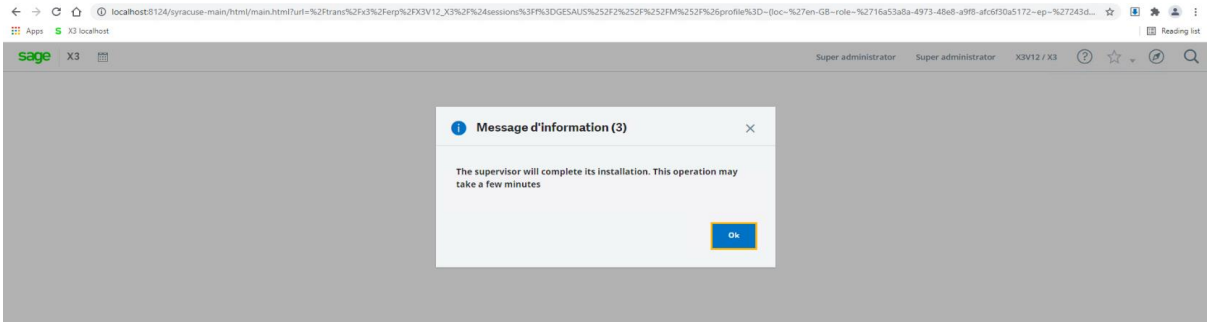
Installation of Supervisor component

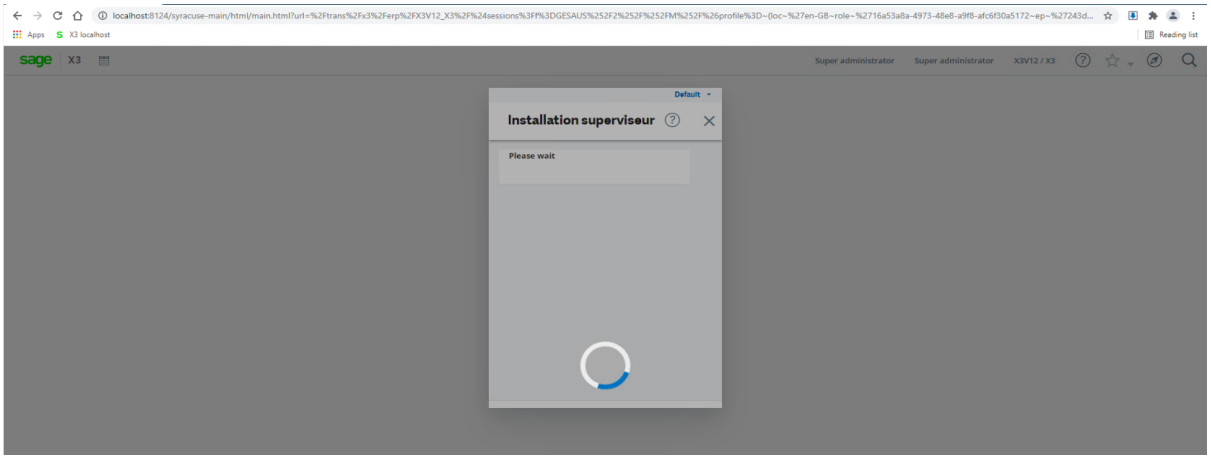
Log into Sage X3, switch to the X3 endpoint

And navigate to Parameters, Users, Users

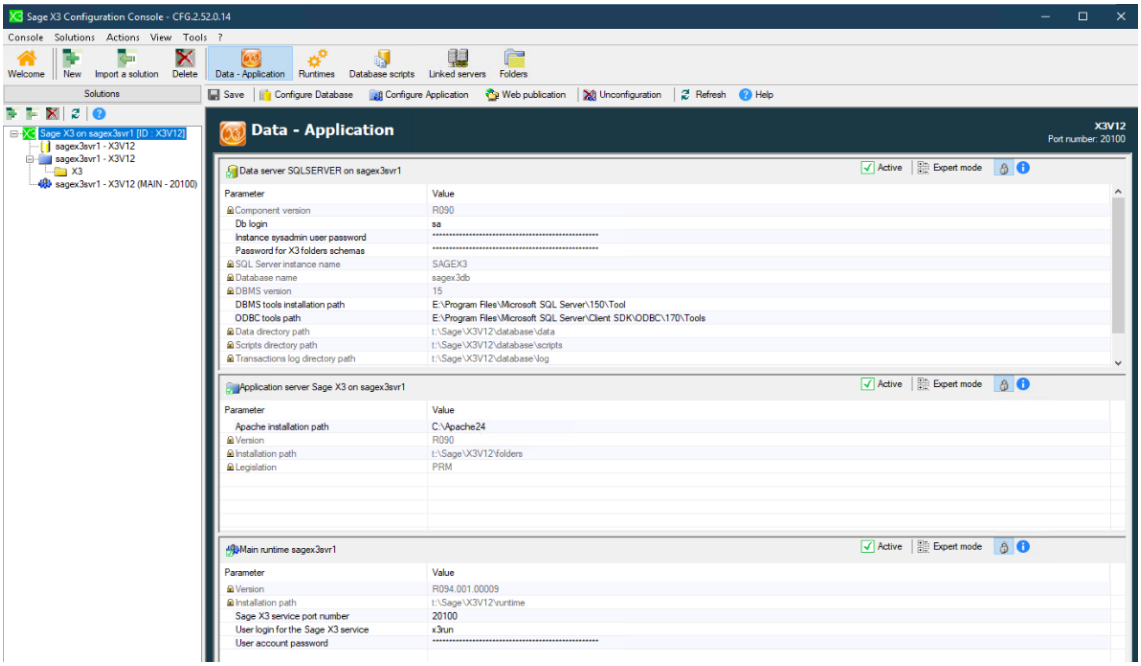


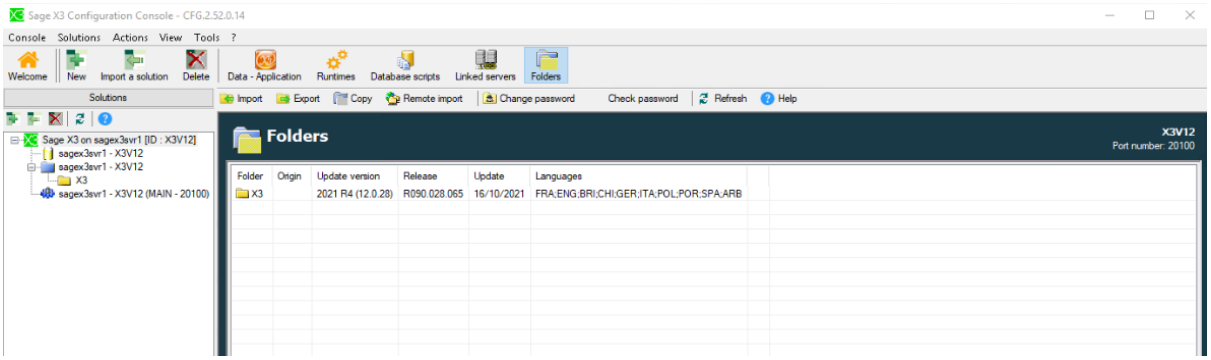
Press ok on the next message to install the supervisor component





Once installation completed, we can open the Sage X3 management console & the X3 folder is now visible.

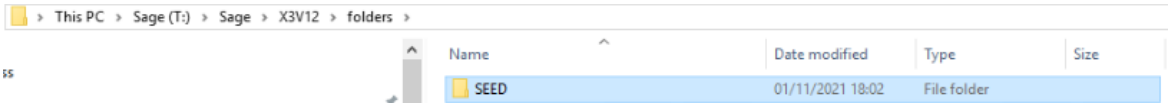




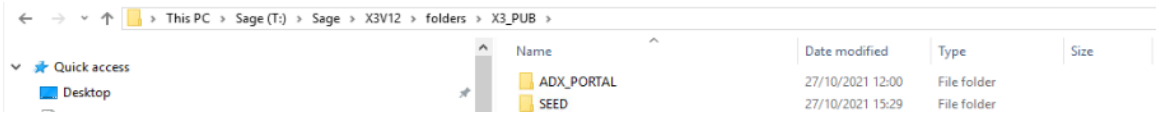
Import SEED Folder

Download SEED distribution for V12 P28 and mount the iso file "C:\Users\x3admin\software\x3-seed-12.0.28.iso"

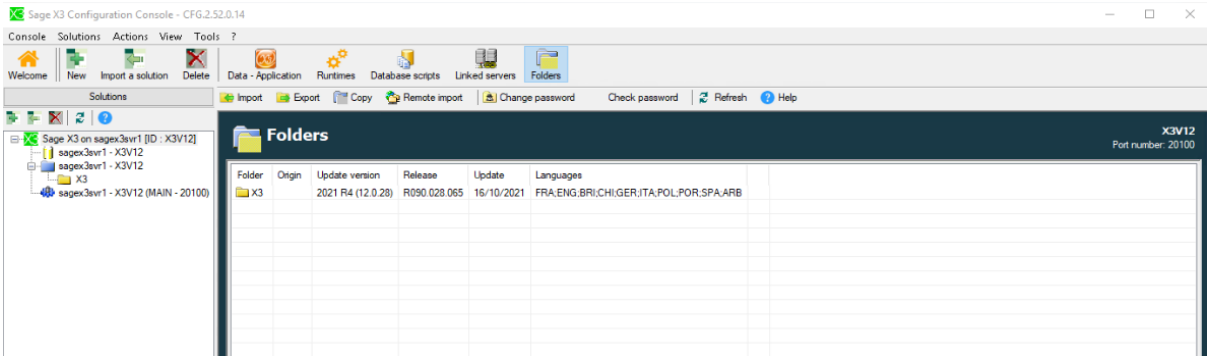
Extract x3-seed-12.0.28.zip to the folders location and X3_PUB location

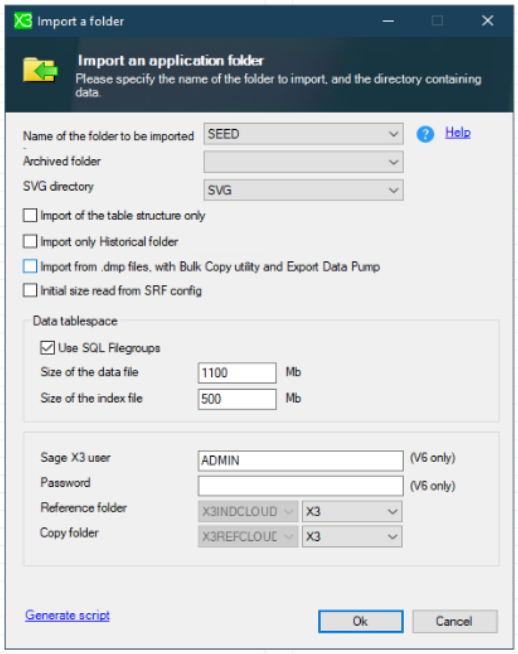


And

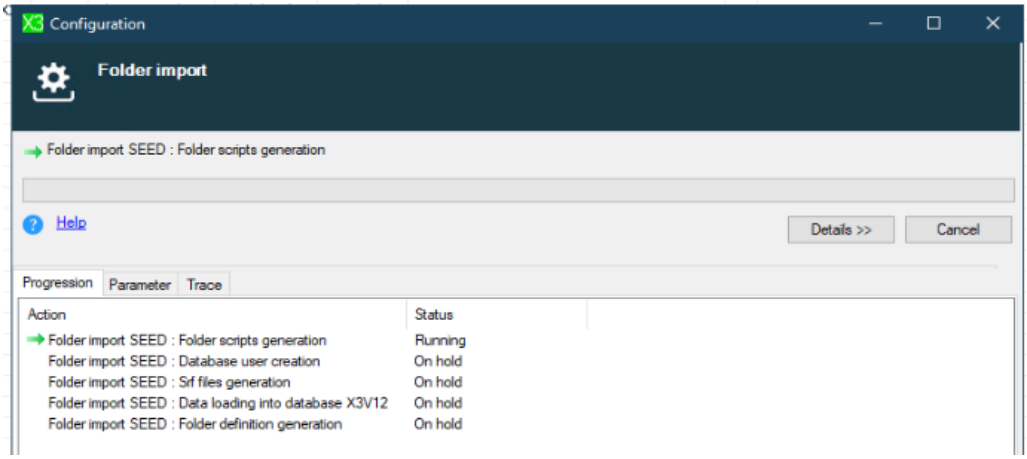


Navigate to folders in the Management console and select import

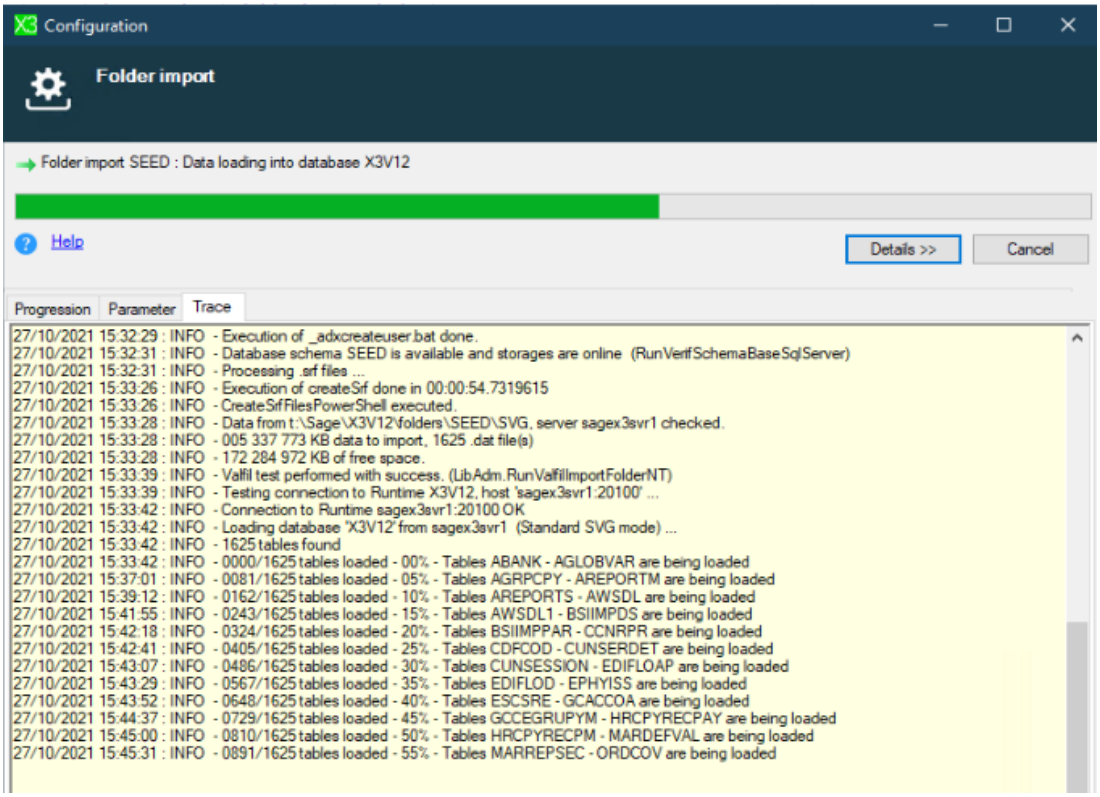




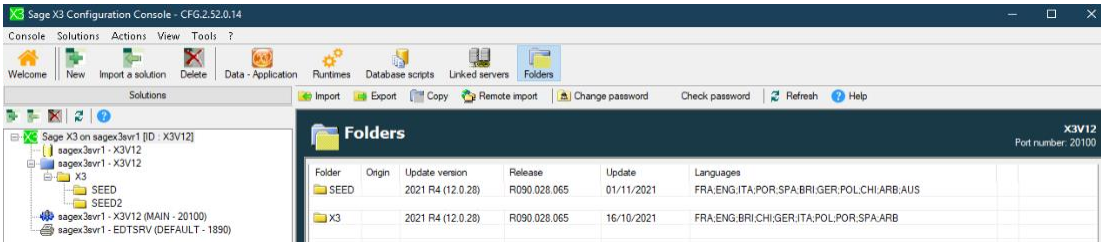
Press OK



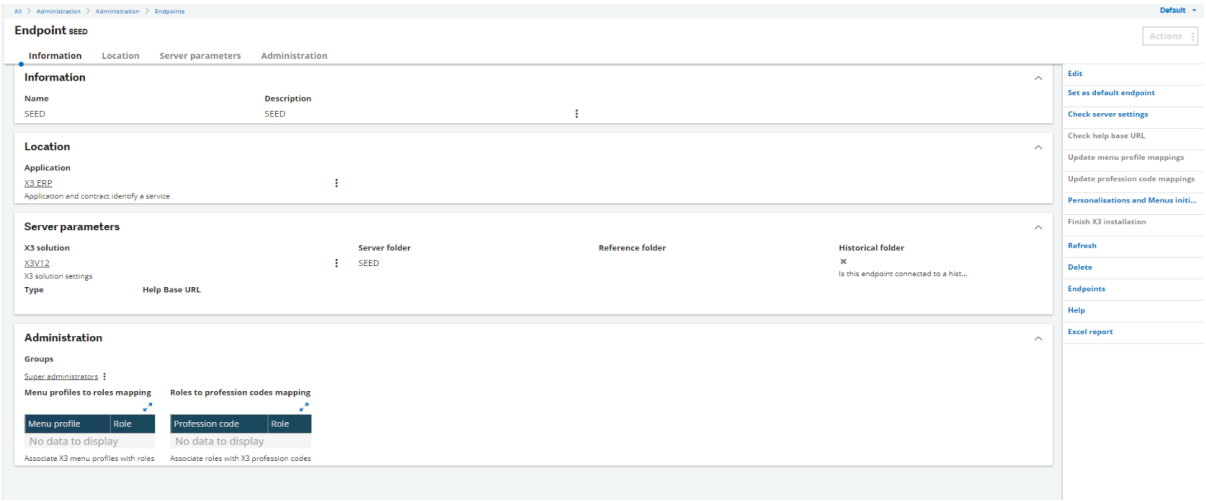
Monitor process on the trace tab



Once import is complete, we can see the folder details

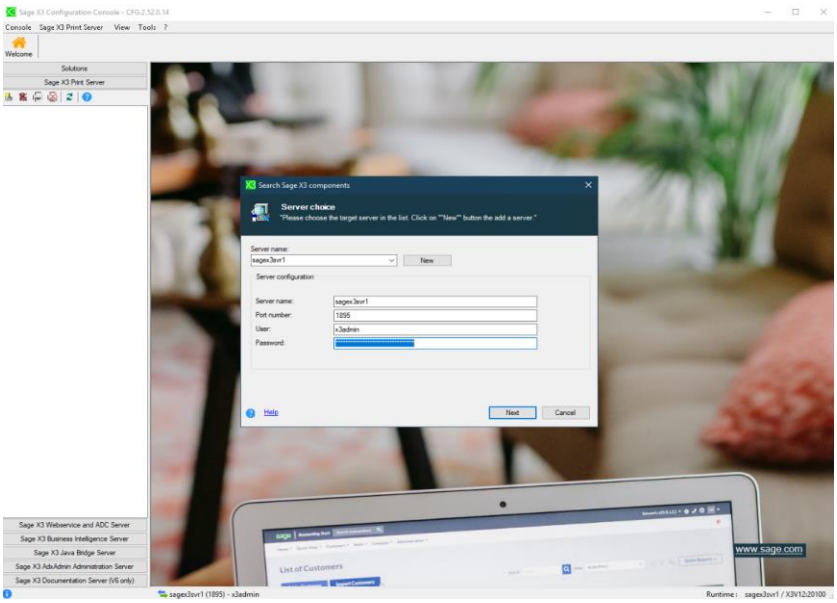


Create SEED Endpoint in Syracuse



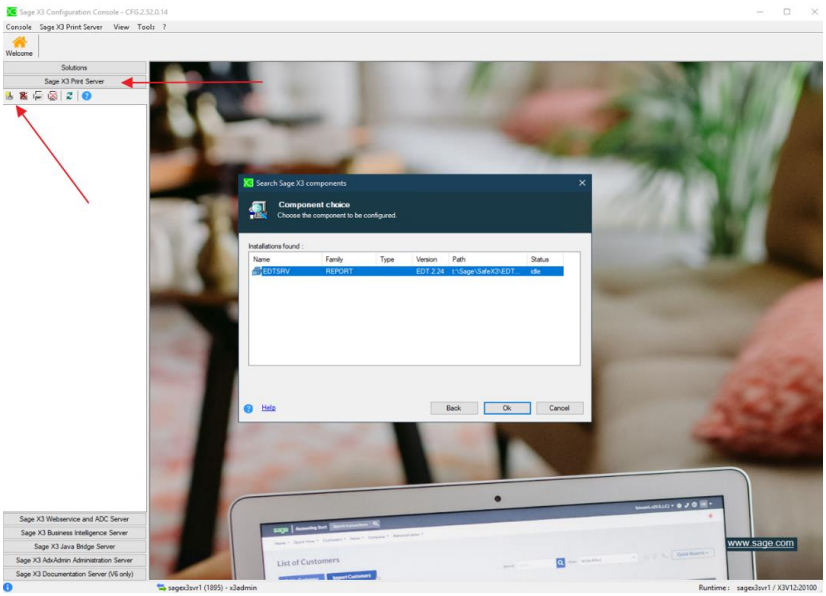
Configure Print server

Login to the Sage X3 management console



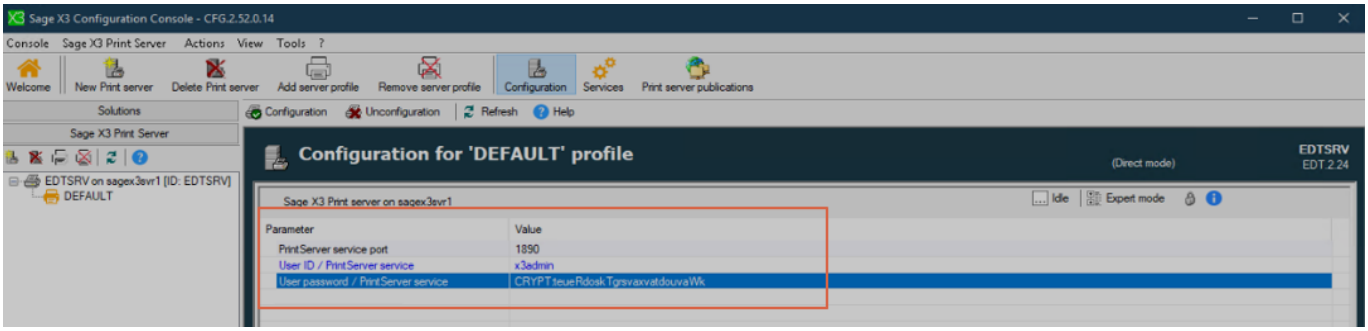
Click print server section in the left menu

Click the add icon to add new print server to the solution

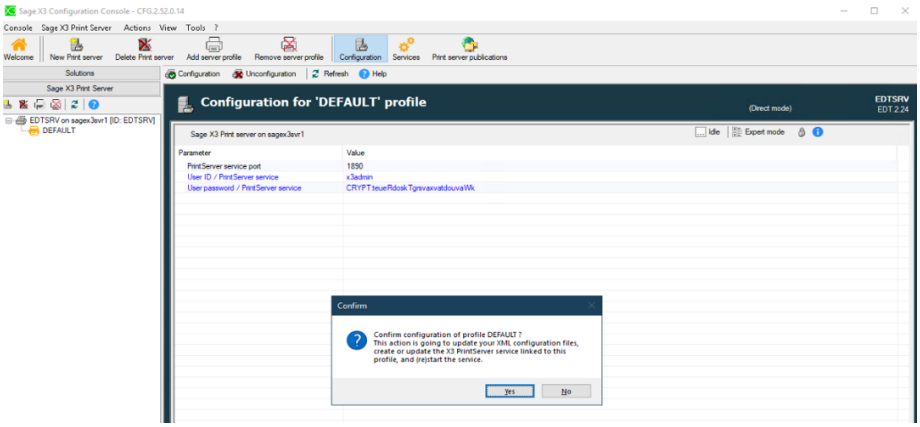


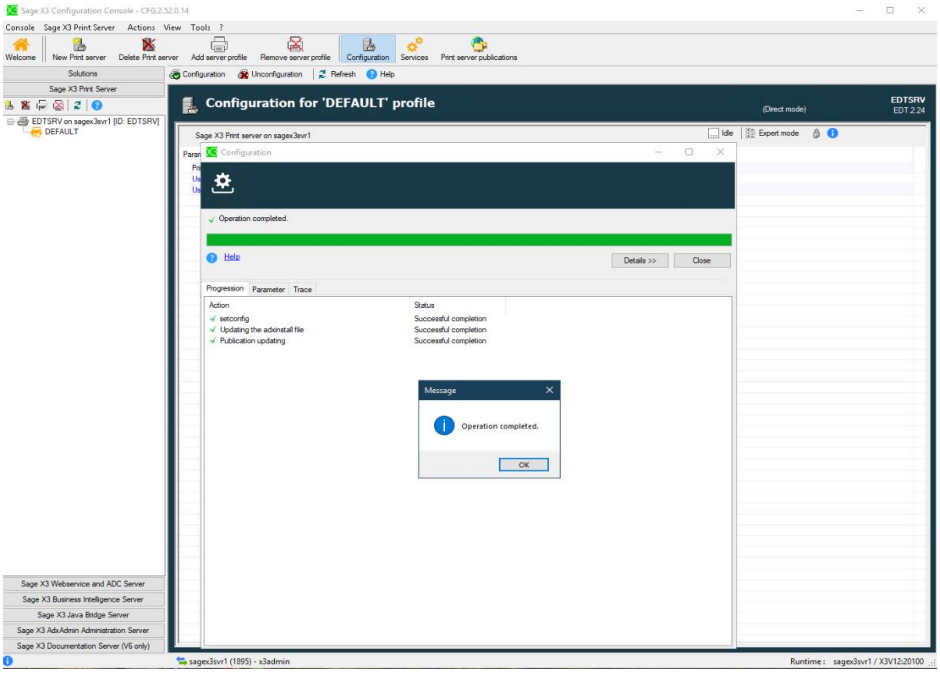
Press configuration

Populate the print server parameters (port user & password)

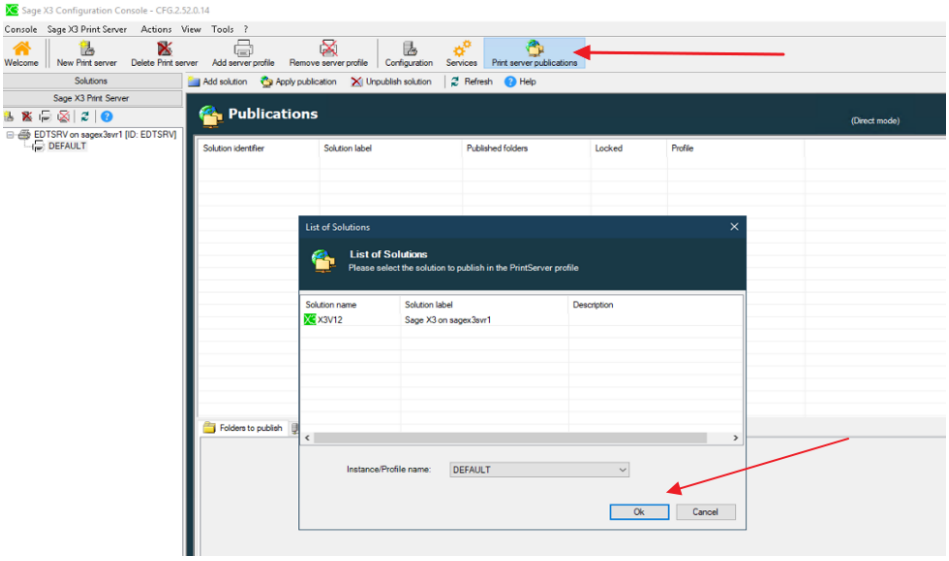


Press configuration and ‘Yes’ on the next menu

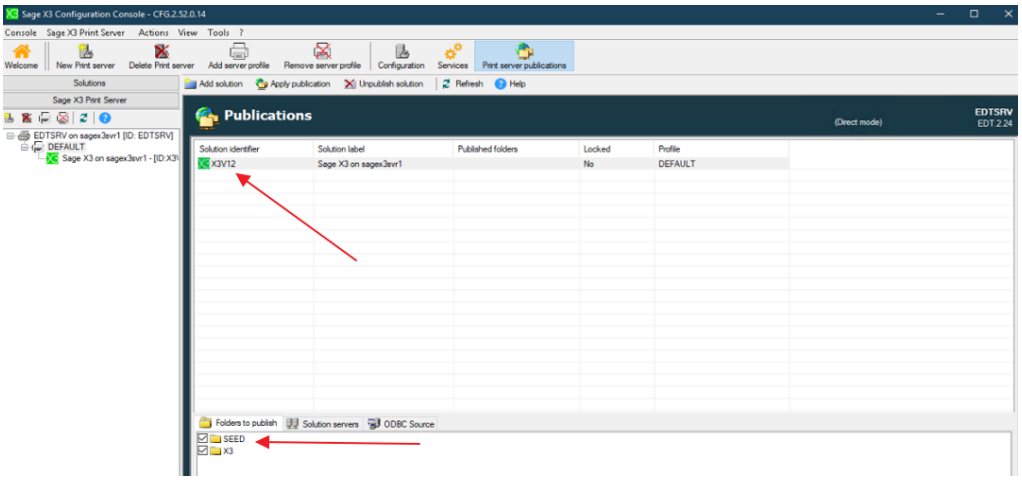




Configuration is complete we add the solution by selecting print server publication



Select the publication and add publish the folders



Conclusion

This “Build diary” provides an outline of installing Sage X3 components on a single server.